

# **ANNUAL REPORT FOR 2009**

## **Integrated Operational Programme**

**Approved at the 5<sup>th</sup> Monitoring Committee of the IOP held on 28 May 2010**



## CONTENTS

EXECUTIVE SUMMARY .....	4
1 PROGRAMME IDENTIFICATION .....	5
1.1 IOP Objectives .....	5
1.2 Division of powers between the Managing Authority and Intermediate Bodies.....	5
1.3 Links of IOP to Strategic Documents.....	5
1.4 Socioeconomic analysis of the CR .....	5
2 OVERVIEW OF PROGRAMME IMPLEMENTATION .....	5
2.1 Analysis of the Achieved Progress.....	5
2.2 Compliance with Community Legislation.....	5
2.3 Problem in Programme Implementation and Measures Adopted to Eliminate Them .....	5
2.4 Potential Modifications in Relation to Programme Implementation .....	5
2.5 Potential Substantial Modifications Pursuant to Article 57 of Council Regulation (EC) No 1083/2006.....	5
2.6 Complementarity with Other Instruments .....	5
2.7 Measures related to Programme Monitoring.....	5
2.8 Potential National Performance Reserve.....	5
3 PROGRAMME IMPLEMENTATION BY PRIORITY AXIS .....	5
3.1 Priority axis 1a, 1b – Modernisation of public administration .....	5
3.2 Priority axis 2 – Introducing ICT in territorial public administration .....	5
3.3 Priority axis 3 – Improving public services quality and accessibility .....	5
3.4 Priority axis 4a, 4b – National support of tourism .....	5
3.5 Priority axis 5 – National support of territorial development.....	5
3.6 Priority axis 6a, 6b – Technical Assistance.....	5
4 POTENTIAL USE OF ERDF / COHESION FUND RESOURCES: MAJOR PROJECT .....	5
5 TECHNICAL ASSISTANCE .....	5
6 INFORMATION AND PUBLICITY .....	5
7 MISCELLANEA, SHARING EXPERIENCE, BEST PRACTICES.....	5
7.1 IOP Working Groups .....	5
7.2 Education of IOP MA and IOP IB staff .....	5
7.3 Meetings Held Between the IOP Managing Authority and the IOP Intermediate Bodies .....	5
LIST OF ABBREVIATIONS .....	5
ANNEXES .....	5

## EXECUTIVE SUMMARY

The Integrated Operational Programme is implemented under the 2007-2013 programming period. The Programme focuses on the support for development of information technologies in public administration, improving the infrastructure for social services, public health, employment services and services in the field of security, risk prevention and management, support of tourism, cultural heritage, improving the environment in housing estates and development of systems for creation of territorial policies.

The total IOP allocation (ERDF contribution) amounts to EUR 1 582.4 million, major part of which in the amount of EUR 1 553.0 million is channelled to the Convergence objective, while EUR 29.4 million goes to the Regional Competitiveness and Employment objective.

Details concerning the **development and implementation of IOP until 31 Dec 2009** are presented in this Annual Report, compiled by the Managing Authority in cooperation with other actors involved in the programme.

The preparation and administration of calls has so far been influenced primarily by different level of experience of intermediate bodies with the administration of EU programmes. The year 2009 could be described as a year of verifying the functioning of the stage of issuing a legal act on providing a grant and administration of payments at the IB.

In a total of 26 announced calls altogether 6 294 projects in the amount of more than EUR 997 million were submitted, of which 5 721 projects in the amount of EUR 456.7 million were approved. In the course of 2009, a total of 16 calls in the amount of EUR 629.6 million were announced. Altogether 332 project applications for the amount of EUR 106.5 million were submitted, of which 125 projects equalling EUR 64.7 million were approved.

By the end of 2009, financial resources totalling EUR 456.7 million were approved, which accounts for almost 25 % of the total allocation. The largest share of funds was approved in Priority axes 6a and 6b (59 %), 1a and 1b (42 %) and Intervention area 3.2 (44 %). Beneficiaries were paid out a total of EUR 32.8 million, which represents nearly 2 % of the total allocation. The largest percentage in the paid out funds is reported by Intervention area 5.3 (35 %), followed by Intervention area 2.1 (7 %) and Priority axes 6a (5 %) and 6b (5 %). Funds totalling EUR 5.012 million (0.27 %) were certified.

## 1 PROGRAMME IDENTIFICATION

OPERATIONAL PROGRAMME	Objective concerned: Convergence and Regional Competitiveness and Employment
	Eligible area concerned: <ul style="list-style-type: none"> <li>• NUTS 2 Prague</li> <li>• NUTS 2 Central Bohemia</li> <li>• NUTS 2 Southwest</li> <li>• NUTS 2 Northwest</li> <li>• NUTS 2 Northeast</li> <li>• NUTS 2 Southeast</li> <li>• NUTS 2 Central Moravia</li> <li>• NUTS 2 Moravia-Silesia</li> </ul>
	Programming period : 2007-2013
	CCI number of the Programme: 2007CZ16UPO002
	Name of the Programme: Integrated Operational Programme
ANNUAL REPORT ON IMPLEMENTATION	Year for which the Report is submitted: 2009
	Date of approval of the Annual Report by the Monitoring Committee: 28 May 2010

The Integrated Operational Programme (IOP) is implemented in the Czech Republic based on the National Strategic Reference Framework (hereinafter referred to as the NSRF) for the 2007-2013 programming period.

The IOP focuses on addressing common regional issues in the field of infrastructure for public administration, public services and territorial development: development of information technologies in public administration, improving infrastructure for social services, public health, employment services and services in the field of security, risk prevention and management, support of tourism, cultural heritage, improving the environment in housing estates and development of systems for creation of territorial policies.

### 1.1 IOP Objectives

The IOP strategy includes **the global objective and three specific goals** underlying the individual priority axes and intervention areas. The achievement of specific goals is preconditioned by the implementation of activities within individual priority axes, intervention areas and activities.

IOP Global Objective		
To support social and economic growth of the CR and to increase the quality of life of citizens through better functioning of the public administration and public services.		
Specific goal 1	Specific goal2	Specific goal 3
Improving the effectiveness and	Modernisation and system	Better exploitation of the

quality of processes and improving the accessibility of public administration services at the national and regional level by applying modern ICT.	change of the selected public services with the goal to initiate a process of overall public services transformation.	territory's potential by means of national and system interventions in tourism, culture, housing and the development of systems for territorial policies.
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In accordance with Article 32 para 1 of General Regulation and based on discussions with the EC the IOP is drafted as a **multi-objective programme** which – apart from the main focus on support of regions under the Convergence objective – also facilitates the support under the Regional Competitiveness and Employment objective (RCE).

Seven of the eight **Cohesion regions** fall under the Convergence objective, while Prague falls under the RCE objective. Article 53 and Annex III to Council Regulation No 1083/2006 (EC) stipulates the method of calculation of ERDF contribution for these regions. Generally, the ERDF contribution shall not be higher than 85 % of eligible expenditure for operational programmes (Article 53 (3)(4) and Annex III) for both the objectives; the rest is the contribution from the state budget of the CR.

#### Allocation by year and objective (in EUR)

Year	ERDF Convergence objective	ERDF Competitiveness objective	Total
2007	192 686 939	3 951 894	196 638 833
2008	202 164 946	4 030 931	206 195 877
2009	211 684 389	4 111 551	215 795 940
2010	221 648 970	4 193 781	225 842 751
2011	231 618 096	4 277 657	235 895 753
2012	241 550 989	4 363 210	245 914 199
2013	251 656 335	4 450 474	256 106 809
<b>Total for 2007 - 2013</b>	<b>1 553 010 664</b>	<b>29 379 498</b>	<b>1 582 390 162</b>

Source: Programming Document, December 2007

**Allocation by priority axis for 2007-2013 period (in EUR)**

Number of Priority axis	Name of Priority axis	Fund/rate of co-financing rate related to	Community contribution	National sources	Indicative breakdown of national sources		Total sources	Co-financing rate	For information	
					National public sources	National private sources			EIB	Other sources
			a	b(=c+d)	c	d	e=a+b	f=a/e		
1a	Modernisation of public administration	ERDF/public Convergence objective	310 602 133	54 812 141	54 812 141		365 414 274	85 %		
1b	Modernisation of public administration	ERDF/public RCE objective	23 892 472	4 216 319	4 216 319		28 108 791	85 %		
2	Introducing ICT in territorial public administration	ERDF/public Convergence objective	170 831 173	30 146 678	30 146 678		200 977 851	85 %		
3	Improving public services quality and accessibility	ERDF/public Convergence objective	545 106 743	96 195 308	96 195 308		641 302 051	85 %		2 097 710
4a	National support of tourism	ERDF/public Convergence objective	60 567 416	10 688 368	10 688 368		71 255 784	85 %		719 755
4b	National support of tourism	ERDF/public RCE objective	4 659 032	822 182	822 182		5 481 214	85 %		55 366
5	National support of territorial development	ERDF/public Convergence objective	420 865 890	74 270 451	74 270 451		495 136 341	85 %		129 384 784
6a	Technical Assistance	ERDF/public Convergence objective	45 037 309	7 947 760	7 947 760		52 985 069	85 %		
6b	Technical Assistance	ERDF/public RCE objective	827 994	146 117	146 117		974 111	85 %		
<b>TOTAL (Convergence objective + Competitiveness objective)</b>			<b>1 582 390 162</b>	<b>279 245 324</b>	<b>279 245 324</b>	<b>0</b>	<b>1 861 635 486</b>	<b>85 %</b>	<b>0</b>	<b>132 257 615</b>
<b>Of which: Convergence objective</b>			<b>1 553 010 664</b>	<b>274 060 706</b>	<b>274 060 706</b>	<b>0</b>	<b>1 827 071 370</b>	<b>85%</b>	<b>0</b>	<b>132 202 249</b>
<b>Competitiveness objective</b>			<b>29 379 498</b>	<b>5 184 618</b>	<b>5 184 618</b>	<b>0</b>	<b>34 564 116</b>	<b>85%</b>	<b>0</b>	<b>55 366</b>

Note: The rate of co-financing is related to public sources, private sources are given for information in the "Other sources" column.

Source: Programming Document, December 2007

## 1.2 Division of powers between the Managing Authority and Intermediate Bodies

Division of activities between the MA and IB is laid down in the IOP Programming Document, namely in Chapter 4 “Programme Implementation”, or in Sub-chapter 4.1 “IOP Implementation Structure”.

Pursuant to Government Resolution No 175/2006, the Ministry for Regional Development was designated to be the Managing Authority of the IOP. The IOP MA shall carry out the tasks in line with Article 60 of Council Regulation No 1083/2006. In accordance with Article 59 para 2, or Article 42 para 1 of Council Regulation No 1083/2006, the MA shall entrust some of the tasks to the intermediate bodies.

Due to the understaffing the MRD, MoLSA and MI signed the Addendum No 1 to the Agreement on delegating the tasks from the IOP Managing Authority. The Addenda concerned the involvement of CRD in the administration of projects under Intervention areas 2.1, 3.1, 3.3 and 3.4 (for more details see the chapters on individual intervention areas).

Powers with respect to the individual IOP intervention areas are given in the table below.

**IOP Intermediate Bodies broken down by intervention area**

<b>Intervention area</b>	<b>Intermediate Body</b>
<b>1.1 a,b</b> Developing information society in public administration	Ministry of Interior (SF Department)
<b>2.1</b> Introducing ICT in territorial public administration	Ministry of Interior (SF Department), Centre for Regional Development of the CR
<b>3.1</b> Social integration services	Ministry of Labour and Social Affairs (Social Services Department), Centre for Regional Development of the CR
<b>3.2</b> Public health services	Ministry of Health (EU Funds Department)
<b>3.3</b> Employment services	Ministry of Labour and Social Affairs (ESF Implementation Department), Centre for Regional Development of the CR
<b>3.4</b> Services in security, risk prevention and management	Ministry of Interior (SF Department), Centre for Regional Development of the CR
<b>4.1 a,b</b> National support of tourism	Centre for Regional Development of the CR
<b>5.1</b> National support for utilising the cultural heritage potential	Ministry of Culture (D Section)
<b>5.2</b> Improving the environment in problematic housing estates	Centre for Regional Development of the CR
<b>5.3</b> Modernisation and development of systems for creating territorial policies	Centre for Regional Development of the CR
<b>6.1 a,b</b> Activities connected with the IOP management and 6.2 a,b Other costs of the IOP technical assistance	Centre for Regional Development of the CR

### 1.3 Links of IOP to Strategic Documents

The links of IOP to strategic documents follow from the Programming Document and relate to the following documents<sup>1</sup>.

#### National Lisbon Programme for 2005-2008 (National Reform Programme of the CR)

The National Reform Programme (NRP) is a document by means of which the CR responded to the EU initiative aimed at the creation of a new system of managing the Lisbon agenda. The NRP shall contribute to the simplification and enhanced effectiveness of the to date practice in coordinating the economic policies at the level of EU as well as the Member States, and secure better identification of these Member States with the set out priorities of the Lisbon Strategy.

The IOP builds on the principles of the Lisbon strategy relying on the development of information and knowledge-based society and on investments in human capital. The main instruments applied by the IOP in the fulfilment of the Lisbon Strategy principles are the reinforcement of central state administration and territorial public administration, improvement of quality and accessibility of public services and elimination of regional disparities by effective use of socio-economic sources.

The specific link of the IOP to the NRP is presented in the table below.

**IOP link to the NRP**

NRP focus	IOP Priority axis			
	PA 1, PA 2	PA 3	PA 4	PA 5
<b>Macroeconomic part</b>				
Macroeconomic stability and sustainable growth	XX	XX	XX	XX
<b>Microeconomic part</b>				
Business environment		X		X
Research and development, innovation	X	X		
Sustainable use of resources				X
Modernisation and development of transport and ICT networks	XX		X	
<b>Employment part</b>				
Flexibility in labour market	X	X		X
Inclusion in labour market		X	X	
Education	X	X		

*NOTE: XX – direct link; X – indirect link*

*Source: Programming Document, December 2007*

#### Community Strategic Guidelines

The strategy governing the use of financial resources from EU Structural Funds in the programming period 2007 – 2013 is based on Council Decision (EC) of 6 October 2006 on Community strategic guidelines on cohesion (2006/702/EC). This Decision in line with the General Regulation specifies the EC strategic priorities for cohesion policy in order to promote the implementation of Lisbon strategy.

IOP content reflects the focus of all Community guidelines in the way shown in the following table.

<sup>1</sup> Other policy documents defining the strategies and priority axes of IOP are given in Annex 1 to the Programming Document.

**IOP links to Community Strategic Guidelines**

Focus of Community Strategic Guidelines	IOP Priority axis			
	PA 1, PA 2	PA 3	PA 4	PA 5
<b>Guideline I.: Making Europe and its regions more attractive places in which to invest and work</b>				
Expand and improve transport infrastructures				X
Strengthen the synergies between environmental protection and growth		X	X	X
Address Europe's intensive use of traditional energy sources				
<b>Guideline II.: Improving knowledge and innovation for growth</b>				
Increase and better target investment in RTD	X	X		X
Facilitate innovation and promote entrepreneurship	X	X		
Promote the information society for all	XX	XX	X	
Improve access to finance	XX	XX		
<b>Guideline III.: More and better jobs</b>				
Attract and retain more people in employment and modernise social protection systems	X	X		X
Improve adaptability of workers and enterprises and the flexibility of the labour market	X	X		
Increase investment in human capital through better education and skills	X	X		
Administrative capacity	XX	XX		
Help maintain a healthy labour force		XX		

*NOTE XX – direct link; X – indirect link*

*Source: Programming Document, December 2007*

**National Strategic Reference Framework of the CR 2007-2013**

The NSRF of the CR 2007-2013 outlines the basic directions for interventions from the Structural Funds in the CR and constitutes the key strategic starting point for elaboration of the IOP.

The most significant is the IOP link to the Strategic objective II Open, flexible and cohesive society, particularly to Priority D. Development of the information society and E. Smart Administration, which in the IOP is addressed by Priority axis 1 Modernisation of public administration and Priority axis 2 Introducing ICT in territorial public administration. Also important is the link to the NSRF Strategic objective I. Competitive Czech economy, specifically to Priority C. Development of sustainable tourism and utilisation of the potential offered by the cultural heritage, which in IOP is addressed through Priority axis 4 National support of tourism. The link between the IOP and the NSRF Strategic objective IV. Balanced territory development, namely Priority A. Balanced regional development and B. Development of urban areas is addressed within Priority axis 5 National support of territorial development.

A list of links is given in the table below.

**IOP links to NSRF**

NSRF focus	IOP Priority area			
	PA 1, PA 2	PA 3	PA 4	PA 5
<b>I. Strategic objective: Competitive Czech economy</b>				
Competitive business sector	X	X	X	X
Support of R&D capacity for innovation	X	X		
Development of sustainable tourism	X		XX	
<b>II. Strategic objective: Open, flexible and cohesive society</b>				
Education	X	X		
Increasing employment and employability		XX	X	X
Strengthening social cohesion		XX		X
Development of the information society	XX	X	X	X
Smart Administration	XX	XX		XX
<b>III. Strategic objective: Attractive environment</b>				
Protection and improvement of the environment quality	X	X	X	X
Improved accessibility to transport				
<b>IV. Strategic objective: Balanced territory development</b>				
Balanced regional development	X	X	X	XX
Development of urban areas		X	X	XX
Development of rural areas		X	X	XX

NOTE XX – direct link; X – indirect link

Source: Programming Document, December 2007

**Strategy of implementation of Smart Administration in the period 2007–2013**

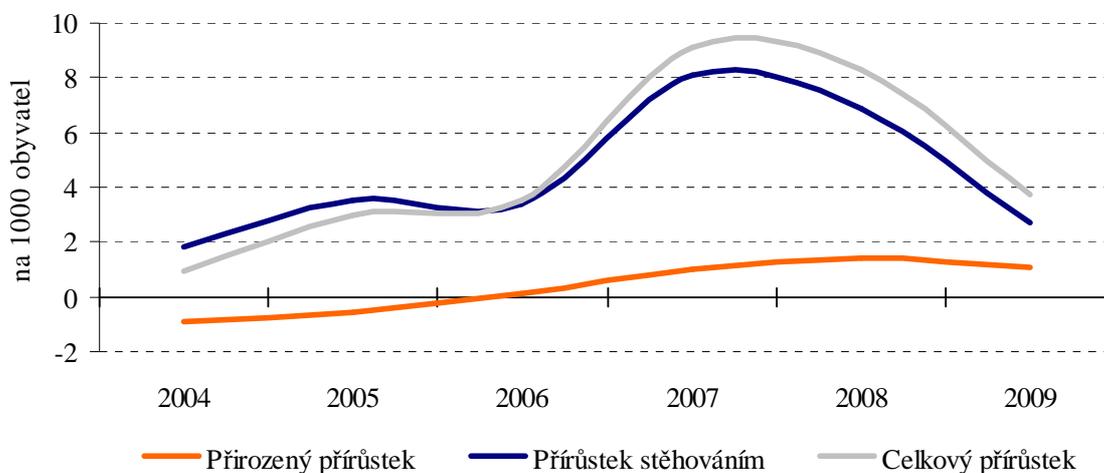
The underlying policy document in the field of enhancing effectiveness of public administration is the Strategy for Effective Public Administration and Friendly Public Services (Smart Administration), approved by Government Resolution No 757/2007. The Strategy defines the areas and project topics primarily supported from OP HRE and IOP in the framework of implementation of the NSRF Smart Administration priority. In relation to IOP, the Strategy is implemented through intervention under Priority axes 1 and 2, with links to activities carried out under Priority axis 3 Improving public services quality and accessibility. IOP interventions are directed at safeguarding technology, which nowadays means especially the ICT supporting Government.

## 1.4 Socioeconomic analysis of the CR

### Population development

As of 31 Dec 2009 the population of the Czech Republic totalled 10 506 813. As against 2008 the population growth rate considerably dropped especially due to a significant decline in the number of foreign immigrants. In spite of that foreign migration continues to contribute to the highest extent to the population growth of the Czech Republic. In 2009 among the immigrants were mostly the citizens of Ukraine (8.1 thousand), Slovakia (5.6 thousand), Russia (4.1 thousand) and the United States of America (2.5 thousand). In 2009 the share of foreigners with the status of permanent residents in the population of the Czech Republic was 4.1 %. Since 2006 the population of the Czech Republic has been growing also by natural increase. Last year the natural increase reached 1 %, which represents a slight decline compared to 1.4 % in 2008.

### Population development 2004-2009

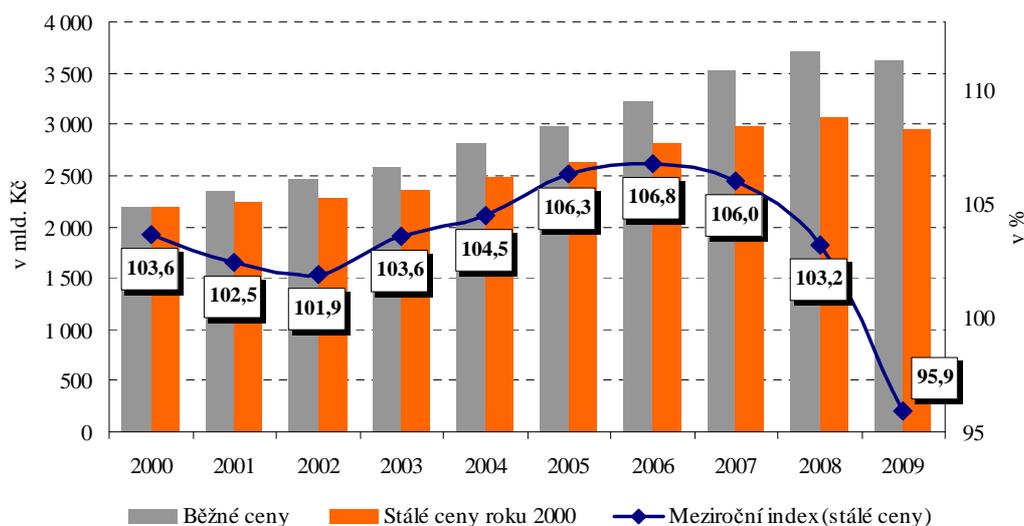


Source: CSO

### Economic growth

Whereas in 2008 the onset of the global financial crisis was manifested in the Czech Republic by a marked slowdown of economic growth, in 2009 the economy experienced was affected by real decline in economic performance. Year-on-year the gross domestic product of the Czech Republic at constant prices decreased by 4.1 %. Thus the Czech economy fell below the level of 2007. Compared to the neighbouring states, except for Hungary, the Czech Republic reported the biggest drop in GDP (-5.3 %). In Slovakia the gross domestic product fell by 2.7 % and in Germany by 2.4 %. In Poland, on the contrary, the economy grew by 2.8 %. Gross domestic product of EU-27 decreased by 2.3 % year-on-year.

### Gross domestic product in 2000 – 2009

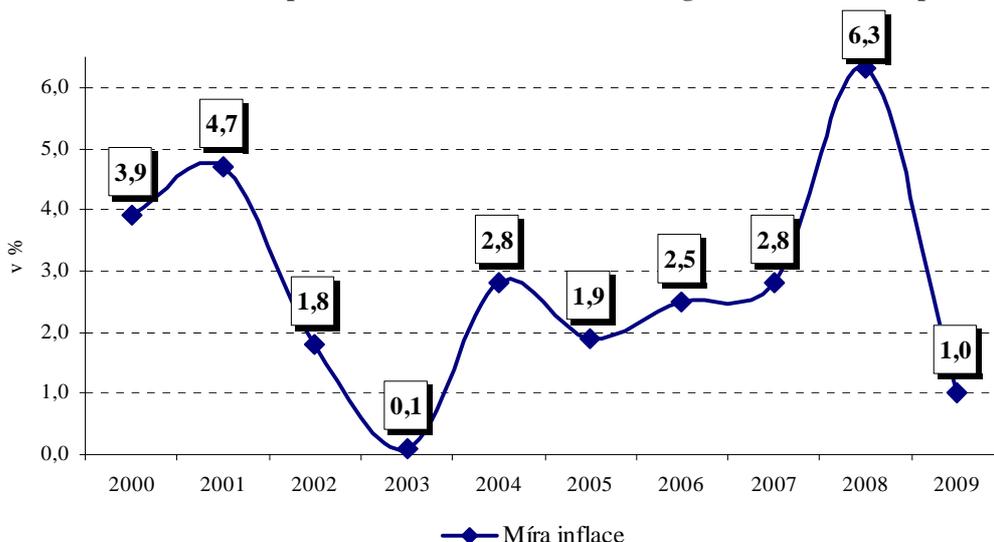


Source: CSO.

## Inflation

In the course of the last two years there were dramatic fluctuations in the development of prices. While in 2008 the inflation rate went up to 6.3 %, in 2009 the inflation dropped to 1%. In 2009 the rate of inflation was the second lowest ever since 1989 (in 2003 the inflation rate was 0.1 %). The increase price level was triggered predominantly by the development of prices in the category of housing, water, energy and fuels (+1.9 %). All the other categories of the consumer basket showed lower rate of inflation than was the total inflation rate. In a number of categories the price even fell, e.g. in case of food and non-alcoholic drinks (-0.7 %) and transport (-0.6 %).

**Inflation rate expressed as an increase of the average annual consumer price index**



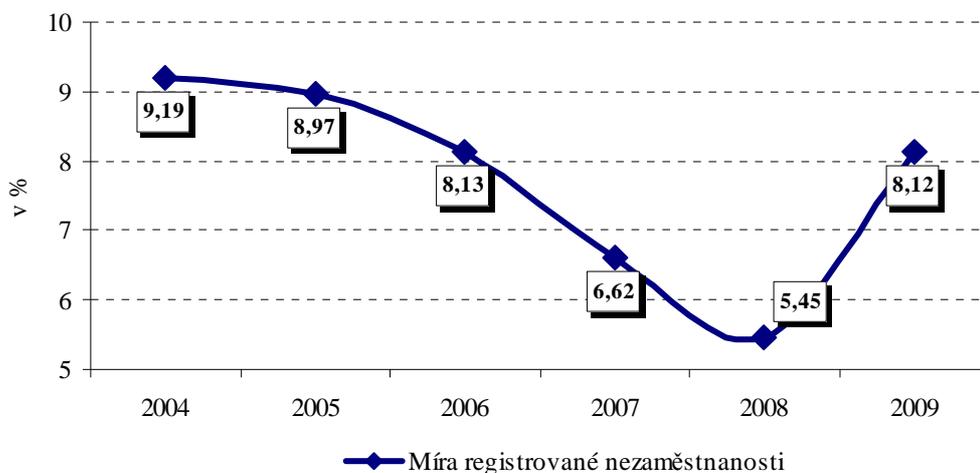
*Note: The inflation rate expresses the percentage change in the average price level for 12 months of the year against the average price level for 12 months of the previous year. These averages are calculated from basic consumer price indices with the price base for December 2005 =100.*

*Source: CSO.*

## Unemployment

Following the noticeable slowdown of the registered unemployment rate in 2006 and 2007, the number of job applicants registered at labour offices grew again. In 2009 the registered unemployment rate in the Czech Republic exceeded 8 % and reached the level comparable to that of 2004-2006. In some part of the Czech Republic the registered unemployment rate crept up much higher. E.g. in Jeseník, Most or Hodonín districts with the registered unemployment rate higher than 16 %. Conversely, the lowest registered unemployment rate is reported by Prague and its surroundings, where the unemployment rate is between 3.5 and 4 %.

### Unemployment in 2000-2009



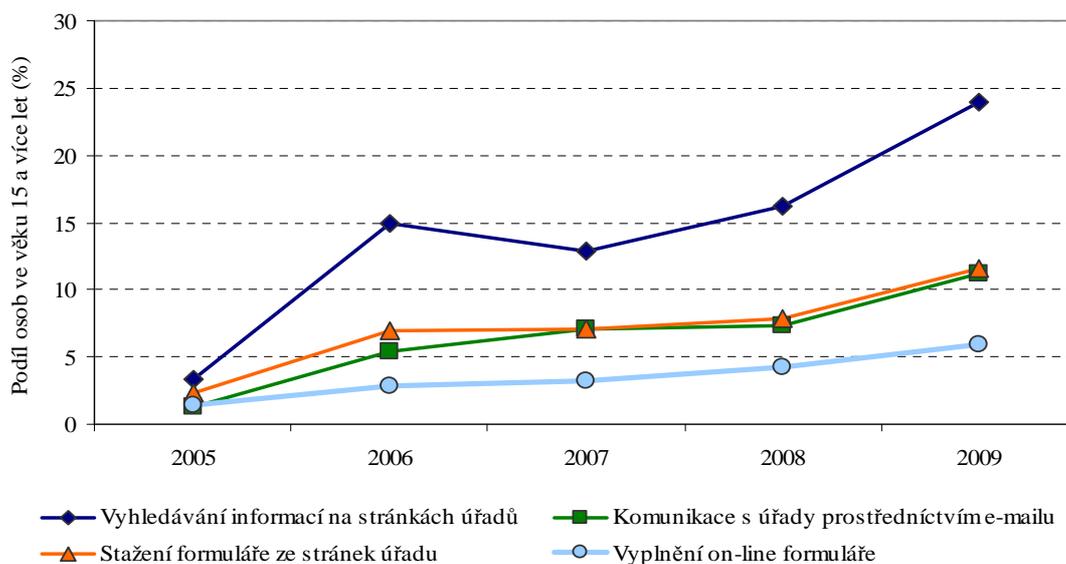
Source: MoLSA of the CR.

### E-government

An important task of e-government development is to make available information and on-line services on websites of public administration organisations. In the past years there was an intensive upswing in the use of the Internet for communication with citizens and state as well as local administration bodies. As shown by results of the regular sample survey of the Czech Statistical Office on the use of information and communication technologies in public administration, the percentage of persons using the Internet for the acquisition of information and communication with authorities has noticeably increased. The results of the survey conducted in 2009 proved that:

- (1) almost a quarter of the total population older than 15 years of age used the Internet for searching the information on websites of the respective authorities;
- (2) more than 10 % of persons communicated with authorities via e-mail;
- (3) 5 % of persons exploited the opportunity to complete an e-form.

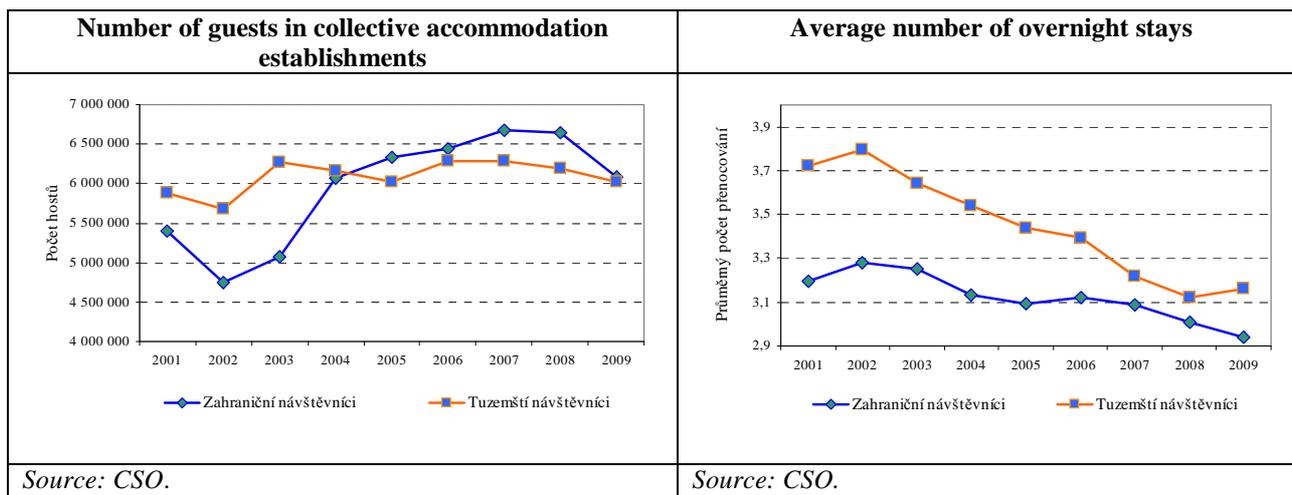
### Use of the Internet in relation to authorities



Source: The question was: "Did you use the Internet in the course of last 12 months for private purposes in order to...".  
Source: CSO.

## Tourism

The economic crisis, the beginnings of which were obvious already in 2008, has also negatively impacted tourism. The trends marked in the development of number of visitors and average number of overnight stays in previous years continued also in 2009. The total number of foreign and domestic guests in collective accommodation establishments in 2009 considerably dropped (by 5.7 % in total), with the decline in numbers of foreign guests being much more dramatic (-9.6 %). As illustrated by the registered average number of overnight stays, not only the number of foreign guests decreased, but also the average length of their stay. A positive feature in the development of tourism is, however the increase in the average number of overnight stays of domestic guests.



## 2 OVERVIEW OF PROGRAMME IMPLEMENTATION

### Programme milestones in 2009

The table below gives a summary of the most important events of IOP implementation in 2009.

Date	Name of activity
January - February	Elaboration of risk analysis in IOP
8 – 9 Jan	Discussions with the Authorised Audit Entity within IOP systems audit
20 Jan	CRD CR was entrusted with the fulfilment of tasks related to the performance of function of the Intermediate Body in the implementation of Intervention area 3.1 Social integration services and 3.3 Employment services of IOP (Decision of the Minister No 4/2009)
30 Jan	Announcement of the call under 5.3b Support of creation and updating of territorial plans of municipalities with regard to the sustainable development of the territory (MRD)
February	Completion of audit of the Authorised Audit Entity No 4/08/PAS – “Audit of the system of implementation of the Integrated Operational Programme“.
February – July	Commencement, conduct and completion of the audit of the Authorised Audit Entity No 7/09/PAS “Audit of the system of the Integrated Operational Programme“.

<b>4 Feb</b>	Discussions on the interim report concerning the system audit (AAE)
<b>9 Feb</b>	Comments of the EC on the report on IOP management and control systems
<b>19 Feb</b>	Conclusion of IUDP evaluation
<b>23 Feb</b>	Submission of the 1 <sup>st</sup> aggregate application for payment to the MoF
<b>27 Feb</b>	Meeting of the Ministry of Interior, IOP MA and OP HRE MA with DG Regio and DG Employment representatives concerning the progress in implementation of Smart Administration
<b>28 Feb</b>	Compilation and forwarding the annual problem evaluation of IOP to the NCA
<b>28 Feb</b>	Handing over of annual communication plans of IB for 2009 to the Managing Authority
<b>March</b>	Forecast absorption for PCA for 2010
<b>16 Mar</b>	Summary report on risk management (September – December 2008) for NCA
<b>26 Mar</b>	Submission of the 2 <sup>nd</sup> aggregate application for payment to the MoF
<b>9 Apr</b>	Submission of the 3 <sup>rd</sup> aggregate application for payment to the MoF
<b>10 Apr</b>	Announcement of the 6 <sup>th</sup> call of MRD for Intervention area 4.1 National support of tourism, under activity called presentation and promotion of cultural and natural wealth
<b>10 Apr</b>	Announcement of the 1 <sup>st</sup> call of MoLSA for Intervention area 3.1 Social integration services, activity c) investment support of social services providers
<b>15 Apr</b>	Announcement of the 4 <sup>th</sup> call of MoI for Intervention area 2.1 Technology centres and electronic records management in the territory
<b>15 Apr</b>	Approval of the Annual Communication Plan of the IOP for 2009
<b>30 Apr</b>	Discussions of the IOP MA and GD FRS on the major project and Zbiroh project under Intervention area 3.4
<b>6 May</b>	Discussions with MoI CR concerning the implementation of 5 200 received CzechPOINT projects
<b>7 May</b>	Submission of the 4 <sup>th</sup> aggregate application for payment to the MoF
<b>15 May</b>	Discussions with MoI CR regarding the procedure of implementation of CzechPOINT projects and additional calls under preparation
<b>22 May</b>	Announcement of the 7 <sup>th</sup> call of MRD for Intervention area 5.2 Improving the environment in problematic housing estates
<b>26 May</b>	3 <sup>rd</sup> meeting of the IOP Monitoring Committee
<b>3 Jun</b>	Submission of the 5 <sup>th</sup> aggregate application for payment to the MoF
<b>29 Jun</b>	2 <sup>nd</sup> edition of the IOP Implementing Document
<b>July – September</b>	Update of the IOP risk analyses
<b>July-August</b>	Announcement of calls of municipalities under IUDP for housing and public spaces (linked to IOP 5.2)
<b>2 Jul</b>	Submission of the 6 <sup>th</sup> aggregate application for payment to the MoF
<b>13 Jul</b>	Announcement of the 2 <sup>nd</sup> call of MoLSA for Intervention area 3.1a Investment support of the process and introduction of a uniform approach to transformation of residential social services facilities
<b>15 Jul</b>	Announcement of the 2 <sup>nd</sup> call of MoH for Intervention area 3.2 b System measure in the field of prevention and the 3 <sup>rd</sup> call of MoH for Intervention area 3.2c Managing the

	quality and cost-effectiveness of public health system
<b>As of 15 Jul</b>	1 <sup>st</sup> certification of expenditure under IOP for the period 1 Jan 2007 – 15 Jul 2009
<b>20 Jul</b>	Update of the IOP Operational Manual, 1 <sup>st</sup> edition, 2 <sup>nd</sup> revision
<b>22 Jul</b>	Announcement of the 4 <sup>th</sup> call of MoH for Intervention area 3.2a Controlled modernisation and replacement of medical equipment of national networks of health care facilities
<b>31 Jul</b>	Approval of the Annual Report of IOP for 2008 by IOP MC per rollam procedure
<b>31 Jul</b>	Conclusion of the IOP system audit carried out by the Authorised Audit Entity
<b>6 Aug</b>	Submission of the 7 <sup>th</sup> aggregate application for payment to the MoF
<b>11 Aug</b>	Approval of the Annual Report of IOP for 2008 by the European Commission
<b>20 Aug</b>	Handing over the supporting materials to the MoF for the conduct of the 1 <sup>st</sup> certification of expenditure
<b>September – December</b>	Commencement and conduct of the audit of the Authorised Audit Entity No 10/09/PAS – “Implementation system audit of the Integrated Operational Programme with verification of functioning of management and control systems on a sample of projects“ Audit was concluded in January 2010
<b>17 Sep</b>	Submission of the 8 <sup>th</sup> aggregate application for payment to the MoF
<b>30 Sep</b>	Annual conference of IOP - Safe Europe (Hradec Králové)
<b>30 Sep</b>	Announcement of the 3 <sup>rd</sup> call of MoLSA for Intervention area 3.1, activity b Investment support for ensuring the availability of such services which facilitate the return of the members of the most vulnerable socially excluded Roma communities back to labour market and society
<b>27 Oct</b>	Announcement of the 6 <sup>th</sup> call of MoI for Intervention area 2.1 Introducing ICT in territorial public administration
<b>27 Oct</b>	4 <sup>th</sup> meeting of IOP Monitoring Committee
<b>30 Oct</b>	Announcement of the 8 <sup>th</sup> call of MRD for 5.3b) Support of creating and updating the territorial plans of municipalities with regard to sustainable development of the territory
<b>5 Nov</b>	Annual Examination Meeting with the EC
<b>5 Nov</b>	Submission of the 9 <sup>th</sup> aggregate application for payment to the MoF
<b>11 Nov</b>	Announcement of the 4 <sup>th</sup> call of MoLSA for Intervention area 3.3 Employment services, activity a) support for transformation and strengthening the employment services in the CR and activity b) building more employment services training centres
<b>11 Nov</b>	Announcement of the 5 <sup>th</sup> call of MoLSA for Intervention area 3.3 Employment services, activity c) building and support for information and education centres
<b>13 Nov</b>	Announcement of the 7 <sup>th</sup> call of MoI for Intervention area 1.1a, 1.1b Developing information society in public administration
<b>25 Nov</b>	Sending the 1 <sup>st</sup> interim application for payment for IOP from the PCA to the EC
<b>26 Nov</b>	Approval of the Description of management and control systems of IOP by the European Commission
<b>15 Dec</b>	Submission of the 10 <sup>th</sup> aggregate application for payment to the MoF
<b>16 Dec</b>	Submission of the 11 <sup>th</sup> aggregate application for payment to the MoF
<b>As of 31 Jan 2010</b>	2 <sup>nd</sup> certification of expenditure under IOP for the period 16 Jul 2009 – 31 Jan 2010

## 2.1 Analysis of the Achieved Progress

### 2.1.A Information on physical progress of the Programme

The physical framework for the system of measuring and quantifying the programme objectives is determined by the nature of foreseen outputs from implemented activities and in compliance with the European Commission methodology comprises three levels of indicators:

- **Output indicators** which express the scope of conducted activities and are included in the ongoing monitoring process;
- **Result indicators** which describe the direct effects of the programme on aid beneficiaries;
- **Impact indicators** at the level of the programme inform on the context beyond the immediate effects of the programme.

At the programme level, **context indicators** are set that provide measurable information on social and economic situation of the environment in which the IOP is implemented. They express main macroeconomic trends in a quantified manner.

The values of IOP context and impact indicators as of 31 Dec 2009 are presented in the following tables.

**Context indicators as of 31 Dec 2009**

NCI code	Name of indicator	Unit of measure	Source	Value <sup>2</sup>	2007	2008	2009	Target value 2015	Total
010200	Created GDP at current prices	CZK mil.	CSO	Achieved	3 535 460	3 688 994	N/A	N/A	3 688 994
				Baseline	2 994 400	3 535 460	3 688 994	N/A	2 994 400
				Target	N/A	N/A	N/A	N/A	N/A
072200	Employment rate 15+	%	CSO, Eurostat	Achieved	66,1	66,6	N/A	N/A	66,6
				Baseline	64,8	66,1	66,6	N/A	64,8
				Target	N/A	N/A	N/A	N/A	N/A
072201	Employment rate men 15+ (15-64)	%	CSO, Eurostat	Achieved	74,8	75,4	N/A	N/A	75,4
				Baseline	73,3	74,8	75,4	N/A	73,3
				Target	N/A	N/A	N/A	N/A	N/A
072202	Employment rate women 15+ (15-64)	%	CSO, Eurostat	Achieved	57,3	57,6	N/A	N/A	57,6
				Baseline	56,3	57,3	57,6	N/A	56,3
				Target	N/A	N/A	N/A	N/A	N/A
020101	State budget balance (SB)	CZK mil.	CNB, CSO	Achieved	66 400	20 000	N/A	N/A	20 000
				Baseline	56 300	66 400	20 000	N/A	56 300
				Target	N/A	N/A	N/A	N/A	N/A
412500	Overnight stays of guests in collective accommodation establishments total	Number (ths)	CSO	Achieved	40 831	39 283	N/A	N/A	39 283
				Baseline	40 320	40 831	39 283	N/A	40 320
				Target	N/A	N/A	N/A	N/A	N/A
412600	Overnight stays of guests in collective accommodation establishments of which foreigners	Number (ths)	CSO	Achieved	20 610	19 987	N/A	N/A	19 987
				Baseline	19 595	20 610	19 987	N/A	19 595
				Target	N/A	N/A	N/A	N/A	N/A
021103	Expenditure on ICT as % of GDP	%	CSO Eurostat	Achieved	N/A	N/A	N/A	N/A	N/A
				Baseline	3	N/A	N/A	N/A	3
				Target	N/A	N/A	N/A	N/A	N/A

<sup>2</sup> Values are given cumulatively as achieved in individual years.

021101	Total expenditure for healthcare sector – share in GDP at current prices	%	CSO (ÚZIS/ IHIS)	Achieved	6,3	6,9	N/A	N/A	6,9
				Baseline	7	6,3	6,9	N/A	7
				Target	N/A	N/A	N/A	N/A	N/A
021102	Total expenditure on culture and sports – share in GDP	%	CSO (NIPOS)	Achieved	1,03	1,07	N/A	N/A	1,07
				Baseline	1,7	1,03	1,07	N/A	1,7
				Target	N/A	N/A	N/A	N/A	N/A
011406	Average annual energy consumption	GJ/byt	CSO	Achieved	N/A	N/A	N/A	N/A	N/A
				Baseline	78,2	N/A	N/A	N/A	78,2 <sup>3</sup>
				Target	N/A	N/A	N/A	N/A	N/A

### Impact indicators as of 31 Dec 2009

NCI code	Name of indicator	Unit of measure	Source	Value <sup>4</sup>	2007	2008	2009	Target value 2015	Total
153501	Government effectiveness indicator <sup>5</sup>	Index	World Bank	Achieved	80,6	82,5	82,5	N/A	82,5
				Baseline	76,6	80,6	82,5	N/A	76,6
				Target	N/A	N/A	N/A	88	88
412700	Increase in the share of tourists in the number of visitors to the CR	%	MRD	Achieved	41,4	43,2	42,8	N/A	42,8
				Baseline	31	41,4	43,2	N/A	31
				Target	N/A	N/A	N/A	41	41
520513	Employment rate in tertiary sector	%	CSO	Achieved	56,2	56,1	N/A	N/A	56,1
				Baseline	56	56,2	56,1	N/A	56
				Target	N/A	N/A	N/A	70	70

### Summary of announced and currently open calls

The preparation and administration of calls has so far been significantly influenced by training of staff of individual intermediate bodies who avail of different level of experience with administration of EU programmes. The year 2009 could be described as the year of verifying the functioning of the stage of issuance Decisions on providing grants and administration of payments at the IB. The IOP MA is dedicated to training of staff of intermediate bodies including the administrative capacity from all the IOP MA units.

By the end of 2009, a total of 26 calls for applications for financial assistance were announced with the total allocation of almost EUR 1.3 billion. For each intervention area at least one call was announced. Under the IOP rounds of calls and continuous calls are announced based on the character of supported activities and beneficiaries.

By the end of 2009, a total of 6 294 projects amounting to more than EUR 997 million were submitted, of which 5 721 projects in the amount of EUR 456.7 million were approved.

In the course of 2009 altogether 16 calls in the volume of EUR 629.6 million were announced. Submitted were a total of 332 project applications for the amount of EUR 106.5 million, of which 125 projects in the amount of EUR 64.7 million were approved.

<sup>3</sup> Value relates to 2004 (ENERGO 2004).

<sup>4</sup> Values are given cumulatively for individual years.

<sup>5</sup> In the individual years it was monitored as %, see [http://info.worldbank.org/governance/wgi/sc\\_chart.asp](http://info.worldbank.org/governance/wgi/sc_chart.asp).

The IOP MA intends to announce the calls gradually throughout the programming period. One of the reasons is the evenly distributed release of funds during the whole programming period which will safeguard better response to the needs of applicants and beneficiaries. Another reason is the effort to modify the calls based on the experience gained in the previous calls.

**Summary of announced calls and currently open calls**

Order/ Number of the call	Opening date	Closing date	Type of call	IA	Allocation for the call	Submitted applications for support		Projects with issued Decision/signed Contract*	
					in EUR	Num- ber	in EUR	Num- ber	in EUR
1./01	10.4.2008	15.10.2008 municipalities with extended powers 16.3.2009 regions	Continuous	5.3	9 090 909	193	6 579 460	183	6 253 977
2./01	5.6.2008	To be announced	Continuous	6.1a	30 350 730	13	24 485 542	10	23 881 372
				6.1b	558 054		450 212		439 103
<i>Call 2./01 for 6.1 total</i>					30 908 784	13	24 935 754	10	24 320 475
2./01	5.6.2008	To be announced	Continuous	6.2a	10 643 736	14	7 561 167	9	7 302 291
				6.2b	195 705		139 026		134 266
<i>Call 2./01 for 6.2 total</i>					10 839 441	14	7 700 193	9	7 436 557
3./03	30.6.2008	31.12.2008	Continuous	5.3	1 357 576	13	317 386	9	217 613
4./01	7.5.2008	22.7.2008	Time-limited	3.2	98 484 848	34	97 236 945	24	67 437 967
5./01	9.7.2008	31.12.2010	Continuous	3.4	60 606 061	11	70 357 614	7	16 357 235
6./01	6.8.2008	31.12.2008	Time-limited	5.2	0	0	0	0	0
7./04	31.10.2008		Continuous	4.1a	34 767 985	13	38 216 672	6	14 815 438
				4.1b	2 674 460	13	2 938 517	6	1 138 425
<i>Call 7./04 for 4.1 total</i>					37 442 445	26	41 155 189	12	15 953 864
8./02	1.12.2008	31.5.2009	Continuous	2.1	24 621 212	5 596	17 974 881	5 318	17 109 851
9./03	3.12.2008	15.12.2010	Continuous	1.1a	160 886 173	30	178 540 452	19	153 365 216
				1.1b	12 375 860		13 733 881		11 797 324
<i>Call 9./03 for 1.1 total</i>					173 262 032	30	192 274 333	19	165 162 540
10./01	5.12.2008	a) 29.1.2010 b) 29.10.2009	Continuous	5.1	223 484 848	32	432 518 504	5	71 764 251
11./05	30.1.2009	21.8.2009	Continuous	5.3	8 457 576	112	3 341 769	82	2 279 117
12./06	10.4.2009	31.7.2009	Time-limited	4.1a	3 357 726	12	3 719 903	0	0

				4.1b	258 287	12	286 160	0	0
<i>Call 12./06 for 4.1 total</i>					3 616 013	24	4 006 063	0	0
13./01	10.4.2009	30.11.2012	Continuous	3.1	14 556 699	34	3 601 970	0	0
14./04	15.4.2009	13.9.2009	Continuous	2.1	54 523 173	0	0	0	0
15./07	22.5.2009	To be announced	Continuous	5.2	155 750 969	88	9 324 281	4	951 413
16./05	1.7.2009	31.12.2010	Continuous	3.4	20 053 476	7	13 138 636	0	0
17./02	13.7.2009	30.6.2013	Continuous	3.1	50 700 833	0	0	0	0
18./02	15.7.2009	21.9.2009	Time-limited	3.2	25 643 939	28	23 326 741	20	17 676 524
19./03	15.7.2009	18.8.2009	Time-limited	3.2	30 795 455	16	32 495 697	14	30 766 082
20./04	22.7.2009	24.8.2009	Time-limited	3.2	12 878 788	5	12 985 464	5	12 985 464
21./03	30.9.2009	30.6.2013	Continuous	3.1	21 125 341	1	41 520	0	0
22./06	26.10.2009	31.5.2010	Continuous	2.1	49 087 567	1	226 667	0	0
23./08	30.10.2009	To be announced	Continuous	5.3	6 011 364	15	689 427	0	0
24./04	11.11.2009	30.6.2013	Continuous	3.3	36 411 087	1	3 341 392	0	0
25./05	11.11.2009	30.6.2013	Continuous	3.3	6 363 630	0	0	0	0
26./07	13.11.2009	15.2.2010	Time-limited	1.1a	124 140 565	0	0	0	0
				1.1b	9 549 274		0		0
<i>Call 26./07 for 1.1 total</i>					133 689 840	0	0	0	0
<b>CONV Total</b>					<b>1 274 152 266</b>		<b>980 019 088</b>		<b>443 163 812</b>
<b>RCE Total</b>					<b>25 611 640</b>		<b>17 547 797</b>		<b>13 509 119</b>
<b>IOP TOTAL</b>					<b>1 299 763 905</b>	<b>6 294</b>	<b>997 566 885</b>	<b>5 721</b>	<b>456 672 931</b>

Source: MSC2007 as of 7 Jan 2010  
 CZK/EUR exchange rate: 26.400  
 Source of funding: public funds total

\* Data for figures in column Projects with issued Decision/signed Contract is for the whole AR 2009 taken from IS Monit7+, not from MSC2007, due to technical difficulties in the data transfer resulting in discrepancies in the amounts.

## 2.1.B Information on IOP Financial Data

By the end of 2009 applications for payment (payment requests) in the total amount of almost EUR 42.5 million were approved under Priority axis 2 Introducing ICT in territorial public administration, Priority axis 3 Improving public services quality and accessibility (only under Intervention areas 3.2 Public health services and 3.4 Services in security, risk prevention and management), 5 National support of territorial development (under Intervention area 5.3 Modernisation and development of systems for creating territorial policies) and under Priority axes 6a and 6b.

Beneficiaries were reimbursed the amount of EUR 32.8 million. Under Priority axes 5, 6a and 6b expenditure amounting to EUR 5.012 million was certified, a total of EUR 147.4 million was received from the EC.

**Priority axes by source of funding (in EUR)**

	<b>Expenditures paid out by the beneficiaries and included in applications for payment sent to the MA</b>	<b>Contribution from public sources</b>	<b>Expenditure paid by the body responsible to make payments to the beneficiaries</b>	<b>Total payments received from the EC</b>
<b>Priority axis 1a</b> - ERDF type expenditure	0	0	0	27 954 191,9
<b>Priority axis 1b</b> - ERDF type expenditure	0	0	0	2 150 322,5
<b>Priority axis 2</b> - ERDF type expenditure	14 549 191	14 553 396	14 553 396	15 374 805,5
<b>Priority axis 3</b> - ERDF type expenditure	18 223 946	8 916 148	8 916 148	49 059 606,8
<b>Priority axis 4a</b> - ERDF type expenditure	0	0	0	5 451 067,4
<b>Priority axis 4b</b> - ERDF type expenditure	0	0	0	419 312,8
<b>Priority axis 5</b> - ERDF type expenditure	6 867 246	6 451 028	6 451 028	42 692 982,2
<b>Priority axis 6a</b> - ERDF type expenditure	2 773 935	2 832 229	2 832 229	4 246 977,0
<b>Priority axis 6b</b> - ERDF type expenditure	51 322	52 208	52 208	78 088,5
<b>TOTAL</b>	<b>42 465 640</b>	<b>32 805 010</b>	<b>32 805 010</b>	<b>147 427 354,6</b>

Source: MSC2007 as of 7 Jan 2010

CZK/EUR exchange rate: 26.400

Source of funding : public expenditure total

**IOP Financing Plan**

Priority axis/Intervention area		Fund	Share in total allocation for IOP (%)	EU contribution (ERDF)	Public funds total
<b>1a</b>	<b>Modernisation of public administration</b>	<b>ERDF</b>	<b>19,63</b>	<b>310 602 133</b>	<b>54 812 141</b>
1.1a	Developing information society in public administration	ERDF	19,63	310 602 133	54 812 141
<b>1b</b>	<b>Modernisation of public administration</b>	<b>ERDF</b>	<b>1,51</b>	<b>23 892 472</b>	<b>4 216 319</b>
1.1b	Developing information society in public administration	ERDF	1,51	23 892 472	4 216 319
<b>2</b>	<b>Introducing ICT in territorial public administration</b>	<b>ERDF</b>	<b>10,79</b>	<b>170 831 173</b>	<b>30 146 678</b>
2.1.	Introducing ICT in territorial public administration	ERDF	10,79	170 831 173	30 146 678
<b>3</b>	<b>Improving Public Services Quality and Accessibility</b>	<b>ERDF</b>	<b>34,45</b>	<b>545 106 743</b>	<b>96 195 308</b>
3.1.	Social integration services	ERDF	5,01	79 203 544	13 977 096
3.2.	Public health services	ERDF	15,70	248 481 706	43 849 713
3.3.	Employment services	ERDF	2,94	46 590 320	8 221 821
3.4.	Services in security, risk prevention and management	ERDF	10,80	170 831 173	30 146 678
<b>4a</b>	<b>National support of tourism</b>	<b>ERDF</b>	<b>3,82</b>	<b>60 567 416</b>	<b>10 688 368</b>
4.1a	National support of tourism	ERDF	3,82	60 567 416	10 688 368
<b>4b</b>	<b>National support of tourism</b>	<b>ERDF</b>	<b>0,30</b>	<b>4 659 032</b>	<b>822 182</b>
4.1b	National support of tourism	ERDF	0,30	4 659 032	822 182
<b>5</b>	<b>National support of territorial development</b>	<b>ERDF</b>	<b>26,60</b>	<b>420 865 890</b>	<b>74 270 451</b>
5.1.	National support for utilising the cultural heritage potential	ERDF	13,45	212 762 461	37 546 317
5.2.	Improving the environment in problematic housing estates	ERDF	12,17	192 573 322	33 983 527
5.3.	Modernization and development of systems for creating territorial policies	ERDF	0,98	15 530 107	2 740 607
<b>6a</b>	<b>Technical Assistance</b>	<b>ERDF</b>	<b>2,85</b>	<b>45 037 309</b>	<b>7 947 760</b>
6.1a	Activities connected with the IOP management	ERDF	1,72	27 177 687	4 796 062
6.2a	Other costs of the IOP technical assistance	ERDF	1,13	17 859 622	3 151 698
<b>6b</b>	<b>Technical Assistance</b>	<b>ERDF</b>	<b>0,05</b>	<b>827 994</b>	<b>146 117</b>
6.1b	Activities connected with the IOP management	ERDF	0,03	499 612	88 167
6.2b	Other costs of the IOP technical assistance	ERDF	0,02	328 382	57 950
<b>IOP TOTAL</b>			<b>100,00</b>	<b>1 582 390 162</b>	<b>279 245 324</b>

Source: Programming Document, December 2007

Convergence objective; RCE objective

## List of Advance and Interim Payments

From the beginning of the programming period to the end of 2009 the IOP MA received a total of 4 advance payments in the total amount of EUR 142 415 115, which represents 9 % of the total allocation. The first advance payment amounting to EUR 31 674 803 was received by the IOP MA in January 2008, the second advance payment in the amount of EUR 47 471 705 was received in April 2008, the third advance payment in the amount of EUR 31 647 803 was received in February 2009 and the fourth advance payment in the amount of EUR 31 647 803 in April 2009. The distribution of advance payments by priority axis is presented in the following table.

	<b>Total</b>
Priority axis 1a (expenditure from ERDF)	27 956 087
Priority axis 1b (expenditure from ERDF)	2 150 468
Priority axis 2 (expenditure from ERDF)	15 366 591
Priority axis 3 (expenditure from ERDF)	49 062 007
Priority axis 4a (expenditure from ERDF)	5 440 257
Priority axis 4b (expenditure from ERDF)	427 245
Priority axis 5 (expenditure from ERDF)	37 882 420
Priority axis 6a (expenditure from ERDF)	4 058 831
Priority axis 6b (expenditure from ERDF)	71 208
<b>Sum total</b>	<b>142 415 115</b>

## Fulfilment of the n+3/n+2 rule

IOP MA monitors the progress of absorption of funds from the SF at individual stages of administration of project applications and compares the rate of absorption against the allocation for the given year. The cut off period with respect to the fulfilment of the n+3/n+2 rule is the time of certification of expenditure. The rule is fulfilled once the amount of certified expenditure equals or exceeds the allocation for the given year minus the advance payments received from the EC.

Allocation for 2007 equals EUR 196.6 million, for 2008 it is EUR 206.2 million and for 2009 the allocation totals EUR 215.8 million. According to the n+3 rule, these allocations shall be drawn in the course of three years following the given year, i.e. the allocation for 2007 (EUR 196.6 mil.) is supposed to be drawn until the end of 2010 in order for the rule to be fulfilled. The IOP MA has so far received altogether four advance payments in the total amount of EUR 142.4 mil., namely one advance payment in 2007 (EUR 31.6 mil.) and in 2008 (EUR 47.5 mil.) and two advance payments in 2009 totalling EUR 63.3 million. These advance payments can be used in the fulfilment of the n+3 rule by reducing the allocation for the given year. Once all the provided advance payments are considered, the allocation for 2007 is reduced to EUR 54.2 mil., once the first received advance payment is considered, the allocation for 2007 is reduced to EUR 165 million. By the end of 2009 a total of EUR 5.012 million was certified, and more expenditure is prepared for certification.

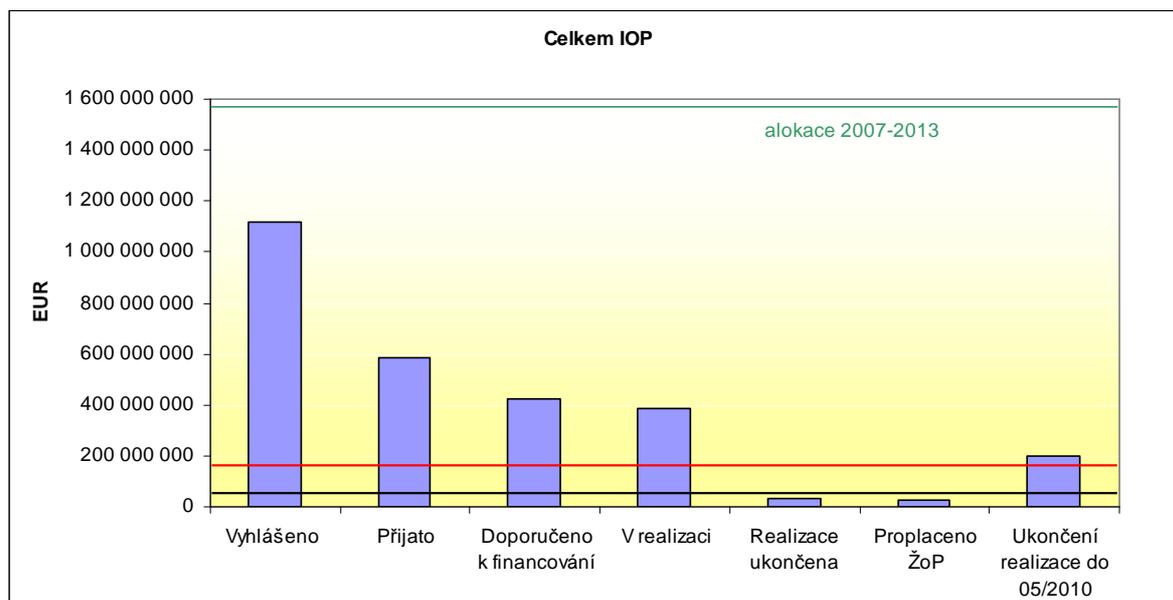
Summary of fulfilment of n+3/n+2 rule is given in the table below.

Financing plan – year	Total allocation of EU funds 2007-2013 - annual	n+3/n+2 ceilings – aggregate	EC advance payments - annual	Requests for interim/final payment submitted to the EC - annual	Advance payments from the EC + payment requests of the CR - annual	Advance payments from the EC + payment requests - aggregate	Difference between ceilings and payments - aggregate
		a					
2007	196 638 833		31 647 803		31 647 803	31 647 803	
2008	206 195 877		47 471 705		47 471 705	79 119 508	
2009	215 795 940		63 295 606	5 012 240	68 307 846	147 427 355	
<b>TOTAL</b>			<b>142 415 115</b>	<b>5 012 240</b>	<b>147 427 355</b>	<b>147 427 355</b>	

Source: internal analyses of IOP MA, PCA

The Managing Authority of IOP monthly evaluates the development of the financial status of the programme with regard to the fulfilment of the n+3 target. Based on the data from IS Monit7+ on IOP as of 31 Dec 2009 it is possible to assume that by the end of 2010 a total of EUR 194.8 million shall have been certified, by which the n+3 rule would be fulfilled. The following chart illustrates the volume of funds offered in the announced calls, the volume of funds in individual stages of submitted projects and the forecast certification until the end of 2010 ("completion of implementation before 05/10" column), all as against the total allocation for the programming period, allocation for 2007 (red line) and allocation for 2007 minus the received advance payments (black line).

#### Fulfilment of the n+3 rule for IOP - total



Source: IS Monit7+ as of 7 Jan 2010

CZK/EUR exchange rate: 26.400

Source of funding: Community contribution

#### Cross-financing

IOP allows for the exploitation of cross-financing in Intervention areas 3.2 – Public health services and in Priority axes 4a National support of tourism – Convergence objective and 4.1b – National support of tourism – Regional competitiveness and employment objective. The non-investment expenditure, eligible for financing from ESF, shall not exceed 9 % of the total eligible expenditure of the project.

Under Intervention area 3.2, cross financing was allowed as eligible expenditure in the first call of the Ministry of Health, but was not used by a single beneficiary.

In Priority axes 4a and 4b National support of tourism, cross-financing was applicable in the 4<sup>th</sup> continuous call of the MRD. Cross-financing is planned to be utilised by aid beneficiaries in 8 projects (40 % of the approved projects) particularly for activities associated with training of service providers in tourism, who will have their services certified in the framework of newly introduced quality standards.

## 2.1.C Breakdown by the Use of Funds

The table below presents the classification of assistance in relation to a priority theme.

Priority theme	Form of funding	Type of territory	Economic activity	Geographical location	Achieved value (EUR) <sup>6</sup>	Allocation to the theme (EUR)
<b>13</b> – Services and applications for citizens ( <i>e-health, e-government, e-learning, e-inclusion</i> )	01	01, 05	17	CZ0	182 272 391	505 325 778
<b>53</b> – Risk prevention ( <i>incl. the proposal and implementation of plans for prevention of natural and technological risks</i> )	01	01, 05	17, 19	CZ0	20 327 120	190 397 663
<b>55</b> – Promoting natural wealth	01	01, 05	14, 20,22	CZ0	0	45 006 249
<b>57</b> – Other support for the improvement of tourism services	01	01, 05	17	CZ0	15 953 864	20 220 199
<b>58</b> – Protection and preservation of cultural heritage	01	01, 05	12,17,18,21,22,	CZ0	71 764 251	180 848 092
<b>59</b> – Development of cultural infrastructure	01	01, 05	00	CZ0	0	31 914 369
<b>61</b> – Integrated projects for urban and rural renewal	01	01, 05	16,17,22	CZ0	951 413	192 573 322
<b>75</b> – Education infrastructure	01	01, 05	00	CZ0	0	23 295 160
<b>76</b> – Health infrastructure	01	01, 05	19	CZ0	124 896 153	228 915 216
<b>79</b> – Other social infrastructure	01	01, 05	03,14,16,17,19,	CZ0	0	102 498 704
<b>81</b> – Mechanisms of better creation, monitoring and evaluation of good policies and programmes at the national, regional and local level, building capacities for the implementation of policies and programmes	01	01, 05	17	CZ0	8 708 587	15 530 107
<b>85</b> – Preparation, implementation, monitoring and control	01	01, 05	17	CZ0	15 024 755	27 677 299
<b>86</b> – Evaluation and studies; information and communication	01	01, 05	17	CZ0	2 884 663	18 188 004
<b>TOTAL</b>	<b>01</b>	<b>01, 05</b>	<b>-</b>	<b>CZ0</b>	<b>442 783 197</b>	<b>1 582 390 162</b>

*NOTE: Form of funding: 01 = Non-repayable aid*

*Type of territory: 01 = Urban, 05 = Rural areas;*

*Geographical location: CZ0 = Czech Republic*

<sup>6</sup> Source: IS Monit IOP – calculated using the CZK/EUR exchange rate as of 7 Jan 2010, 1 EUR = 26.400 CZK, public funds from the Decision on providing a grant/statement of expenditure of government agencies.

## 2.1.D Assistance by target group

The target group with respect to beneficiaries are the public administration bodies and organisations established by them, non-governmental non-profit organisations, business entities and interest associations of legal persons. Detailed classification of aid beneficiaries under individual priority axes is as follows:

- Priority axis 1 - government agencies and budgetary organisations established by them;
- Priority axis 2 - regions and municipalities and organisations, unions of municipalities established and founded by them;
- Priority axis 3 - government agencies and budgetary organisations established by them, regions and municipalities and organisations established by them, NGOs, natural and legal persons providing public services in the field of health care and others;
- Priority axis 4 - government agencies and budgetary organisations established by them, NGOs, interest associations of legal persons with national operation in tourism;
- Priority axis 5 - government agencies and budgetary organisations established by them, NGOs, interest associations of legal persons, municipalities and organisations established by them, unions of municipalities, regions, owners of residential or non-residential (commercial) premises;
- Priority axis 6 – IOP Managing Authority and Intermediate Bodies.

Monthly updated list of assisted projects and aid beneficiaries is available on the Structural Funds website: <http://www.strukturalni-fondy.cz/Programy-2007-2013/Tematicke-operacni-programy/Integrovaný-operacni-program/Projekty/Podporene-projekty>.

### *Investments in regions with concentrated state aid*

Investments in regions with concentrated state aid fare in line with the approved Strategy for Regional Development of the CR for 2007 – 2013 pursuant to the Government Resolution No 560 of 17 May 2006. Affected regions are divided into 3 categories:

1. structurally affected regions – cover the territory of the districts of: Most, Karviná, Chomutov, Teplice, Ostrava-město, Frýdek-Místek, Nový Jičín, Sokolov.
2. economically weak regions – cover the territory of the districts of: Hodonín, Znojmo, Třebíč, Bruntál, Opava, Jeseník, Přerov, Šumperk, Svitavy, Louny, the territory of former military districts Ralsko and Mladá.
3. regions with strongly above average unemployment – the territory of:
  - a) districts: Děčín, Ústí nad Labem, Litoměřice
  - b) municipalities with extended powers: Ostrov, Frýdlant, Králíky, Bystřice n. Pernštejnem, Bučovice, Mikulov, Šternberk, Uničov, Kroměříž, Rožnov pod Radhoštěm, Valašské Klobouky.

The above referred to categories are not monitored in the IOP, bus assistance is granted to some of the mentioned municipalities under the IUDP. Specifically, it concerns the support for housing **in the defined urban areas**, as laid down in Article 7 para 2 letter a) of Council Regulation (EC) No 1080/2006. The problematic residential area shall be selected based on the criteria as defined in Article 47 of Commission Regulation (EC) No 1828/2006 and shall report unfavourable values in at least three of the following criteria, two of which must fall within those listed under points (a) – (h):

- a) a high level of poverty and exclusion,

- b) a high level of long-term unemployment,
- c) precarious demographic trends,
- d) a low level of education, significant skills deficiencies and high dropout rates from school,
- e) a high level of criminality and delinquency,
- f) a particularly rundown environment,
- g) a low level of economic activity,
- h) a high number of immigrants, ethnic and minority groups, or refugees,
- i) a comparatively low level of housing value,
- j) a low level energy performance in buildings.

The areas selected for the implementation of IUDP under IOP shall feature the following characteristics:

- geographically defined area shall be a contiguous area in the territory of a municipality (town);
- it concerns deprived residential areas with high concentration of negative phenomena, e.g. a high level of unemployment, criminality, social exclusion, etc;
- the area shall be a part of the town with the total population of 20 000 or more (with the exception of Prague). The number of inhabitants is determined based on the CSO database as of 1 Jan 2006;
- the residential area shall include at least 500 apartments;
- the area for the implementation of projects and pilot projects focused on Roma communities at risk of social exclusion does not have to comply with the condition of 500 apartments, but shall a part of the selected residential area comprising at least 500 apartments;
- in parts of the area selected by the town for implementation of projects on support for revitalisation of public spaces under IOP Intervention area 5.2, no activities can be implemented for the support of revitalisation of public spaces supported from Structural Funds or state aid schemes.

Detailed information on IUDP is presented in Chapter 2.6.3 – Integrated Urban Development Plans and in Chapter 3.5 – Priority axis 5.

### **2.1.E Recovered or reused assistance**

In operations implemented in 2009 no contributions were recovered from beneficiaries as a consequence of the breach of the durability of operations rule or due to individual or systemic irregularities pursuant to Article 57 and Article 98 para 2 of Council Regulation (EC) No 1083/2006.

Therefore, in 2009 no funds were recovered or reused following the cancelling of contributions as defined in Article 57 and Article 98 para 2 of Council Regulation (EC) No 1083/2006

### **2.1.F Qualitative analysis**

By the end of 2009 funds in the total amount of EUR 456.7 million were approved, which represents nearly 25 % of the total allocation. Majority of funds was approved in Priority axes 6a and 6b (59 %), 1a and 1b (42 %) and Intervention area 3.2 (44 %). No funds were approved in Intervention areas 3.1 and 3.3. Beneficiaries were paid out the amount totalling EUR 32.8 million, i.e. almost 2 % of the total allocation. The largest share in the reimbursed funds has Intervention area 5.3 (35 %), followed by Intervention area 2.1 (7 %) and Priority axes 6a (5 %) and 6b (5 %).

Until the end of 2009 expenditure amounting to EUR 5.012 million was certified (0.27 %).

#### Financial progress of IOP

Intervention area	2007-2013 allocation	Funds covered by Decision/Contract (Addendum)		Funds paid to beneficiaries		Certified funds submitted to the EC	
	a) EUR	b) EUR	% b/a	c) EUR	% c/a	d) EUR	%d/a
1.1a	365 414 274	153 365 216	41,97%	0	0,00%		0,00%
<b>1a</b>	<b>365 414 274</b>	<b>153 365 216</b>	<b>41,97%</b>	<b>0</b>	<b>0,00%</b>	<b>0</b>	<b>0,00%</b>
1.1b	28 108 791	11 797 324	41,97%	0	0,00%		0,00%
<b>1b</b>	<b>28 108 791</b>	<b>11 797 324</b>	<b>41,97%</b>	<b>0</b>	<b>0,00%</b>	<b>0</b>	<b>0,00%</b>
2.1	200 977 851	17 109 851	8,51%	14 553 396	7,24%		0,00%
<b>2</b>	<b>200 977 851</b>	<b>17 109 851</b>	<b>8,51%</b>	<b>14 553 396</b>	<b>7,24%</b>	<b>0</b>	<b>0,00%</b>
3.1	93 180 640	0	0,00%	0	0,00%		0,00%
3.2	292 331 419	128 866 038	44,08%	4 338 887	1,48%		0,00%
3.3	54 812 141	0	0,00%	0	0,00%		0,00%
3.4	200 977 851	16 357 235	8,14%	4 577 260	2,28%		0,00%
<b>3</b>	<b>641 302 051</b>	<b>145 223 273</b>	<b>22,65%</b>	<b>8 916 148</b>	<b>1,39%</b>	<b>0</b>	<b>0,00%</b>
4.1a	71 255 784	14 815 438	20,79%	0	0,00%		0,00%
<b>4a</b>	<b>71 255 784</b>	<b>14 815 438</b>	<b>20,79%</b>	<b>0</b>	<b>0,00%</b>	<b>0</b>	<b>0,00%</b>
4.1b	5 481 214	1 138 425	20,77%	0	0,00%		0,00%
<b>4b</b>	<b>5 481 214</b>	<b>1 138 425</b>	<b>20,77%</b>	<b>0</b>	<b>0,00%</b>	<b>0</b>	<b>0,00%</b>
5.1	250 308 778	71 764 251	28,67%	0	0,00%		0,00%
5.2	226 556 849	951 413	0,42%	0	0,00%		0,00%
5.3	18 270 714	8 750 707	47,89%	6 451 028	35,31%	4 815 052	26,35%
<b>5</b>	<b>495 136 341</b>	<b>81 466 371</b>	<b>16,45%</b>	<b>6 451 028</b>	<b>1,30%</b>	<b>4 815 052</b>	<b>0,97%</b>
6.1a	31 973 749	23 881 372	74,69%	2 309 366	7,22%	62 449	0,20%
6.2a	21 011 320	7 302 291	34,75%	522 863	2,49%	131 170	0,62%
<b>6a</b>	<b>52 985 069</b>	<b>31 183 663</b>	<b>58,85%</b>	<b>2 832 229</b>	<b>5,35%</b>	<b>193 619</b>	<b>0,37%</b>
6.1b	587 779	439 103	74,71%	42 570	7,24%	1 151	0,20%
6.2b	386 332	134 266	34,75%	9 638	2,49%	2 418	0,62%
<b>6b</b>	<b>974 111</b>	<b>573 369</b>	<b>58,86%</b>	<b>52 208</b>	<b>5,36%</b>	<b>3 569</b>	<b>0,37%</b>
<b>IOP total</b>	<b>1 861 635 485</b>	<b>456 672 930</b>	<b>24,53%</b>	<b>32 805 010</b>	<b>1,76%</b>	<b>5 012 240</b>	<b>0,27%</b>

Source: MSC2007 as of 7 Jan 2010

CZK/EUR exchange rate: 26.400

Source of funding: public funds total

Convergence objective ; RCE objective

#### Information on rejected projects<sup>7</sup>

The IOP MA monitors the statistics of rejected projects based on their positive and negative status. IOP MA distinguishes the rejection of a project in the period prior to the issuance of the legal act (status N1.1, N1.2, N2.1, N2.2, N2.3 and N5) from the rejection in the period following the issuance of the legal act (status N7, N8). Projects can also be rejected based on a decision of the beneficiary, which corresponds to status N5 Project application withdrawn by the applicant and N7 Project not

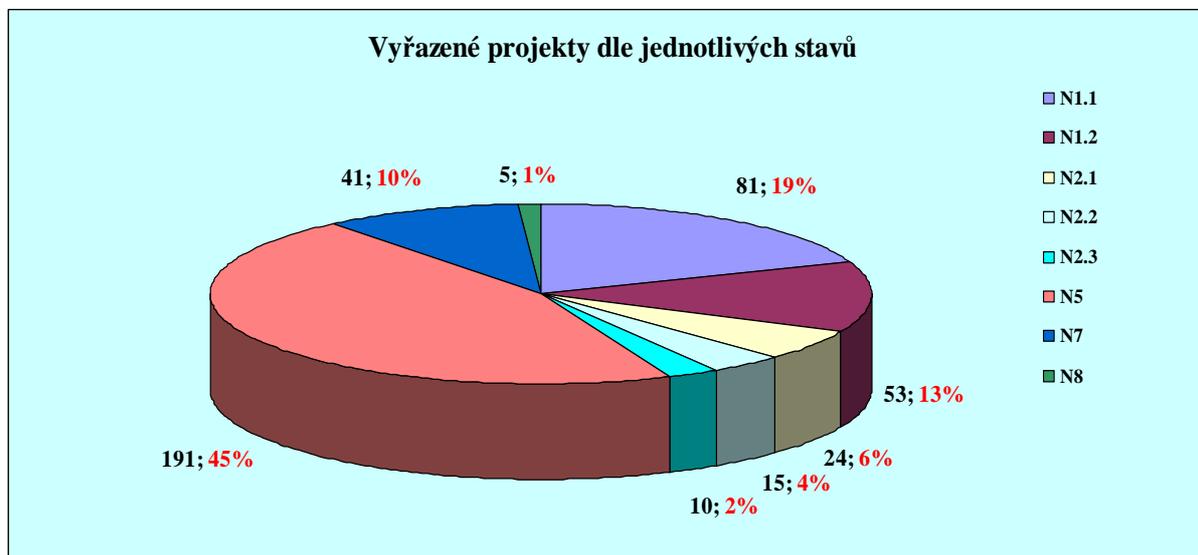
<sup>7</sup> For the purpose of monitoring the statistics of rejected projects it is essential to distinguish between the rejected and denied projects. **Rejected projects** = all projects in negative status. **Denied projects** = all projects in negative status with the exception of status N5 Project application withdrawn by the applicant and status N7 Project not completed/withdrawn.

completed/withdrawn in IS Monit7+ for IOP), or based on a decision of the grant provider (hereinafter referred to as denied projects).

As of 31 Dec 2009, of the total number of 6 294 submitted project applications 420 applications in the amount of EUR 39.2 million were rejected (less than 7 %).

The project applications were most frequently withdrawn by the applicant, namely in 191 cases, i.e. 45 % of all rejected applications. A total of 188 project applications were denied. The projects were most often denied on the grounds of non-compliance with eligibility criteria, namely in 81 cases, which represents 19 % of all the denied projects. Moreover, projects were also rejected on the grounds of failure to meet the formal requisites (13 %) or evaluation requirements (6 %). More detailed information is presented in the chart below, which gives a number and percentage of rejected projects in the breakdown by individual status.

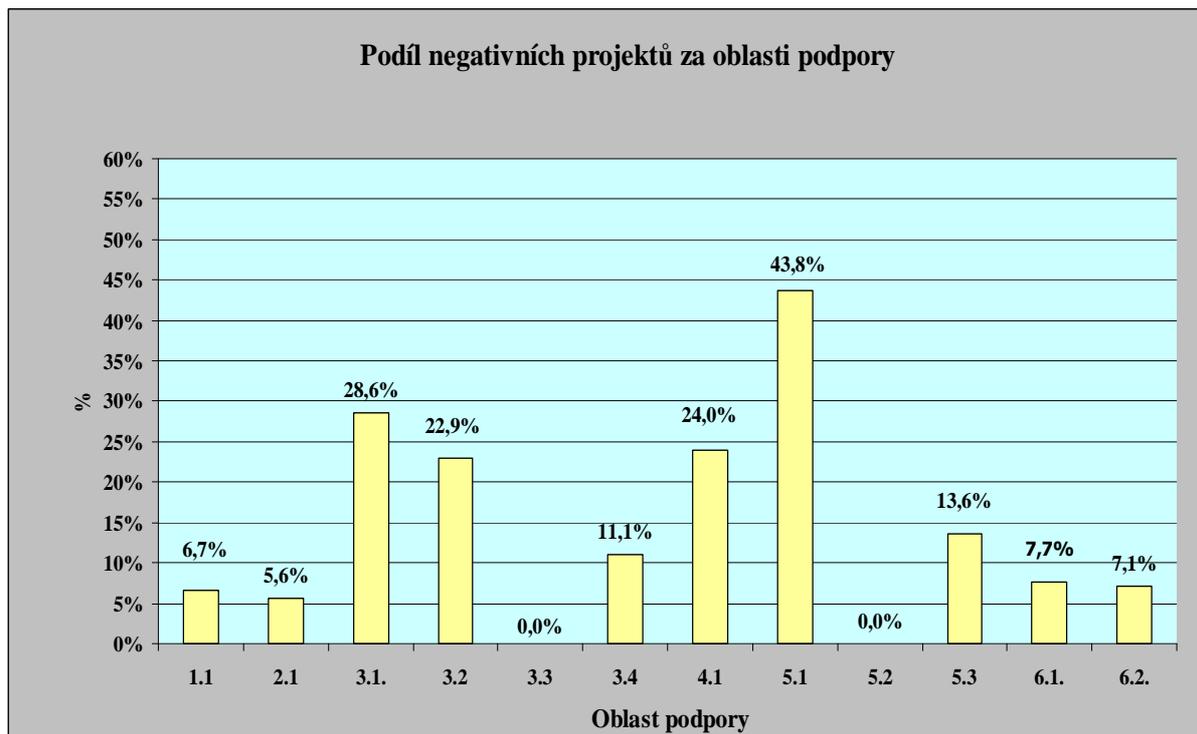
**Rejected projects broken down by the status**



<i>N1.1 Project application failed to meet at least one of the eligibility criteria</i>
<i>N1.2 Project application failed to meet formal requisites</i>
<i>N2.1 Project failed to meet evaluation requirements</i>
<i>N2.2 Letter on rejection of project application based on ex-ante check was sent</i>
<i>N2.3 Project was not recommended for financing by the Selection Committee</i>
<i>N5 Project application was withdrawn by the applicant</i>
<i>N7 Project was not completed/project was withdrawn</i>
<i>N8 Contract was terminated by the MA/IB</i>

Source: IS Monit7+ as of 7 Jan 2010

**Number of projects in negative status broken down by intervention area**



Source: IS Monit7+ as of 7 Jan 2010

### **IOP Managing Authority checks**

In the course of 2009 the IOP MA carried out checks of delegated activities at all the IOP IBs. In 2009, a total of 8 checks of delegated activities were commenced, of which 6 were duly completed. These checks did not detect any grave systemic deficiencies or problems. Shortcomings of more serious nature were identified only in the administration of type projects in Intervention area 2.1 “Introducing ICT in territorial public administration“ under call No 2 of the MoI “CzechPOINT – contact points“. These shortcomings were addressed by the IB and IOP MA through updating the respective procedures of project administration and through the involvement of CRD CR as another IB.

Due to detected problems in CzechPOINT administration, the NCA will carry out an external audit focused on the identification of risks related to the administration of type projects.

### **Irregularities**

During 2009 no irregularities were identified in IOP and no audits were carried out on operations in line with Article 62 para 1 letter b) of Council Regulation (EC) No 1083/2006 .

### **Horizontal themes**

In accordance with the General Regulation and the Community Strategic Guidelines on Cohesion 2007 - 2013 two main horizontal themes have been defined for the period 2007-2013 which are reflected in the IOP strategy and subsequently in the programme implementation:

- equal opportunities (Article 16 – Equality between men and women and non-discrimination)
- sustainable development (Article 17 – Sustainable development)

The horizontal themes are reflected throughout the IOP management and incorporated in all the IOP follow-up documents (implementing document, operational manual, handbooks for applicants and beneficiaries, etc.). It will be conducive to enhanced quality of submitted projects and higher added value of individual interventions.

The projects with an adverse effect on horizontal themes are rejected on the grounds of non-compliance with the general eligibility criterion – Project does not have an adverse effect on any of the IOP horizontal priorities.

### *Equal opportunities*

IOP in compliance with Article 16 of General Regulation and in dependence on the character of the supported area provides for the support of **equality between men and women** and the integration of the gender perspective during the various stages of implementation of the Funds. Concurrently, the equality of opportunities is taken into account with respect to racial and ethnic origin, disability, age, religion or belief or sexual orientation.

Attention is paid to gender issues; in programming, monitoring and evaluation the contribution to equality between men and women and support of women is born in mind so that the benefit brought by the SF funds is equal for men and women.

It is assumed that the potential effect of IOP on equal opportunities is lower than that e.g. of programmes co-financed from the ESF. In multiple cases the IOP comprises priority axes and intervention areas that are not primarily focused on equal opportunities and their impact on equal opportunities is neutral or limited. It concerns particularly the following:

- a) Priority axes 1a, 1b and 2 focused on the modernisation of public administration (central as well as local) through investments in ICT,
- b) Priority axes 4a and 4b focused on the support of selected services for tourism at the national level (national information system, marketing, presentation and promotion of the CR),
- c) and major part of Priority axis 5 focused on investments aimed at utilising the potential of cultural heritage (Intervention area 5.1) and on support for territorial planning tools (elaboration of planning analytical materials and territorial plans – Intervention area 5.3).

Positive impact of IOP on equal opportunities concerns the following:

- a) Intervention area 3.1 focused on selected services in the field of social integration (better access of disadvantaged groups, including the Roma, to social services),
- b) Intervention area 3.2 focused among others also on prevention of social exclusion of persons disadvantaged on grounds of their health status or age,
- c) Intervention area 3.3 focused on investments in the development of training, education and retraining (requalification) centres (that will represent direct support to the disadvantaged persons in labour market),
- d) Intervention area 5.2 related to the improvement of housing conditions in problematic housing estates (positive effect on equal opportunities can be brought about especially by activity 5.2c focused on the improvement of conditions in selected Roma communities).

The Managing Authority and IBs shall ensure that the information on equal opportunities be monitored at the level of projects; the targeted focus on equal opportunities is specified in the Handbooks for applicants and beneficiaries. The applicant in his project application shall describe the impact of the project on equal opportunities and answer questions whether and how the project plans to implement activities in the support of equal opportunities.

The aim of the classification of projects according to their impact on equal opportunities is to motivate the applicants to extend the scope of project activities by those having a positive impact on equal opportunities.

Monitoring horizontal themes	Unit of measure	Status as of 31 Dec 2008	Status as of 31 Dec 2009
Number of projects <b>with a neutral impact on equal opportunities</b>	Number of projects	214	490
Number of projects <b>with a positive impact on equal opportunities</b>	Number of projects	113	5 774
Number of projects <b>focused on equal opportunities</b>	Number of projects	0	30

Source: IS Monit7+ as of 7 Jan 2010

By the end of 2009, a total of 6 294 project applications were submitted, of which in 490 the applicants committed themselves to have a neutral impact on equal opportunities, in 5 774 to have a positive impact on equal opportunities and in the remaining 30 to specifically target at equal opportunities.

### *Sustainable development*

In accordance with Article 17 of general Regulation the IOP shall ensure the support for sustainable development and the promotion of the goal of protecting and improving the environment in the course of individual stages assistance. This is based on the assumption that the SF are designed mainly to the for the support and development of economic and social sector provided that their implementation contributes also to the improvement of the environment. The MA IOP will therefore monitor the impacts of IOP implementation on the environment with the intention to improve the environmental conditions in the supported thematic areas.

In terms of the **impact on the environment** the implementation of projects is usually neutral. More significant positive impact on sustainable development can be foreseen in the following intervention areas:

- a) Intervention area 5.3 focused on elaboration of planning analytical materials and territorial plans; these are the fundamental documents for the support of sustainable development in the CR, whose contents and focus are laid down by Act No 183/2006 Coll., on territorial planning and the building code (Building Act) and its implementing regulations (especially Decree No 500/2006 Coll.)<sup>8</sup>, the projects therefore have a strong positive impact on sustainable development in locations and regions for the sake which they have been developed,
- b) Intervention area 5.2 focused on revitalisation of public spaces and regeneration of residential buildings within the so-called problematic housing estates in towns with more than 20 thousand inhabitants – a benefit in the form of energy savings in the existing buildings and improved conditions in housing estates (larger areas of greenery, improvement of public spaces, public car parks, etc.),
- c) Intervention area 3.2, particularly as concerns the modernisation devices using ionizing radiation.

<sup>8</sup> Pursuant to Section 18 of the Building Act the “spatial planning creates prerequisites for construction and for sustainable development of the territory, consisting in a balanced relationship between the conditions for favourable environment, economic development and cohesion of the community of the territory and meeting the demands of the contemporary generation without threatening the conditions of life of future generations. Spatial planning creates prerequisites for sustainable development of the territory by consistent and comprehensive solutions of useful exploitation and space arrangement of the territory with the aim to harmonise the public and private interests in the development of the territory.”

Monitoring horizontal themes	Unit of measure	Status as of 31 Dec 2008	Status as of 31 Dec 2009
Project focuses mainly <b>on the environment</b>	Number of projects	0	1
Project <b>has a positive environmental impact</b>	Number of projects	12	151
Project is environmentally <b>neutral</b>	Number of projects	308	6 100
Project will help <b>improve the air</b>	Number of projects	1	27
Project will help <b>improve the quality of water</b>	Number of projects	0	2
Project will use <b>alternative sources</b>	Number of projects	0	11
Project will enlarge <b>the area of urban vegetation</b>	Number of projects	0	10
Project will improve <b>population awareness of environmental protection</b>	Number of projects	13	49

Source: IS Monit7+ as of 7 Jan 2010

Of the project applications submitted until the end of 2009 a total of 6 100 projects are environmentally neutral, 151 projects undertake to have a positive environmental impact, 49 projects would, if implemented, improve the population awareness of environmental protection, 27 projects would help improve the air, 11 projects would use alternative sources, 10 projects undertake to enlarge the area of urban vegetation, 2 projects focus on the improvement of water quality and 1 project focuses on the environment.

The IOP MA and IB make sure that the requirements for sustainable development are addressed at the level of projects in all IOP intervention areas:

- a) In construction projects the applicants shall present the zoning and planning decision and building permission, whose inseparable part is also the assessment and elimination of the environmental impact of the project,
- b) If a project is subject to the environmental impact assessment pursuant to Act No 100/2001 Coll., or the assessment of the project impact on the NATURA 2000 sites pursuant to Act No 114/1992 Coll., on nature and landscape protection as amended, the beneficiary shall also present this document,
- c) In project application the applicants shall describe the impact of the project on the environment,
- d) When assessing the projects at the level of IB, the environmental effects or impacts of the project are considered: during the eligibility check the projects showing negative impact on the environment are automatically rejected, while when evaluating the projects based on the pre-determined selection criteria, the projects having a positive impact on the environment are awarded preferential scoring.

## Lisbon Strategy

The National Reform Programme (NRP) of the CR builds on the EU initiative, whose aim was to create a new system of management of Lisbon agenda. The NRP shall contribute to the simplification and higher effectiveness of coordination of economic policies at the level of EU and Member States and ensure better identification of these Member States with the set Lisbon process priorities.

The NRP of the CR (Government Resolution No 1200/2005) provides integrated and coherent interlinkage between the macroeconomic and microeconomic policies and the employment policy. The NRP is scheduled for a three-year period and when defining priorities the emphasis was put on their feasibility in the given period, on the set expenditure frameworks of the CR budget, on the mutual synergy effect of individual measures and the ability of evaluating them.

Priority theme	2007-2013 allocation (EUR)	Absorbed in 2009 of 2007-2013 allocation
13 – Services and applications for citizens (e-health, e-government, e-learning, e-inclusion)	505 325 778	36 %
<b>TOTAL</b>	<b>505 325 778</b>	<b>36 %</b>

## 2.2 Compliance with Community Legislation

This chapter provides information on the compliance of Czech legislation with the EU legislation and on reflecting these key areas in the IOP design.

In 2009, no cases of non-compliance with the European Community legislation were detected either on the part of the Managing Authority or aid beneficiaries.

The IOP MA issues controlled documentation covering the entire IOP system of implementation which is in line with the CR and EU legislation. The system of controlled documentation as to its content and formal aspects stresses the compliance with the rules of:

- competition,
- public procurement,
- environmental protection,
- support for equal opportunities.

### Rules of Competition

Funds intended for the Programme implementation are considered to be public funds, the provision of which is subject to relevant EU rules, regulating the state aid, and the national legislation.

The central state administration authority ensuring the support and protection of competition is pursuant to Act No 273/1996 Coll., the Office for the Protection of Competition, which as defined in Act No 215/2004 Coll., on regulating certain relationships in the field of state aid and amending Act on support to research and development, also ensures the coordination and monitoring in the field of state aid. By the amendment to this Act through Act No 109/2009 Coll. and its implementing Decree No 465/2009 Coll. of 15 Dec 2009, the central register of de minimis aid was set up in the Czech Republic, in which starting from 1 January 2010 all the providers are obliged to enter the data on de minimis aid. In the framework of IOP this obligation is applicable to Intervention area 3.1 Social integration services, activity 3.1c) Social economy, where the assistance is provided by MoLSA.

The observance of the rules of competition – as concerns the state aid – is incorporated in the process of evaluations of applications for providing assistance. Within the IOP the state aid under Intervention area 5.2, focused on the regeneration of residential buildings, was approved by Commission Decision No K(2008) 7855 of 10 December 2008 (aid No N 342/2008 – Czech Republic). The aid scheme was launched in 2009 and respects the conditions laid down in the Commission Decision.

### Public Procurement

In case of the award of public contracts all the beneficiaries are obliged to proceed in line with Act No 137/2006 Coll., on public contracts, as amended, which reflects the European Directives 2004/17/EC and 2004/18/EC governing the award of public contracts.

Based on the already conducted audits and experience gained in 2004-2006 period, the Ministry for Regional Development (NCA) in cooperation with the Ministry of Finance (PCA) proceeded to compile basic information for the award of public contracts which are not stipulated by law. The aim of the document called “Binding procedures for the award of public contracts co-financed from EU funds, to which Act No 137/2006 Col., on public contracts does not apply, in 2007-2013 programming period“ is to set out a uniform procedure in the award of public contracts outside the scope of the Act for all the entities involved in the process of implementation of Cohesion policy. This document was approved by Government Resolution No 48 of 12 January 2009. The binding procedures also serve as a background material for creating the methodological guidelines for regional tax authorities during the performance of control of procurement procedure.

For the sake of application of Government Resolution No 48/2009, the IOP MA on 13 Feb 2009 issued the Methodological Guideline No 5, laying down its tasks, the tasks of individual IBs and contracting entities for safeguarding the compliance with the binding procedures in the IOP. Since February 2009 the Binding procedures have been reflected in all the calls and Handbooks for applicants and beneficiaries, revision of the IOP Operational Manual (version as of 20 Jul 2009) and IB manuals.

In IOP all the procurement procedures are subject to control, also retroactively in case the procurement procedure was conducted or is conducted prior to the submission of the application for assistance. The beneficiary is obliged to submit the dossier of a procurement procedure to the IB. The IB completes the checklist and elaborates an opinion on the procurement procedure and discusses the detected deficiencies together with the beneficiary, including the proposed corrective measures.

### **Environmental Protection**

Directive 2001/42/EC of the European Parliament and of the Council of 27 June 2001 on the assessment of the effects of certain plans and programmes on the environment is transposed into the Czech body of law by Act No 100/2001 Coll., on the environmental impact assessment and on amendments to some related laws (Environmental Impact Assessment Act), as amended.

Within the IOP, the matters related to the environmental protection are reflected particularly in the system of evaluation and selection of projects. Each submitted application for assistance contains an evaluation of the project in terms of its impact on the environment, with the positive impact on the environment being given additional points in the scoring. Projects with a negative impact on the environment are rejected during the eligibility check.

### **Promoting Equal Opportunities**

The principle of promoting equal opportunities is applied in line with Council Regulation (EC) No 1083/2006, Article 16 – Equality between men and women and non-discrimination.

The equal opportunities principle is taken into account especially in the system of evaluation and selection of projects. Each submitted application for support contains an evaluation of the project in terms of its impact on equality of opportunities, with the positive impact on equal opportunities being given additional points in scoring. Projects with a negative impact on equal opportunities are rejected during the eligibility check.

## **2.3 Problem in Programme Implementation and Measures Adopted to Eliminate Them**

### **Staffing**

The staffing of the positions within the IOP MA was stabilised, there is a smaller rate of turnover. At the level of units, only the Control Unit reports a higher turnover of staff because the more experienced officers quit their jobs and find better paid positions in state administration or in the private sector. With respect to the given possibilities and limitations, measures were adopted facilitating broader involvement of other units in the process of controls (administrative checks).

In IB (except for the CRD CR) the number of staff was continuously increased in 2009 in connection with gradual expansion of tasks associated with the performance of IB function. The best situation prevailed in the Centre for Regional Development of the CR where the structures were created in the previous programming period. In case of MoLSA and MoI delays occurred in IB staffing and it was addressed in the course of 2009.

The understaffing related issues of the MoLSA were addressed by the IOP MA already in the course of the 4<sup>th</sup> quarter of 2008, namely in cooperation with the MoLSA and CRD CR. A possible solution was the use of part of the CRD staff capacity available due to the closure of programmes of the 2004-2006 period. It concerned the administrative procedures related to the receipt of projects, evaluation of their eligibility and check of formal requisites, management of project implementation, monitoring of projects, involvement in financial management, checks and addressing irregularities in Intervention areas 3.1 and 3.3.

In the 2<sup>nd</sup> half of 2009 understaffing was reported by the MoI in administration of projects under Intervention area 2.1 in calls No 01, 02 e-Government in municipalities – CzechPOINT. The IOP MA utilised the experience of CRD CR staff, to whom the tasks related to the management and implementation of Intervention areas 2.1 and 3.4 were delegated. It involved the administrative procedures associated with the receipt of projects, evaluation of their eligibility and check of formal requisites, management of project implementation, monitoring of projects, involvement in financial management of intervention areas, checks and addressing irregularities.

Understaffing was also reported by the MoC. In 2009 the number of staff remained unchanged, but for the next year the MoC intends to increase the number of staff by hiring a financial manager, a project manager and a methodologist/coordinator of technical assistance projects.

At the MoH the number of officers rose in the monitored period due to the extension of activities of the IB. The number of staff in the project financing unit was increased due to the performance of activities associated with on the spot checks and administration of applications for payment. Also increased was the number of staff in the monitoring, control and technical assistance unit since the activities of this unit during 2009 were extended especially by activities related to on the spot checks, administration of monitoring reports and approval of tenders.

### **Activities Performed by Audit Authority**

In the course of 2009 two system audits were carried out by the Authorised Audit Entity:

- Implementation system audit of the Integrated Operational Programme (No 4/2008/PAS);
- Implementation system audit of the Integrated Operational Programme (No 7/2009/PAS).

In response to the relevant audit findings, the IOP MA and IOP IB complemented and specified the procedures at the level of IOP MA by means of revision of the IOP Operational Manual as of 20 Jul 2009 and at the level of all IOP IBs by means of revision of individual IB Operational Manuals in the course of 4<sup>th</sup> quarter of 2009 and in March 2010.

The update of the IOP controlled documentation consisted in:

- More specific definition of the minimum scope of information that shall be made available on the day of announcement of the call;
- Modification of the form for comments on IB documentation and division of responsibilities for comments and for checks of IB documentation in line with professional focus of individual IOP MA units;
- More precise procedures of the evaluation of project quality, more specific definition of the mandatory framework that has to be observed in laying down the procedures of the evaluation of quality and selection of projects at individual IBs;
- More precise and more specific definition of requirements for setting the links between the results of ex-ante risk analysis and ex-ante checks;
- Complementing uniform conditions and procedures associated with the modification of eligible expenditure in response to the results of ex-ante check of projects;
- Providing information to applicants and beneficiaries on the possibility to initiate the verification of correctness, objectiveness, transparency and non-discrimination in the course of administrative and approval processes.

Based on the experience acquired in the course of IOP implementation the IOP MA:

- Set out clear requirements for the definition of relationships between risk analyses and checks of projects;
- Further improved the methodologies of risk analyses at the level of individual IB;
- Perfected the checklists for ex-ante, interim and ex-post checks, project publicity checks and public procurement checks;
- Elaborated the risk management system of the programme, system of communication and system of monitoring at the level of projects;
- Clearly specified procedures for modifications of projects before the issuance of the legal act on providing a grant (it concerns procedures when the applicant submits the Notification of project modification prior to the issuance of the Decision/Statement of expenditure).

During 2009 the IOP MA strived to improve the methodology and control system for assessing the revenues generated by projects. In this respect the IOP MA monitors the current development and cooperates with the IBs and the NCA.

### **Excessive number of applications for assistance**

Excessive number of applications for activity 5.1b (approximately 200 %) Implementation of model projects of renovation and use of the most significant components of immovable heritage fund of the CR in the 1<sup>st</sup> call of the MoC resulted in the increase in financial allocation during the call by CZK 1.1 billion to CZK 5 billion (roughly EUR 190 million at the exchange rate CZK/EUR:26.400).

## 2.4 Potential Modifications in Relation to Programme Implementation

The chapter gives the description of elements impacting the programme implementation and modifications made in the Programming Document.

### Social and economic changes

In the course of 2009 no noticeable social and economic changes occurred due to the global economic crisis. The development is illustrated in the table below.

Indicator	2007	2008	2009
Increase/decrease in GDP (%)	6,1	2,5	- 4,1
Average annual inflation rate (%)	2,8	6,3	1,0
Job applicants (ths of persons, data for December)	354,9	352,3	539,1
Registered unemployment rate (% , data for December)	6,0	6,0	9,2
State budget balance (in billion CZK, difference between revenues and expenditure)	- 66,4	- 19,4	- 192,4
State budget balance in % of GDP (current prices)	-1,9	- 0,5	- 5,3

Source: CSO, MoLSA as of 15 Mar 2010

The year 2009 has been the worst since 1995 in terms of the economic growth, the year-on-year drop of GDP of the Czech Republic in 2009 was bigger than that in the West European countries or in EU-27. The employment rate decreased particularly in the secondary sector, the employment rate in 15-64 age group fell to 65.3 %, while the number of unemployed, on the contrary, increased by alarming 53 % year-on-year. The average gross monthly nominal wage in 2009 equalled CZK 23.6 thousand, i.e. rose by 4.0 % year-on-year. Simultaneously, the inflation declined, the consumer prices in 2009 rose only by 1.0 %, thus the real wages grew by 3 %. Increased growth was reported by non-business sphere.

Although the development of Czech economy in 2009 was unfavourable, it did not actually have any considerable impact on the IOP implementation. That was mainly because the major part of aid beneficiaries are public sector entities – central administration authorities and government bodies established by them or budgetary organisations, regions, municipalities and organisations established and founded by them. In 2009 the public sector was obviously hit by the crisis much less than business entities or NGOs. The state budget for 2009 and 2010 did not resort to the reduction of funds for financing the operational programmes co-financed from the EU funds.

A positive phenomena in 2009 is the decreased inflation with forecasts of the same trend in the years to come. The low inflation has a positive influence on the prices of construction works, purchase of technologies, equipment and machinery for IOP investment projects.

Negative effects were caused by the fluctuation of the CZK/EUR exchange rate which led to the variability of the total volume of allocated funds expressed in Czech crowns. The development of the exchange rate is shown in the table below.

Indicator	2007	2008	2009
Average daily nominal CZK/EUR exchange rate for the year	27,762	24,942	26,445

Source: CSO as of 15 Mar 2010

It is accompanied by the long-term trend of appreciation of Czech currency against Euro. So far the appreciation peaked in the 3<sup>rd</sup> quarter of 2008 and at the end of 2008. In the first half of 2009 the

Czech crown depreciated, which helped the economy by strengthening the competitiveness of export and was also of beneficiaries for most of the IOP beneficiaries. The level of exchange rate in the 3<sup>rd</sup> and 4<sup>th</sup> quarter of 2009 in principal corresponded with the trend values (CZK/EUR 25.6, or 25.9). In the light of the long-term trend of Czech crown appreciation and experience gained in the previous programming period (“over-commitment in JROP”), it is obvious that for the sake of quality management the total allocation for the respective intervention areas shall not be divided and that a certain reserve has to be created in the amount of approximately 10 %.

### **Legislative changes**

Legislative changes made in 2009 did not have a negative impact on the IOP implementation. The process of simplification of the Structural Funds administration was delayed, works on amendment to Council Regulation (EC) No 1083/2006 started in 2009 and will be completed only in 2010. In the Czech Republic too, the matters related to the simplification of Structural Funds administration will be addressed mostly in 2010 and will concern primarily Act No 218/2000 Col., on budgetary rules, based on Government Resolution No 210 of 15 March 2010. The MRD - National Coordination Authority in cooperation with the Ministry of Finance has already developed a material submitted to the government.

Positive especially for IOP Priority axes 1a/1b (Modernisation of public administration) was the enhancement of information and communication technologies: by the adoption of Act No 300/2008 Coll., on electronic operations (effective as of 1 Jul 2009) and Act No 111/2009 Coll., on basic registers (effective as of 1 Jul 2010), defining the content of basic registers and laying down the obligations related to their set up, use and operation, and also establishing the Office for the administration of basic registers. It means another step forward in the field of information systems of public administration in the CR, with the basic registers receiving a substantial part of the allocation for IOP Priority axes 1a/1b.

By Government Resolution No 929 of 20 Jul 2009, the Spatial Development Policy of the Czech Republic 2008 (SDP CR 2008) was approved, which builds on the Spatial Development Policy of the Czech Republic 2006. The newly approved SDP CR 2008, as against the previous one, among other things newly comprises also the developmental plans of transport and technical infrastructure, e.g. new underground gas storage tanks and new gas pipelines, which will notably contribute to the provision of energy security of the CR. The SDP CR 2008 is a spatial planning tool that at the national level coordinates the spatial planning activities of regions and municipalities and provides a framework for the specification of spatial planning tasks laid down in the Building Code. The updated definition of development areas and axes and specific areas influenced the definition of eligible beneficiaries under Intervention area 5.3 and resulted in early closing of the 5<sup>th</sup> call, the modification and specification of eligibility criteria and in the announcement of a new call.

### **Changes in the Programming Document**

In the course of 2009 no changes or revisions were made which would modify or change the IOP Programming Document. No reallocations of funds within individual IOP priority axes or individual intervention areas were made.

## **2.5 Potential Substantial Modifications Pursuant to Article 57 of Council Regulation (EC) No 1083/2006**

The chapter describes the cases of substantial modifications pursuant to Article 57 of Council Regulation (EC) No 1083/2006 on durability of operations.

In 2009 no problems with durability (sustainability) of projects were reported. Any modifications, which are to be conducted during the implementation and the period of durability of the project, shall be immediately notified in writing by the beneficiary to the IB on the form entitled Notification of modifications in the project.

## **2.6 Complementarity with Other Instruments**

### **2.6.1 Achieving synergies**

The synergy is a material interaction between two projects submitted under two different OPs by the same applicant or by two different applicants, the joined implementation of which would produce greater effect than when implemented separately.

Synergy in IOP can be assessed from 2 perspectives:

- according to the individual operational programmes (mentioned in the Programming Document)
- according to synergy areas (themes).

#### **2.6.1.2 Synergy based on thematic areas**

Based on the projects implemented by the NCA “Ensuring synergy between the operational programmes in 2007-2013 programming period“ and based on consultations with the MA, operational programmes/intervention areas were identified which by the type of supported activities create synergy. They were divided into thematic areas.

In the framework of IOP there are 4 thematic areas:

- Smart Administration (IOP - OP HRE)
- Roma related matters (IOP - OP HRE, OP Education for Competitiveness)
- Improving quality and accessibility of public services (IOP - OP HRE)
- Use of the potential of cultural heritage (IOP - ROP)

For the purpose of the Annual Report the synergies according to the thematic areas are monitored through the NCA forms annexed to this Annual report.

### **2.6.2 Exploitation of Other EU Financial Instruments**

In the framework of IOP Intervention area 3.4 Services in security, risk prevention and management the **JASPERS Initiative** is utilised during the consultations and screening concerning the finalisation of the feasibility study and cost-benefit analysis related to the major project. More consultations are foreseen also in 2010.

No other EU initiatives (JEREMIE, JESSICA) are exploited under the IOP.

## 2.6.3 Integrated Urban Development Plans

### Setting out the evaluation criteria for the selection of IUDP projects

The system of selection of projects is provided by the IUDP Managing Authority. The system of project selection is stipulated by the “Method of project selection“ chapter of the IUDP Document and is also included in the respective call of the municipality. The duty to select the IUDP projects in a transparent, equal and non-discriminatory manner is laid down in line with IUDP rules by the Agreement on ensuring the IUDP implementation. Ranking among other obligations of the municipality vis-à-vis the IOP MA is the obligation to respect the conditions of the call announced by the IOP MA for Intervention area 5.2, to publish the system of project selection, to send the supporting materials for the selection of projects prior to the announcement of the call as well as the results of project evaluation with all relevant supporting materials.

The projects recommended by the municipality are submitted by the applicants to the CRD for the standard check of eligibility, formal requisites, risk analysis and potential ex-ante on-the-spot check.

At seminars for IUDP managers held in Brno and Prague in April 2009 the MA brought the attention of the municipalities to the complicated system of project selection introduced in the individual IUDPs and to the shortcomings in the selection of projects that had to be removed before the announcement of calls by the municipality. The municipalities were enabled to appropriately modify the system of project selection in approved IUDP by publishing the modifications before the announcement of the call.

### Current status of IUDP implementation

A call for IUDP proposals was open on 6 Aug 2008 and closed on 31 Dec 2008. Of the total number of 62 municipalities that met the condition of the number of population, 41 municipalities submitted an application for approval of the IUDP. From among the submitted IUDPs a total of 6 municipalities applied for a pilot project and 13 municipalities in their projects included the matters addressing the socially excluded Roma localities<sup>9</sup>.

Once the call was closed, the three-stage evaluation of IUDP started:

- check of formal requisites was completed on 15 Jan 2009, all 41 IUDPs successfully passed the check;
- eligibility check was completed on 22 Jan 2009, no application was rejected;
- evaluation of quality was completed on 16 Mar 2009. The original deadline for the completion of quality evaluation was extended. The reason behind was the request by the Operational Programme Management Department to apply a uniform evaluation procedure in scoring the monitoring indicator “Area of revitalised territory“ and to provide the evaluation forms as required by the Handbook for evaluators. All the municipalities achieved the minimum score and their applications were forwarded to the Selection Committee.

The meeting of the IUDP Selection Committee was convened on 25 Mar 2009. Due to the excessive demand for assistance, the Selection Committee decided to cut the IUDP budgets depending on the recommended average and the ranking by score. All IUDPs were recommended for financing and subsequently approved by the Minister for Regional Development on 27 Mar 2009.

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<sup>9</sup> Of these 13 municipalities only 8 municipalities were assigned points for criterion 2.e – “IUDP includes a solution in a socially excluded Roma locality“.

The budgetary cuts reflected the recommended average of total eligible expenditure per IUDP and ranking by score. The advantage of this alternative was the elimination of applications requesting excessive allocations and satisfying the municipalities that met all the requirements. Since the CR has no experience with this territorial policy tool, the IOP MA aimed to grant support to the largest possible number of municipalities. The information obtained so far suggests a high demand in certain municipalities, while other municipalities seem to have difficulties in the drawdown of allocation. The status of individual IUDPs is continuously monitored. The IOP MA is ready to reallocate funds between individual IUDPs if the implementation is not in line with the set schedule. Information on the approved IUDP allocation for Intervention area 5.2 is given in the following table. In the Agreement on ensuring the IUDP implementation concluded between the Ministry for Regional Development and individual municipalities the binding maximum amount of ERDF funds was determined.

**Information on IUDP allocation for Intervention area 5.2**

Name of the applicant	Requested assistance from IOP (ERDF + SB)	Approved assistance from IOP (from ERDF)*	IUDP approved (A/N)	Start date of IUDP implementation* *
	in EUR	v EUR		
Bohumín	3 498 382	2 581 191	A	1.7.2009
Brno	10 705 735	5 258 220	A	3.7.2009
Břeclav	2 879 068	2 090 289	A	3.7.2009
České Budějovice	7 372 910	6 849 922	A	3.7.2009
Český Těšín	4 585 474	4 078 349	A	1.7.2009
Děčín	4 616 872	4 235 187	A	3.7.2009
Frýdek-Místek	12 752 803	5 237 029	A	3.7.2009
Havířov	16 690 270	6 835 603	A	3.7.2009
Hodonín	5 847 230	3 099 232	A	3.7.2009
Hradec Králové	16 331 518	6 633 156	A	3.7.2009
Cheb	5 739 102	3 729 669	A	3.7.2009
Chomutov	6 854 369	6 489 612	A	3.7.2009
Chrudim	4 006 392	3 217 388	A	26.6.2009
Jablonec nad Nisou	5 711 762	4 393 360	A	3.7.2009
Jirkov	6 978 531	4 006 329	A	1.7.2009
Karlovy Vary	4 217 750	3 243 289	A	3.7.2009
Karviná	6 106 171	5 750 823	A	3.7.2009
Kladno	6 514 484	6 213 506	A	3.7.2009
Kopřivnice	4 199 043	3 799 948	A	1.7.2009
Kroměříž	5 167 356	3 816 513	A	8.6.2009
Liberec	8 958 130	6 020 554	A	3.7.2009
Litvínov	9 165 284	3 336 657	A	1.7.2009
Mladá Boleslav	4 376 299	3 836 636	A	8.6.2009
Most	7 788 649	6 502 569	A	26.6.2009
Náchod	5 826 622	4 233 175	A	1.7.2009
Nový Jičín	4 441 369	3 666 244	A	3.7.2009
Olomouc	8 727 047	7 179 511	A	3.7.2009
Opava	6 972 960	6 440 187	A	3.7.2009
Orlová	3 272 225	3 197 484	A	3.7.2009
Ostrava	8 100 000	6 943 367	A	1.7.2009
Pardubice	6 825 000	6 237 014	A	3.7.2009
Písek	5 149 034	3 938 336	A	1.7.2009
Přerov	3 697 908	3 479 083	A	1.7.2009
Příbram	7 089 792	5 099 733	A	1.7.2009

Strakonice	8 056 304	4 776 436	A	3.7.2009
Tábor	10 664 872	4 161 657	A	3.7.2009
Třebíč	4 862 329	3 902 239	A	3.7.2009
Uherské Hradiště	7 389 944	3 553 928	A	1.7.2009
Ústí nad Labem	6 910 615	6 769 518	A	3.7.2009
Vsetín	5 619 007	3 903 030	A	1.7.2009
Znojmo	5 660 962	3 837 349	A	3.7.2009
<b>TOTAL</b>	<b>280 329 574</b>	<b>192 573 322</b>		

Source: Submitted applications for IUDP, Agreements on ensuring IUDP implementation

\* The state budget contribution is not binding according to the Agreement on ensuring the IUDP implementation and its amount will depend on the actual number of individual projects submitted under the regeneration of residential buildings activity and on the applied rate of intervention.

\*\* The start date of IUDP implementation is the date of conclusion of the Agreement on ensuring the IUDP implementation between the MRD and the municipality.

In order to accelerate the launch of IUDP implementation the IOP MA held a seminar for IUDP managers. First, seminars were organised in Prague and Brno in the month of April and focused on topical information on the update of application for IUDP, Agreement on ensuring the implementation and requirements for project selection by the municipality. The second round of seminars took place in Prague and Olomouc in the month of June. Main topics on the agenda were information on the wording of the IOP MA call, details concerning the calls of individual municipalities, modifications in the Handbook for applicants and beneficiaries under 5.2 and practicalities on project processing in Benefit7+.

All 41 municipalities submitted the notification of modification within the deadline. Last Agreements were signed by the Minister for Regional Development on 3 Jul 2009. The IUDPs under IOP are implemented in the following towns:

Bohumín, Brno, Břeclav, České Budějovice, Český Těšín, Děčín, Frýdek-Místek, Havířov, Hodonín, Hradec Králové, Cheb, Chomutov, Chrudim, Jablonec nad Nisou, Jirkov, Karlovy Vary, Karviná, Kladno, Kopřivnice, Kroměříž, Liberec, Litvínov, Mladá Boleslav, Most, Náchod, Nový Jičín, Olomouc, Opava, Orlová, Ostrava, Pardubice, Písek, Přerov, Příbram, Strakonice, Tábor, Třebíč, Uherské Hradiště, Ústí nad Labem, Vsetín a Znojmo. The pilot projects are to be implemented in the town of Ostrava, Orlová, Přerov, Brno, Kladno and Most.

#### Aggregate data based on Agreements on ensuring the implementation

Data from concluded Agreements on ensuring IUDP implementation	Total
IUDP sources total (CZK)	9 607 000 000 CZK
Total eligible expenditure - revitalisation of public spaces (CZK)	4 164 000 000 CZK
Total eligible expenditure - regeneration of residential buildings (CZK)	5 442 000 000 CZK
ERDF - revitalisation of public spaces (CZK)	3 530 000 000 CZK
ERDF – regeneration of residential buildings (CZK)	1 932 000 000 CZK
Area of revitalised territory (m <sup>2</sup> )	4 152 989 m <sup>2</sup>
Number of regenerated apartments (number)	23 266 pcs
Energy savings (%)	21 %
Activity – revitalisation of public spaces (%)	43 %
Activity – regeneration of residential buildings (%)	53 %

Source: Internal analyses of IOP MA

During July and August municipalities successfully launched the actual implementation of IUDP. Within two month after the conclusion of the Agreement the municipalities were obliged to announce a call for project proposals for at least one activity under Intervention area 5.2. As at the beginning of September this obligation was met by all 41 municipalities. In October another seminar for IUDP managers was held in Brno. On the agenda were especially the IOP MA recommendations to the

announcement of calls and evaluation of projects by municipalities. As at January 2010, a total of 77 calls of municipalities were announced. Altogether 24 calls were closed and receipt of projects was concluded and in 22 cases the evaluation process by municipalities was completed. At the same time, 34 continuous calls were open in which the evaluation of projects is done on a continuous basis. Simultaneously, the IUDP is continuously updated taking into account the so called “below the line projects”, i.e. projects financed from other operational programmes.

The Agreement on ensuring the IUDP implementation entered into by the MRD and the municipalities comprises the obligation of municipalities to safeguard the absorption of funds from IOP; by 31 Dec 2010 at least 13 % of total eligible expenditure of IUDP shall have to be absorbed through paid out applications for payment for individual projects. The IOP MA registered the first difficulties of municipalities with the absorption of allocation before the end of 2010 and observing the schedule of IUDP implementation and launched individual meetings with municipality representatives (for more information see Chapter 3.5.2 Intervention area 5.2)

### Status of implementation of pilot projects and IOP MA activities for their support

By the end of 2009 no project was submitted to the CRD under activity 5.2c). The municipalities concentrated on the preparation of projects on social integration under OP HRE, or OP Education for Competitiveness, and on positive publicity in support of pilot projects. The schedule of individual activities for the implementation of pilot projects is given in the table below.

**Activities in the field of implementation of pilot projects 5.2c)**

Preparation of WG Pilot	Discussions of involved entities on WG Pilot vision	15 Apr 2009
1 <sup>st</sup> meeting of Working Group Pilot	Current status of pilot projects, information on the implementation of OP HRE, introduction of the Agency for Social Inclusion and local consultants	28 May 2009
Consultation of Agency staff	Consultations of local staff of the Agency for social inclusion in the municipalities with pilot projects	June 2009
IOP MA questionnaire on additional information	Mapping the cooperation established between municipalities and other entities, mapping the preparation of projects, publicity	17 Jul 2009
Announcement of the call of the municipality for 5.2c)	Ostrava	20 Aug 2009
2 meeting of Working Group Pilot	Progress in the implementation of pilot projects, problems, presentation of best practice and ensurance of project sustainability	3 Sep 2009
Announcement of the call of the municipality for 5.2 c)	Orlová	3 Sep 2009
	Přerov	3 Sep 2009
Positive publicity of pilot projects	A series of articles with general information on pilot projects and presentation of approaches of individual municipalities in <i>Obec a finance</i> journal	November 2009 – 2010
	Conference on the topic of social integration in municipalities held by the Office of the Government:	
	Ústí nad Labem	5 Nov 2009
	Liberec	9 Nov 2009
	Plzeň	12 Nov 2009
	Hradec Králové	23 Nov 2009
	České Budějovice	26 Nov 2009
	Prague	30 Nov 2009
Announcement of the call of the municipality for 5.2c)	Brno	2 Dec 2009
	Ostrava	9 Dec 2009
Announcement of the call of the municipality for 5.2c)	Kladno	25 Jan 2010

3 <sup>rd</sup> meeting of the Working Group Pilot	Progress in implementation – focus on “soft“ projects, positive publicity, current issues	26 Jan 2010
Positive publicity of pilot projects	Presentation of projects of the municipality of Most on the occasion of the conference "European Year for Combating Poverty and Social Exclusion 2010 - Roma Dissemination and Exploitation Conference and Exhibition" in Brussels	March 2010
Positive publicity of pilot projects	Presentation of the pilot project in Brussels on the occasion of Ostrava Days	May 2010
4 <sup>th</sup> meeting of Working Group Pilot	planned	May 2010
Announcement of the call for 5.2c)	Brno	June 2010

### **Cooperation between IOP, ROP and TOP within the IUDP implementation**

The IUDP can also comprise projects financed from other operational programmes by which the synergy effect and comprehensive solution of plans are ensured. The TOP MA were informed on the submitted IUDP under IOP after closing of the call and had the opportunity to comment the individual IUDP projects and activities before the meeting of the Selection Committee on 25 Mar 2009. The TOP MA representatives could also attend the meeting of the Selection Committee on IUDP. The indicative list of projects financed from other OPs, implemented under the IUDP within the IOP, can be updated by way of the Notification of the modification in IUDP. These modifications are immediately forwarded to the respective TOP MA. Information on the state of play of implementation and on topical issues of IUDP within the IOP, ROP and TOP is shared at the meetings of the Working Group for Coordination of Urban Policy. In the course of 2009 its meetings were convened on 26 February, 2 June and 30 November with the participation of ROP, IOP and TOP representatives.

For the purpose of successful implementation of pilot projects that shall interconnect the activities of Intervention area 5.2 and social inclusion activities, the IOP Managing Authority set up the “Working Group Pilot“. Its main objective is to coordinate the cooperation between municipalities and other stakeholders and to provide methodological assistance in the implementation of pilot projects. The IOP MA has established cooperation with the Agency for Social Inclusion. The Working Group is also made up of representatives of MoLSA (OP Human Resources and Employment and IOP Intervention area 3.1b), representatives of MoEYS (OP Education for Competitiveness) and newly also the representatives of MoI, who are in charge of the national crime prevention programme. Discussions between the WG and representatives of municipalities took place on 28 May 2009 and 3 Sep 2009. The purpose of the first meeting was to introduce all the stakeholders (IUDP manager, street worker of the Agency, representatives of the ministries) and present the individual pilot projects. The second meeting was devoted especially to the presentation of the best practice and methods of ensuring the sustainability. Assistance for municipalities in addressing the issues was provided by positive publicity of pilot projects implementation. The November issue of Obec a finance journal published an article on pilot projects and introduced the approach of the municipality of Přerov to addressing the situation in a problem housing estate. In future issues of the journal all pilot projects will be presented.

## **2.7 Measures related to Programme Monitoring**

### **2.7.1 Monitoring of the Programme**

Ranking among the most important functionalities added to the monitoring system in 2009 is the electronic version of the monitoring report, which facilitated the completion of the report by beneficiaries directly in IS Benefit7 and enabled them to monitor the development of administration

of the report at MA/IB. Moreover, it concerns the module Statistics of applications and communication in IS Monit7+, which enables communication with applicants and beneficiaries through sending multiple e-mail messages to a defined sets of persons, e.g. contact persons or applicants under a selected intervention area, call, etc., and which makes it possible to generate a list of project applications present at the given time in IS Benefit7, based on which the development and preparation of projects and applications for payment can be monitored. IS Monit7+ have been connected to accounting information systems of intermediate bodies of the MoI and MoH, thanks to which administration of applications for payment in IS Monit7+ was simplified. Another crucial step was the inclusion of automatic aggregation of values of indicators fulfilled by individual projects in MSC 2007.

In the course of 2009 IS MITIS was tested and subsequently rolled out, which caters for the submission of requests for getting the access to IS Monit7+ or its modification and in which the progress in the administration of particular application can be ascertained. In 2010 this IS will be extended by the module for requests for development of IS Monit7+ and IS Benefit7 and for monitoring the complaints and fault reporting. IS MITIS is administered by the CRD CR.

As a follow up to the conclusions of the 4<sup>th</sup> meeting of the IOP Monitoring Committee held on 27 Oct 2009, the IOP MA drafted procedures for thorough monitoring of progress of projects with total eligible expenditure over CZK 100 million. In this way the IOP MA monitors the process of administration of projects and their funding and identifies potential delays and problems. The IOP MA drew up an outline of the Monthly analysis of IOP, a summary report the aim of which is to provide once a month comprehensive data on the progress achieved in the programme to the level of intervention areas in the field of physical and financial monitoring, including the fulfilment of forecast absorption of funds.

## **2.7.2 Evaluation of the Programme**

In 2009 the IOP MA carried out 2 evaluation activities included in the IOP Evaluation Plan for 2009 – 1 internal (annual problem evaluation of the programme for 2008) and 1 external (evaluation of the IOP implementation system). The IOP Evaluation Plan for 2009 is attached in Annex 3 to this report.

### Annual Problem Evaluation of the Programme for 2008

The Annual Problem Evaluation of the Programme ensues from the NSRF Evaluation Plan for 2007–2013. According to this plan for each year of the programming period a summary analysis of problems ascertained in programme implementation or addressed within the performed evaluations will be conducted. Its results will be shared with the NSRF Evaluation Unit.

The evaluation of IOP for 2008 was carried out by the IOP MA internally, in collaboration with the IB in the period from January to February 2009. The evaluation focused particularly on:

- implementation of IOP priority axes, analysis of the progress achieved in monitoring indicators: assessment of the state of play, rate of their fulfilment, identification of problems, drafting recommendations,
- a summary analysis of problems revealed in the IOP implementation or in the framework of performed evaluation activities, assessment of development or progress in addressing the identified problems,
- assessment of evaluation activities (meta-evaluation) carried out in the year concerned - quality, foreseen and actual benefit influencing the factors of programme implementation,
- scope and way of application of recommendations from conducted evaluation studies.

Belonging to major problems identified by the IOP MA and IB were the delays in submission of projects, insufficient administrative capacity on the part of IB, failure to observe the schedule of administration, inappropriate completion of data in IS, late notification of modifications in projects by beneficiaries.

It was recommended to organise a training and a seminar to acquire knowledge of project management, to hire new staff, or to engage the CRD in the implementation of some intervention areas, to enhance sharing the information with applicants and beneficiaries.

### Evaluation of the IOP system of implementation

In mid 2009 the IOP MA launched the preparation of the evaluation project “Evaluation of the IOP system of implementation“ by compiling detailed tender documents with specific evaluation questions. The project was implemented from December 2009 to March 2010. The Selection Committee decided to commission the conduct of evaluation to SPF Group, v.o.s.

The evaluation was targeted at the evaluation of the IOP system of implementation, the structure of the implementation system, its functioning, coherence of logical structure and overall effectiveness. Also assessed was the way of communication and transfer of information between MA, IB and beneficiaries, functioning of information systems, involvement of individual entities in IOP implementation and observance of the set out rules.

At the time of preparation of the Annual Report the project was still running. After its completion the outputs of evaluation will be published and the results will be presented to the Managing Authority, Intermediate Bodies and the IOP Monitoring Committee.

### Strategic Evaluation of the CR 2009

The Strategic Evaluation of the CR 2009 was made by the NCA in cooperation with the evaluator Berman Group, s.r.o. consultancy company, namely in the framework of the project “Developing background materials for the Strategic Report CR 2009“.

The report was drafted in the period from August to December 2009 in line with requirements as defined in EC information note “Indicative Structure for the National Strategic Reports 2009“.

The report identifies a number of problems across the OP, comprising e.g. inadequate experience with the implementation of programmes from the previous programming period 2004-2006, insufficient absorption capacity in terms of the shortage of quality projects, unfitting design of indicators (different definition of indicators for similar or same types of interventions, unsuitably designed target values).

**The IOP** is stated in the Strategic Report as an **example of best practice in the framework of IUDP**. It is noted that the way of IUDP implementation under IOP combines fittingly the fixed national strategic framework of interventions, including the detailed design of quantitative indicators for getting the IUDP approved (which is as a matter of fact a certain framework support) with considerable freedom of IUDP administrators (municipalities) and individual applicants during the actual implementation, which can thus be well adapted to local, or changing, conditions. The central strategic decision making (on directions and purpose of support) is very well complemented by the division of labour in intervention management (with partial shortcomings prevailing) and by the responsibility for the implementation at the local level.

### Annual Problem Evaluation of the Programme for 2009

The Annual Problem Evaluation of the Programme for 2009 was not conducted since the NCA decided to change the deadline for its conduct. The originally agreed deadline in February 2010 was extended to the second half of 2010.

#### Ad-hoc evaluation

In 2009 no ad-hoc evaluation was carried out.

## **2.8 Potential National Performance Reserve**

This chapter is irrelevant at the present time.

## **3 PROGRAMME IMPLEMENTATION BY PRIORITY AXIS**

### **3.1 Priority axis 1a, 1b – Modernisation of public administration**

Priority axes 1a and 1b aim to achieve faster and more reliable provision of state administration services to the public, and, by implementing electronic administration, to enable citizens and business entities to communicate simply and quickly with state administration authorities. As a result of the intervention, the authorities will have more capacity to deal directly with citizens which will increase the convenience of citizens while seeking contact with them.

The Priority axis covers the Convergence objective (1a) and the Regional Competitiveness and Employment objective (1b).

#### **3.1.1 Analysis of the Achieved Progress**

##### **3.1.1.A Information on physical and financial progress**

**Overview of calls announced by 31 Dec 2009**

Order/ number of the call	Opening date	Closing date	Type of the call	Intervention area	Allocation for the call	Submitted project applications		Projects with issued Decision/signed Contract	
					in EUR	Number	in EUR	Number	in EUR
9./03	3.12.2008	15.12.2010	continuous	1.1a	160 886 173	30	178 540 452	19	153 365 216
				1.1b	12 375 860		13 733 881		11 797 324
<b>Call total</b>					<b>173 262 032</b>	<b>30</b>	<b>192 274 333</b>	<b>19</b>	<b>165 162 540</b>
26./07	13.11.2009	15.2.2010	Time-limited	1.1a	124 140 565	0	0	0	0
				1.1b	9 549 274		0		0
<b>Call total</b>					<b>133 689 840</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>CONV total - PA 1a</b>					<b>285 026 738</b>		<b>178 540 452</b>		<b>153 365 216</b>
<b>RCE total - PA 1b</b>					<b>21 925 134</b>		<b>13 733 881</b>		<b>11 797 324</b>
<b>1a and 1b total</b>					<b>306 951 872</b>	<b>30</b>	<b>192 274 333</b>	<b>19</b>	<b>165 162 540</b>

Source: MSC2007 as of 7 Jan 2010  
 CZK/EUR exchange rate: 26.400  
 Source of funding: public funds total

## Financial progress

Under Priority axes 1a and 1b no funds of the total amount of EUR 165 million for the approved projects, representing almost 42 % of the total allocation, were paid out or certified.

Intervention area	2007-2013 allocation	Projects approved for financing		Funds paid to beneficiaries		Certified funds submitted to the EC	
	a) EUR	b) EUR	% b/a	c) EUR	% c/a	d) EUR	% d/a
1.1a	365 414 274	153 365 216	41,97%	0	0,00%	0	0,00%
1a	365 414 274	153 365 216	41,97%	0	0,00%	0	0,00%
1.1b	28 108 791	11 797 324	41,97%	0	0,00%	0	0,00%
1b	28 108 791	11 797 324	41,97%	0	0,00%	0	0,00%
<b>PA 1 total</b>	<b>393 523 065</b>	<b>165 162 540</b>	<b>41,97%</b>	<b>0</b>	<b>0,00%</b>	<b>0</b>	<b>0,00%</b>

Source: MSC2007 as of 7 Jan 2010

CZK/EUR exchange rate: 26.400

Source of funding: public funds total

**Output indicators**

NCI code	Name of the indicator	Unit of measure	Source	Value	2007	2008	2009	Target value 2015 CONV	Target value 2015 RCE	CONV total	RCE total
150108	Increase in the number of new fully electronic agendas of the public administration, EU methodology	Number	Eurostat	Achieved	0	0	0	N/A	N/A	0	N/A
				Baseline	6	0	0	N/A	N/A	6	N/A
				Target	N/A	N/A	N/A	15	N/A	15	N/A
150106	Number of created basic registers of public administration	Number	IOP MA	Achieved	0	0	0	N/A	N/A	N/A	0
				Baseline	0	0	0	N/A	N/A	N/A	0
				Target	N/A	N/A	N/A	N/A	4	N/A	4
150109	Share of registers connected to central registers	%	IOP MA	Achieved	0	0	0	N/A	N/A	0	
				Baseline	0	0	0	N/A	N/A	0	
				Target	N/A	N/A	N/A	75	75	75	75
150110	Share of authorities using the shared CIPA	%	IOP MA	Achieved	0	0	10	N/A	N/A	10	
				Baseline	0	0	0	N/A	N/A	0	
				Target	N/A	N/A	N/A	80	80	80	80
150111	Share of ministerial and agenda portals interconnected to the Public Administration Portal	%	IOP MA	Achieved	0	0	34,5	N/A	N/A	34,5	
				Baseline	19	0	0	N/A	N/A	19	
				Target	N/A	N/A	N/A	75	75	75	75
150112	Share of digitized documents	%	IOP MA	Achieved	0	0	0	N/A	N/A	0	
				Baseline	N/A	0	0	N/A	N/A	N/A	
				Target	N/A	N/A	N/A	20	20	20	20
150113	Share of authorities with electronic records management system and electronic document circulation	%	IOP MA	Achieved	0	0	0	N/A	N/A	0	
				Baseline	20	0	0	N/A	N/A	20	
				Target	N/A	N/A	N/A	100	100	100	100

Source: IS Monit7+ as of 7 Jan 2010

**Result indicators**

NCI code	Name of the indicator	Unit of measure	Source	Value	2007	2008	2009	Target value 2015 CONV	Target value 2015 RCE	CONV total	RCE total
152000	Quality of eGovernment services	%	Eurostat	Achieved	0	0	0	N/A	N/A	0	
				Baseline	30	0	0	N/A	N/A	30	
				Target	N/A	N/A	N/A	75	75	75	75
152001	Citizens using the Internet for communication with the public administration	%	Eurostat	Achieved	0	0	0	N/A	N/A	0	
				Baseline	3,3	0	0	N/A	N/A	3,3	
				Target	N/A	N/A	N/A	35	35	35	35
152105	Reduction of administrative burden of citizens, entrepreneurs and public sector	%	IOP	Achieved	0	0	100	N/A	N/A	100	
				Baseline	100	0	0	N/A	N/A	100	
				Target	N/A	N/A	N/A	75	75	75	75

Source: IS Monit7+ as of 7 Jan 2010

### **3.1.1.B Qualitative analysis**

#### **Implementation of the Priority axis**

##### Calls

In the light of the experience of the Czech Republic and applicants, it is an innovative and complex area of projects over CZK 100 million (approximately EUR 3.8 million). This was the reason for the absence of project outlines prepared for the submission in individual calls. The implementation of majority of projects is preconditioned by necessary amendments to legislation which substantially protracts the period of preparation of project outlines. The preparation of projects can be supported from Priority axis 4 of OP HRE by financing the preparatory works on the projects and analyses necessary for successful implementation of such projects under the IOP. However, it also means an unavoidable delay of the subsequent implementation of projects under the IOP.

For 2010, in cooperation with the MoI CR, IOP MA and OP HRE MA, a revision of the Smart Administration Strategy (the so called Midterm Review) is scheduled, which should confirm or regulate the development in this field.

For each newly announced call seminars for applicants are held, followed up by the seminars for beneficiaries. The opening of calls and their timetable are published in professional journals.

Until the end of 2009 altogether two calls for project applications were announced in the total amount of nearly EUR 307 million. Altogether 30 project applications amounting to EUR 192 million were submitted, of which 19 projects in the amount of EUR 165 million were approved.

The first continuous call was open on 3 Dec 2008 with the allocation of EUR 173 million and it was closed on 15 Jan 2010 since the financial allocation was already absorbed. Because of the volume of funds requested by the submitted projects totalling EUR 192 million, the whole allocation for the call will be contracted.

The second call in the amount of EUR 133.7 million was open on 13 Nov 2009 and closed on 15 Feb 2010. In this call no projects were submitted by the end of 2009, but 36 projects for more than EUR 151.5 million are being prepared.

##### Statistical data on rejected projects

In Intervention area 1.1 only two applications were rejected, namely because of the withdrawal of application by the applicant.

**Table of rejected projects**

<b>Intervention area 1.1</b>			
<b>Status of projects</b>	<b>Number of projects rejected in the Intervention area</b>	<b>Percentage of projects rejected in the intervention area<sup>10</sup></b>	<b>Comparative value of the percentage of rejected applications across the programme</b>
N1.1 Project application failed to meet at least one of the eligibility criteria	0	0,0 %	1,3 %
N1.2 Project application failed to meet formal requisites	0	0,0 %	0,8 %
N2.1 Project failed to meet evaluation requirements	0	0,0 %	0,4 %
N2.2 Letter on rejection of project application based on ex-ante check was sent	0	0,0 %	0,2 %
N2.3 Project was not recommended for funding by the Selection Committee	0	0,0 %	0,2 %
N5 Project application was withdrawn by the applicant	2	6,7 %	3,0 %
N7 Project was not completed/project was withdrawn	0	0,0 %	0,7 %
N8 Contract was terminated by the MA/IB	0	0,0 %	0,1 %
<b>TOTAL</b>	<b>2</b>	<b>6,7 %</b>	<b>6,7 %</b>

Source: IS Monit7+ as of 7 Jan 2010

### **Fulfilment of horizontal themes**

#### Equal opportunities

By the end of 2009 under Priority axes 1a and 1b a total of 30 project applications were submitted that undertake to have an impact on equal opportunities, of which 19 projects with a positive impact on equal opportunities and 11 projects with a neutral impact on equal opportunities. Apparently, no project application will be focused on equal opportunities.

<b>Monitoring of horizontal themes</b>	<b>Unit of measure</b>	<b>Status as of 31 Dec 2008</b>	<b>Status as of 31 Dec 2009</b>
Number of projects <b>with a neutral impact on equal opportunities</b>	Number of projects	0	11
Number of projects <b>with a positive impact on equal opportunities</b>	Number of projects	0	19
Number of projects <b>focused on equal opportunities</b>	Number of projects	0	0

Source: IS Monit7+ as of 7 Jan 2010

<sup>10</sup> Percentage is computed from the total number of rejected projects.

## Sustainable development

In Priority axes 1a and 1b a total of 19 project applications submitted by the end of 2009 should be environmentally neutral.

Monitoring of horizontal themes	Unit of measure	Status as of 31 Dec 2008	Status as of 31 Dec 2009
Project focuses mainly <b>on the environment</b>	Number of projects	0	0
Project <b>has a positive environmental impact</b>	Number of projects	0	0
Project is environmentally <b>neutral</b>	Number of projects	0	19
Project will help <b>improve the air</b>	Number of projects	0	0
Project will help <b>improve the quality of water</b>	Number of projects	0	0
Project will use <b>alternative sources</b>	Number of projects	0	0
Project will enlarge <b>the area of urban vegetation</b>	Number of projects	0	0
Project will improve <b>population awareness of environmental protection</b>	Number of projects	0	0

Source: IS Monit7+ as of 7 Jan 2010

### 3.1.2 Major Problems and Measures Adopted to Eliminate Them

The applicants and beneficiaries, from among the public administration in particular, avail of almost zero experience with the preparation of projects within the SF and the project management. This shortage of experience in the context of innovativeness of major part of the supported projects (registers in Smart Administration) generate high risk in the preparation and implementation of projects. That is why the MoI CR in cooperation with the MA provides more intensive assistance to applicants.

The situation is ever more complicated by the complexity and lengthiness of preparation and implementation of projects of basic state administration registers. Considered risky are the tenders where unsuccessful applicants may file an appeal and thus cause protraction of the preparatory stage.

### 3.2 Priority axis 2 – Introducing ICT in territorial public administration

Priority axis 2 is focused on modernisation of the territorial public administration, mainly on creating the conditions for application of e-Government at the local level, on optimisation of processes in the local self-governing bodies, mainstreaming electronic communication between the individual levels of public administration by ensuring mutual compatibility of information systems and data consistency, by providing as much information as possible free of charge via the Internet.

#### 3.2.1 Analysis of the Achieved Progress

##### 3.2.1.A Information on physical and financial progress

## Overview of calls

Order/ number of the call	Opening date	Closing date	Type of the call	Intervention area	Allocation for the call	Submitted project applications		Projects with issued Decision/signed Contract	
					in EUR	Number	in EUR	Number	in EUR
8./02	1.12.2008	31.5.2009	continuous	2.1	24 621 212	5 596	17 974 881	5 318	17 109 851
14./04	15.4.2009	13.9.2009	continuous	2.1	54 523 173	0	0	0	0
22./06	26.10.2009	31.5.2010	continuous	2.1	49 087 567	1	226 667	0	0
<b>PA 2 total</b>					<b>128 231 952</b>	<b>5 597</b>	<b>18 201 547</b>	<b>5 318</b>	<b>17 109 851</b>

Source: MSC2007 as of 7 Jan 2010

CZK/EUR exchange rate: 26.400

Source of funding: public funds total

## Financial progress

Under Intervention area 2.1 applications in the amount of EUR 17 million were approved, which represents 8.5 % of the allocation for this intervention area. Beneficiaries were reimbursed a total of EUR 14.5 million, i.e. 7.24 % of the allocation, no funds were certified.

Intervention area	2007-2013 allocation	Projects approved for financing		Funds paid to beneficiaries		Certified funds submitted to the EC	
	a) EUR	b) EUR	% b/a	c) EUR	% c/a	d) EUR	% d/a
2.1	200 977 851	17 109 851	8,51%	14 553 396	7,24%	0	0,00%
<b>PA 2 total</b>	<b>200 977 851</b>	<b>17 109 851</b>	<b>8,51%</b>	<b>14 553 396</b>	<b>7,24%</b>	<b>0</b>	<b>0,00%</b>

Source: MSC2007 as of 7 Jan 2010

CZK/EUR exchange rate: 26.400

Source of funding: public funds total

### Output indicators

NCI code	Name of the indicator	Unit of measure	Source	Value	2007	2008	2009	Target value 2015	Total
150105	Number of contact points of public administration (Czech Point)	Number	IOP MA	Achieved	0	0	4470	N/A	4470
				Baseline	1300	0	0	N/A	1300
				Target	N/A	N/A	N/A	6244	6244
150117	Share of local public administration registers connected to central registers	%	IOP MA	Achieved	0	0	0	N/A	0
				Baseline	0	0	0	N/A	0
				Target	N/A	N/A	N/A	75	75
150115	Share of local networks connected to CIPA	%	IOP MA	Achieved	0	0	0	N/A	0
				Baseline	10	0	0	N/A	10
				Target	N/A	N/A	N/A	85	85
150116	Share of regional portals integrated into the Public Administration Portal	%	IOP MA	Achieved	0	0	0	N/A	0
				Baseline	0	0	0	N/A	0
				Target	N/A	N/A	N/A	75	75
150114	Number of new fully digitised agendas of local public administration	Number	IOP MA	Achieved	0	0	0	N/A	0
				Baseline	0	0	0	N/A	0
				Target	N/A	N/A	N/A	10	10
150112	Share of digitised documents	%	IOP MA	Achieved	0	0	0	N/A	0
				Baseline	0	0	0	N/A	0
				Target	N/A	N/A	N/A	20	20
150113	Share of authorities with electronic records management system and electronic document circulation	%	IOP MA	Achieved	0	0	0	N/A	0
				Baseline	20	0	0	N/A	20
				Target	N/A	N/A	N/A	100	100

Source: IS Monit7+ as of 7 Jan 2010

### Result indicators

NCI code	Name of the indicator	Unit of measure	Source	Value	2007	2008	2009	Target value 2015	Total
152000	Availability of eGovernment services on-line	%	Eurostat	Achieved	0	0	0	N/A	0
				Baseline	30	0	0	N/A	30
				Target	N/A	N/A	N/A	75	75
152105	Reduction of administrative burden of citizens, entrepreneurs and public sector	%	IOP MA	Achieved	0	0	100	N/A	100
				Baseline	100	0	0	N/A	100
				Target	N/A	N/A	N/A	75	75

Source: IS Monit7+ as of 7 Jan 2010

### **3.2.1.B Qualitative analysis**

#### **Implementation of the priority axis**

##### Calls

The implementation of the priority axis was substantially influenced by the first call for eGon centres in municipalities, the so called CzechPOINTS. Municipalities submitted 5 596 applications due to which the maximum amount of administrative capacities of the MoI CR had to be assigned to the administration of this call. Situation was to a certain degree solved by the involvement of the Centre for Regional Development in administration in autumn 2009. The experience gained in this call resulted in the adoption of a decision not to announce more calls for type projects anymore.

Under Priority axis 2 a total of 3 calls were announced by the end of 2009. Altogether 5 597 projects were submitted for the amount of EUR 18.2 million.

The first continuous call was open in 2008 for the volume of EUR 24.6 million. It focused on the establishment of CzechPOINT contact points in all the municipalities of the Czech Republic. In total 5 596 applications for financial assistance were submitted. At the end of 2009, following the involvement of CRD CR in the implementation, the surplus payments were accounted for and most of the applications for payment were administered.

The second call open from April to September 2009 for technology centres in regions and municipalities with extended powers was brought to early end after the consultations with the Union of Towns and Municipalities of the CR and the Agrarian Chamber of the CR, without a single submitted project. The reason behind was to separate the future calls into calls for municipalities with extended powers and calls for regions. This step facilitated better targeting of supported activities and requirements at these two types of applicants. This change interalia made it possible to incorporate the role of the Centre for Regional Development, which became involved in the implementation in autumn 2009, in the newly open calls. The participation of CRD helped bring the implementation structure closer to applicants in regions and provide the possibility of more intensive consultations of project outlines.

The third continuous call was open in October 2009 and is intended for the Technology centres of municipalities with extended powers. The volume of the call accounts for EUR 49 million and by the end of 2009 one project was submitted. More projects are expected to be received in spring 2010. With regard to the goal of this call to establish technology centres for eGovernment in all municipalities with extended powers, the call is foreseen to be fulfilled to the extent of 90–100 %.

Since the development of eGovernment in regions is linked to the completion of central register projects at the national level implemented under Priority axes 1a and 1b, gradual starting-up of electronic services provided by regional technology centres is expected once the central register projects are launched.

##### Statistical data on rejected projects

Intervention area 2.1 reports the largest number of projects in negative status, nonetheless in relation to the number of all submitted project applications it amounts only to 5.6 %. They are CzechPOINT projects, in case of which 175 applicants (i.e. approximately 3 % of the submitted projects) withdrew from the implementation of projects mainly for the reason of lengthy administration of projects and the amount of assistance of no more than CZK 93 927,- . The number of projects rejected due to the

non-compliance with formal requisites and eligibility criteria corresponds with the usual number of inappropriately completed project applications. The situation in Intervention area 2.1. was addressed systemically by the IOP MA, namely by the involvement of the CRD CR in implementation.

**Table of rejected projects**

<b>Intervention area 2.1</b>			
<b>Status of projects</b>	<b>Number of projects rejected in the Intervention area</b>	<b>Percentage of projects rejected in the intervention area<sup>11</sup></b>	<b>Comparative value of the percentage of rejected applications across the programme</b>
N1.1 Project application failed to meet at least one of the eligibility criteria	48	0,9 %	1,3 %
N1.2 Project application failed to meet formal requisites	51	0,9 %	0,8 %
N2.1 Project failed to meet evaluation requirements	0	0,0 %	0,4 %
N2.2 Letter on rejection of project application based on ex-ante check was sent	0	0,0 %	0,2 %
N2.3 Project was not recommended for funding by the Selection Committee	0	0,0 %	0,2 %
N5 Project application was withdrawn by the applicant	175	3,1 %	3,0 %
N7 Project was not completed/project was withdrawn	39	0,7 %	0,7 %
N8 Contract was terminated by the MA/IB	1	0,0 %	0,1 %
<b>TOTAL</b>	<b>314</b>	<b>5,6 %</b>	<b>6,7 %</b>

Source: IS Monit7+ as of 7 Jan 2010

## **Fulfilment of horizontal themes**

### Equal opportunities

Apart from one project application all the applications (5 596) submitted under Priority axis 2 undertake to have a positive impact on equal opportunities. Only one project application should have a neutral impact on equal opportunities, namely a project for technology centres.

<b>Monitoring of horizontal themes</b>	<b>Unit of measure</b>	<b>Status as of 31 Dec 2008</b>	<b>Status as of 31 Dec 2009</b>
Number of projects <b>with a neutral impact on equal opportunities</b>	Number of projects	0	1
Number of projects <b>with a positive impact on equal opportunities</b>	Number of projects	71	5 596
Number of projects <b>focused on equal opportunities</b>	Number of projects	0	0

Source: IS Monit7+ as of 7 Jan 2010

<sup>11</sup> Percentage is computed from the total number of rejected projects.

### Sustainable development

All project applications (5 597) submitted by the end of the year under Priority axis 2 should be environmentally neutral.

Monitoring of horizontal themes	Unit of measure	Status as of 31 Dec 2008	Status as of 31 Dec 2009
Project focuses mainly <b>on the environment</b>	Number of projects	0	0
Project <b>has a positive environmental impact</b>	Number of projects	0	0
Project is environmentally <b>neutral</b>	Number of projects	71	5 597
Project will help <b>improve the air</b>	Number of projects	0	0
Project will help <b>improve the quality of water</b>	Number of projects	0	0
Project will use <b>alternative sources</b>	Number of projects	0	0
Project will enlarge <b>the area of urban vegetation</b>	Number of projects	0	0
Project will improve <b>population awareness of environmental protection</b>	Number of projects	0	0

Source: IS Monit7+ as of 7 Jan 2010

### 3.2.2 Major Problems and Measures Adopted to Eliminate Them

The most serious problem encountered in this intervention area was the administration of 5 596 CzechPOINT projects. Following a number of discussions between the IOP MA, Structural Funds Department of the MoI CR and CRD CR, the Addendum No 1 to the Agreement on delegating the tasks between the MRD and MoI CR was signed and the Decision of the Minister No 160/2009 on authorising the Centre for Regional Development of the CR to fulfil tasks of the Intermediate Body in the implementation of Intervention area 2.1 was issued. By the end of 2009 the administration of CzechPOINT projects was under way and the administration of nearly  $\frac{3}{4}$  of all the applications for payment of the total number of 5 169 submitted applications were completed by the CRD.

### 3.3 Priority axis 3 – Improving public services quality and accessibility

Activities supported under Priority Axis 3 follow up the interventions into the quality and effectiveness of the public administration functioning. The common goal is to improve the organisation, financing and the evaluation process of public services. Apart from the necessity to improve the basic ICT infrastructure, further requirements for interventions into the public services infrastructure arise from the conceptual plans of transformation of public services into modern effective forms. Emphasis is put on a higher use of residential provision of services, preference of preventive measures (i.e. prevention and minimisation of problems), standardisation of quality and availability of specialised services and promotion of personalised approach to clients. A basic prerequisite for fast, effective changes while preserving the standards in all regions is the coordinated approach from the national level. The priority axis is focused on **four intervention areas**:

- 3.1 – Social integration services
- 3.2 – Public health services
- 3.3 – Employment services
- 3.4 – Services in security, risk prevention and management

### 3.3.1 Analysis of the achieved progress

#### 3.3.1.A Information on physical and financial progress

##### Overview of calls announced by 31 Dec 2009

Order/number of the call	Opening date	Closing date	Type of the call	Intervention area	Allocation for the call	Submitted project applications		Projects with issued Decision/signed Contract	
					in EUR	Number	in EUR	Number	in EUR
4./01	7.5.2008	22.7.2008	time-limited	3.2	98 484 848	34	97 236 945	24	67 437 967
5./01	9.7.2008	31.12.2010	continuous	3.4	60 606 061	11	70 357 614	7	16 357 235
13./01	10.4.2009	30.11.2012	continuous	3.1	14 556 699	34	3 601 970	0	0
16./05	1.7.2009	31.12.2010	continuous	3.4	20 053 476	7	13 138 636	0	0
17./02	13.7.2009	30.6.2013	continuous	3.1	50 700 833	0	0	0	0
18./02	15.7.2009	21.9.2009	time-limited	3.2	25 643 939	28	23 326 741	20	17 676 524
19./03	15.7.2009	18.8.2009	time-limited	3.2	30 795 455	16	32 495 697	14	30 766 082
20./04	22.7.2009	24.8.2009	time-limited	3.2	12 878 788	5	12 985 464	5	12 985 464
21./03	30.9.2009	30.6.2013	continuous	3.1	21 125 341	1	41 520	0	0
24./04	11.11.2009	30.6.,2013	continuous	3.3	36 411 087	1	3 341 392	0	0
25./05	11.11.2009	30.6.2013	continuous	3.3	6 363 630	0	0	0	0
<b>IA 3.1 total</b>					<b>86 382 873</b>	<b>35</b>	<b>3 643 490</b>	<b>0</b>	<b>0</b>
<b>IA 3.2 total</b>					<b>167 803 030</b>	<b>83</b>	<b>166 044 846</b>	<b>63</b>	<b>128 866 038</b>
<b>IA 3.3 total</b>					<b>42 774 717</b>	<b>1</b>	<b>3 341 392</b>	<b>0</b>	<b>0</b>
<b>IA 3.4 total</b>					<b>80 659 537</b>	<b>18</b>	<b>83 496 250</b>	<b>7</b>	<b>16 357 235</b>
<b>PA 3 total</b>					<b>377 620 157</b>	<b>137</b>	<b>256 525 978</b>	<b>70</b>	<b>145 223 273</b>

Source: MSC2007 as of 7 Jan 2010  
 CZK/EUR exchange rate: 26.400  
 Source of funding: public funds total

## Financial progress

Under Priority axis 3, funds were approved in Intervention area 3.2 (almost EUR 129 million representing 44 % of the total allocation) and 3.4 (EUR 16.4 million representing 8 % of the total allocation). In both the intervention areas the funds reimbursed to beneficiaries accounted for nearly EUR 9 million, i.e. 1.4 % of the total allocation for the priority axis. No funds were certified by the EC by the end of 2009.

Intervention area	2007-2013 allocation	Projects approved for financing		Funds paid to beneficiaries		Certified funds submitted to the EC	
	a) EUR	b) EUR	% b/a	c) EUR	% c/a	d) EUR	% d/a
3.1	93 180 640	0	0,00%	0	0,00%	0	0,00%
3.2	292 331 419	128 866 038	44,08%	4 338 887	1,48%	0	0,00%
3.3	54 812 141	0	0,00%	0	0,00%	0	0,00%
3.4	200 977 851	16 357 235	8,14%	4 577 260	2,28%	0	0,00%
<b>PA 3 Total</b>	<b>641 302 051</b>	<b>145 223 273</b>	<b>22,65%</b>	<b>8 916 148</b>	<b>1,39%</b>	<b>0</b>	<b>0,00%</b>

Source: MSC2007 as of 7 Jan 2010  
 CZK/EUR exchange rate: 26.400  
 Source of funding: public funds total

## Output indicators

NCI code	Name of the indicator	Unit of measure	Source	Value	2007	2008	2009	Target value 2015	Total
					Achieved	Baseline	Target		
330300 Core 41	Number of projects focused on social inclusion	Number	IOP MA	Achieved	0	0	0	N/A	0
				Baseline	0	0	0	N/A	0
				Target	N/A	N/A	N/A	294	294
075713	Residential facilities with transformation in progress	Number	IOP MA	Achieved	0	0	0	N/A	0
				Baseline	0	0	0	N/A	0
				Target	N/A	N/A	N/A	30	30
075714	Number of supported organisations	Number	IOP MA	Achieved	0	0	0	N/A	0
				Baseline	0	0	0	N/A	0
				Target	N/A	N/A	N/A	30	30
075802	Number of supported entities	Number	IOP MA	Achieved	0	0	0	N/A	0
				Baseline	0	0	0	N/A	0
				Target	N/A	N/A	N/A	250	250
080100 Core 38	Projects on the support of health – total	Number	IOP MA	Achieved	0	0	63	N/A	63
				Baseline	0	0	0	N/A	0
				Target	N/A	N/A	N/A	110	110
080102	Projects focusing on the support of health – modernising medical equipment	Number	IOP MA	Achieved	0	0	24	N/A	24
				Baseline	0	0	0	N/A	0
				Target	N/A	N/A	N/A	50	50
080101	Projects for the support of health - health risk prevention	Number	IOP MA	Achieved	0	0	0	N/A	0
				Baseline	0	0	0	N/A	0
				Target	N/A	N/A	N/A	45	45
080702	Number of projects focused on the introduction of	Number	IOP MA	Achieved	0	0	14	N/A	14
				Baseline	0	0	0	N/A	0

	standards and standard procedures of quality and cost management			Target	N/A	N/A	N/A	15	15
074521	Number of supported employment service institutions	Number	IOP MA	Achieved	0	0	0	N/A	0
				Baseline	0	0	0	N/A	0
				Target	N/A	N/A	N/A	5	5
074532	Number of newly built and supported existing training centres of employment services	Number	IOP MA	Achieved	0	0	0	N/A	0
				Baseline	0	0	0	N/A	0
				Target	N/A	N/A	N/A	5	5
074533	Number of newly built information-training centres of employment services	Number	IOP MA	Achieved	0	0	0	N/A	0
				Baseline	0	0	0	N/A	0
				Target	N/A	N/A	N/A	3	3
260407	Number of IRS operational centres with integrated ICT	Number	IOP MA	Achieved	0	0	0	N/A	0
				Baseline	0	0	0	N/A	0
				Target	N/A	N/A	N/A	14	14
260408	Number of newly built logistics bases	Number	IOP MA	Achieved	0	0	0	N/A	0
				Baseline	0	0	0	N/A	0
				Target	N/A	N/A	N/A	1	1
260409	Number of newly built training and education centres for the new system of training and education of IRS	Number	IOP MA	Achieved	0	0	0	N/A	0
				Baseline	0	0	0	N/A	0
				Target	N/A	N/A	N/A	1	1
260410	Number of modernised or newly built contact stations of Front office type connected to IRS network	Number	IOP MA	Achieved	0	0	76	N/A	76
				Baseline	0	0	0	N/A	0
				Target	N/A	N/A	N/A	369	369
260412	Number of technological equipment for elimination of safety risks or their implications	Number	IOP MA	Achieved	0	0	0	N/A	0
				Baseline	0	0	0	N/A	0
				Target	N/A	N/A	N/A	2000	2000

Source: IS Monit7+ as of 7 Jan 2010

### Result indicators

NCI code	Name of the indicator	Unit of measure	Source	Value	2007	2008	2009	Target value 2015	Total
075711	Alternative social services	Number	IOP MA	Achieved	0	0	0	N/A	0
				Baseline	0	0	0	N/A	0
				Target	N/A	N/A	N/A	60	60
075712	Number of new social services and activities	Number	IOP MA	Achieved	0	0	0	N/A	0
				Baseline	0	0	0	N/A	0
				Target	N/A	N/A	N/A	50	50
075603	Share of persons for whom the provided support met its purpose	%	IOP MA	Achieved	0	0	0	N/A	0
				Baseline	0	0	0	N/A	0
				Target	N/A	N/A	N/A	60	60
080721	Increase of standardised	%	IOP MA	Achieved	0	0	61,21	N/A	61,21

	specialised workplaces			Baseline	0	0	0	N/A	0
				Target	N/A	N/A	N/A	60	60
080712	Number of prevention programmes available for citizens	Number	IOP MA	Achieved	0	0	0	N/A	0
				Baseline	0	0	0	N/A	0
				Target	N/A	N/A	N/A	45	45
080704	Number of programmes introducing the standards and standard procedures for quality and cost management	Number	IOP MA	Achieved	0	0	0	N/A	0
				Baseline	0	0	0	N/A	0
				Target	N/A	N/A	N/A	40	40
074514	Increased area of employment services institutions for provision of services to clients	m2	IOP MA	Achieved	0	0	0	N/A	0
				Baseline	0	0	0	N/A	0
				Target	N/A	N/A	N/A	5 500	5 500
074512	Number of trained persons of employment services	Number	IOP MA	Achieved	0	0	0	N/A	0
				Baseline	0	0	0	N/A	0
				Target	N/A	N/A	N/A	17 500	17 500
074513	Number of persons supported through built information and education centres	Number	IOP MA	Achieved	0	0	0	N/A	0
				Baseline	0	0	0	N/A	0
				Target	N/A	N/A	N/A	14 000	14 000
260401	Number of IRS units supported	Number	IOP MA	Achieved	0	0	0	N/A	0
				Baseline	0	0	0	N/A	0
				Target	N/A	N/A	N/A	3	3
260403	Number of person trained in the new system of training per year	Number	IOP MA	Achieved	0	0	0	N/A	0
				Baseline	0	0	0	N/A	0
				Target	N/A	N/A	N/A	2000	2000
260406	Decrease in average response time to imminent or existing safety risks	%	IOP MA	Achieved	0	0	0	N/A	0
				Baseline	100	0	0	N/A	100
				Target	N/A	N/A	N/A	75	75
260404	Creation of new capacities for effective provision of humanitarian aid to other countries	m <sup>2</sup>	IOP MA	Achieved	0	0	0	N/A	0
				Baseline	0	0	0	N/A	0
				Target	N/A	N/A	N/A	2500	2500

Source: IS Monit7+ as of 7 Jan 2010

### 3.3.1.B Qualitative analysis

#### Implementation of Intervention area 3.1

##### Calls

In the first call for Intervention area 3.1 announced in April 2009 for the volume of EUR 14.6 million a total of 34 project applications for the amount of EUR 3.6 million were submitted.

The largest part of funds (EUR 50.7 million) in Intervention area 3.1 is channelled to projects for transformation of residential facilities of social services submitted in the 2<sup>nd</sup> call, where about 28 premises across the CR were supposed to be transformed into a modern type of social facility. Before the implementation of each project, a transformation plan shall be drafted, after the approval of which the project application can be submitted under the IOP. By the end of 2009 no project was submitted and 1 transformation plan was approved by MoLSA.

The last call (3<sup>rd</sup> call) for 3.1 was announced in September 2009. This call is linked to other IOP Intervention areas - 5.2 Improving the environment in problematic housing estates, and also to interventions under the OP HRE. This activity (3.1b) should secure investment support preceding the non-investment activities in this area. By the end of 2009 one project in the amount of EUR 41.5 thousand was submitted.

#### Statistical data on rejected projects

In Intervention area 3.1 activity 3.1 c) social economy project applications were rejected mainly on the grounds of non-compliance with requirements in project quality evaluation by external evaluators, because of which they were subsequently not recommended for financing by the Selection Committee. Therefore, in this stage of administration the volume of rejected projects markedly exceeds the average for the whole programme. The most frequent reason for rejection of projects was the non-compliance with the definition of social economy.

**Table of rejected projects**

<b>Intervention area 3.1</b>			
<b>Status of projects</b>	<b>Number of projects rejected in the Intervention area</b>	<b>Percentage of projects rejected in the intervention area<sup>12</sup></b>	<b>Comparative value of the percentage of rejected applications across the programme</b>
N1.1 Project application failed to meet at least one of the eligibility criteria	1	2,9 %	1,3 %
N1.2 Project application failed to meet formal requisites	0	0,0 %	0,8 %
N2.1 Project failed to meet evaluation requirements	8	22,9 %	0,4 %
N2.2 Letter on rejection of project application based on ex-ante check was sent	0	0,0 %	0,2 %
N2.3 Project was not recommended for funding by the Selection Committee	1	2,9 %	0,2 %
N5 Project application was withdrawn by the applicant	0	0,0 %	3,0 %
N7 Project was not completed/project was withdrawn	0	0,0 %	0,7 %
N8 Contract was terminated by the MA/IB	0	0,0 %	0,1 %
<b>TOTAL</b>	<b>10</b>	<b>28,6 %</b>	<b>6,7 %</b>

Source: IS Monit7+ as of 7 Jan 2010

## **Implementation of Intervention area 3.2**

### Calls

In Intervention area 3.2 altogether 4 calls for project proposals in the total allocation of almost EUR 168 million were announced by the end of the year. In 2009 projects were submitted in three open calls. Projects were received for the period of approximately one month, which is possible particularly

<sup>12</sup> Percentage is computed from the total number of rejected projects.

thanks to thorough knowledge of prepared projects and coordination of preparations. Judging from the experience gained so far, the projects received in any of the calls do not exceed the determined allocation for the given call.

The difference in the volume of allocated funds for each call and the amount of approved funds for supported projects is brought about by the fact that in the preparation of each call the maximum number of relevant applicants, who might be granted support, is taken into account.

In total, 83 project applications in the amount of EUR 166 million were submitted in this intervention area and 63 projects in the amount of almost EUR 129 million were approved.

#### Statistical data of rejected projects

In the framework of evaluation of eligibility criteria, 2 applications were rejected for the non-compliance of their focus with the objectives and activities of Intervention area 3.2. A total of 6 project applications were rejected due to not acquiring the minimum score in the conducted expert evaluation. These projects were considered by the evaluators as projects of poor quality and unfit for support.

A total of 9 project applications were not recommended for financing by the Selection Committee since the applicants did not qualify for eligible beneficiaries and were not included in the national network of specialised workplaces. Altogether 2 project applications were withdrawn by the applicant in the course of the appraisal of formal requisites.

**Table of rejected projects**

<b>Intervention area 3.2</b>			
<b>Status of projects</b>	<b>Number of projects rejected in the Intervention area</b>	<b>Percentage of projects rejected in the intervention area<sup>13</sup></b>	<b>Comparative value of the percentage of rejected applications across the programme</b>
N1.1 Project application failed to meet at least one of the eligibility criteria	2	2,4 %	1,3 %
N1.2 Project application failed to meet formal requisites	0	0,0 %	0,8 %
N2.1 Project failed to meet evaluation requirements	6	7,2 %	0,4 %
N2.2 Letter on rejection of project application based on ex-ante check was sent	0	0,0 %	0,2 %
N2.3 Project was not recommended for funding by the Selection Committee	9	10,8 %	0,2 %
N5 Project application was withdrawn by the applicant	2	2,4 %	3,0 %
N7 Project was not completed/project was withdrawn	0	0,0 %	0,7 %
N8 Contract was terminated by the MA/IB	0	0,0 %	0,1 %
<b>TOTAL</b>	<b>19</b>	<b>22,9 %</b>	<b>6,7 %</b>

*Source: IS Monit7+ as of 7 Jan 2010*

### **Implementation of Intervention area 3.3**

#### Calls

<sup>13</sup> Percentage is computed from the total number of rejected projects.

In Intervention area 3.3 two continuous calls were open in November 2009. The preparation of projects has been going on for a long period of time. Its consisted particularly in building alterations of the existing labour offices in order for them to better meet the necessary standards and current requirements. The projects will be implemented at the regional level. Discussions and seminars were held with all the applicants and projects should gradually be implemented in all the regions until the end of the programming period. In total, approximately 8 -16 projects should be implemented under this intervention area.

The first call was open for the amount of EUR 36.4 million and one project for transformation of the labour office in Karlovy Vary was submitted. In the second call the amount of EUR 6.4 million was offered and by the end of 2009 no project was submitted. According to the MoLSA information the project and investment preparations are under way.

#### Statistical data on rejected projects

No project under this intervention area has so far been rejected.

**Table of rejected projects**

<b>Intervention area 3.3</b>			
<b>Status of projects</b>	<b>Number of projects rejected in the Intervention area</b>	<b>Percentage of projects rejected in the intervention area<sup>14</sup></b>	<b>Comparative value of the percentage of rejected applications across the programme</b>
N1.1 Project application failed to meet at least one of the eligibility criteria	0	0,0 %	1,3 %
N1.2 Project application failed to meet formal requisites	0	0,0 %	0,8 %
N2.1 Project failed to meet evaluation requirements	0	0,0 %	0,4 %
N2.2 Letter on rejection of project application based on ex-ante check was sent	0	0,0 %	0,2 %
N2.3 Project was not recommended for funding by the Selection Committee	0	0,0 %	0,2 %
N5 Project application was withdrawn by the applicant	0	0,0 %	3,0 %
N7 Project was not completed/project was withdrawn	0	0,0 %	0,7 %
N8 Contract was terminated by the MA/IB	0	0,0 %	0,1 %
<b>TOTAL</b>	<b>0</b>	<b>0,0 %</b>	<b>6,7 %</b>

*Source: IS Monit7+ as of 7 Jan 2010*

### **Implementation of Intervention area 3.4**

#### Calls

Intervention area 3.4 focused on projects in the field of security, risk prevention and management reports sufficient absorption capacity.

<sup>14</sup> Percentage is computed from the total number of rejected projects.

By the end of 2009 two continuous calls were announced. The first call was open in 2008 and projects of the Police of the CR for mobile and contact coordination centres were submitted and approved under this intervention area. In total, 7 projects for the amount of EUR 16.4 million were approved by the end of 2009. With respect to the timetable of calls of the MoI CR, this call will be closed in February 2010.

The second call was announced in July 2009, with the applicant being the Police of the CR. Submission of the remaining projects for contact and coordination centres is foreseen. The call also respects the new territorial structure of the Police of the CR as of 1 Jan 2010.

#### Statistical data on rejected projects

Two applications were withdrawn by the applicant. One of them was a project on contact coordination centres in all Cohesion regions (except for Prague), withdrawn and modified by the applicant so that it complies with the territorial structure of regional headquarters of the Police of the CR. The other case was the project on positioning and recording equipment, withdrawn by the applicant due to the lack of clarity in the scheduled tender. The Police of the CR intends to modify the project and submit it again.

**Table of rejected projects**

<b>Intervention area 3.4</b>			
<b>Status of projects</b>	<b>Number of projects rejected in the Intervention area</b>	<b>Percentage of projects rejected in the intervention area<sup>15</sup></b>	<b>Comparative value of the percentage of rejected applications across the programme</b>
N1.1 Project application failed to meet at least one of the eligibility criteria	0	0,0 %	1,3 %
N1.2 Project application failed to meet formal requisites	0	0,0 %	0,8 %
N2.1 Project failed to meet evaluation requirements	0	0,0 %	0,4 %
N2.2 Letter on rejection of project application based on ex-ante check was sent	0	0,0 %	0,2 %
N2.3 Project was not recommended for funding by the Selection Committee	0	0,0 %	0,2 %
N5 Project application was withdrawn by the applicant	2	11,1 %	3,0 %
N7 Project was not completed/project was withdrawn	0	0,0 %	0,7 %
N8 Contract was terminated by the MA/IB	0	0,0 %	0,1 %
<b>TOTAL</b>	<b>2</b>	<b>11,1 %</b>	<b>6,7 %</b>

Source: IS Monit7+ as of 7 Jan 2010

#### **Fulfilment of horizontal themes**

##### Equal opportunities

Under Priority axis 3 a total of 137 project applications were submitted by the end of the year, of which 36 are supposed to have a neutral impact on equal opportunities, 73 a positive impact on equal

<sup>15</sup> Percentage is computed from the total number of rejected projects.

opportunities and the remaining 28 project applications should be explicitly focused on equal opportunities.

Monitoring of horizontal themes	Unit of measure	Status as of 31 Dec 2008	Status as of 31 Dec 2009
Number of projects <b>with a neutral impact on equal opportunities</b>	Number of projects	10	36
Number of projects <b>with a positive impact on equal opportunities</b>	Number of projects	27	73
Number of projects <b>focused on equal opportunities</b>	Number of projects	0	28

Source: IS Monit7+ as of 7 Jan 2010

### Sustainable development

The largest number of project applications submitted under Priority axis 3 by the end of 2009 should be environmentally neutral (115), 22 projects have a positive environmental impact, 13 project applications undertake to improve population awareness of environmental protection, 5 projects shall use alternative sources, in 4 cases the projects should improve the air and one project should enlarge the area of urban vegetation. In the framework of monitored themes related to sustainable development, no project application focused on the environment or improvement of the quality of water was submitted.

Monitoring of horizontal themes	Unit of measure	Status as of 31 Dec 2008	Status as of 31 Dec 2009
Project focuses mainly <b>on the environment</b>	Number of projects	0	0
Project <b>has a positive environmental impact</b>	Number of projects	3	22
Project is environmentally <b>neutral</b>	Number of projects	34	115
Project will help <b>improve the air</b>	Number of projects	0	4
Project will help <b>improve the quality of water</b>	Number of projects	0	0
Project will use <b>alternative sources</b>	Number of projects	0	5
Project will enlarge <b>the area of urban vegetation</b>	Number of projects	0	1
Project will improve <b>population awareness of environmental protection</b>	Number of projects	0	13

Source: IS Monit7+ as of 7 Jan 2010

## 3.3.2 Major Problems and Measure Adopted to Eliminate Them

### Intervention area 3.1

#### *Staffing*

In early 2009 in implementing the IOP the MoLSA was confronted especially with understaffing which led both to delays in the preparation of the dossier for the announcement of calls and the insufficient consultancy capacity.

Corrective measures: Based on the discussion with the IOP MA and the conclusion of Addendum No 1 to the Agreement on delegating the tasks of the Managing Authority of the Integrated Operational Programme to the Ministry of Labour and Social Affairs as the Intermediate Body in the implementation of the Integrated Operational Programme for 2007 – 2013, the CRD CR became involved in the administration of projects under Intervention area 3.1. The CRD CR strengthens the staff capacity of MoLSA especially by undertaking the processes related to the receipt of projects

(evaluation of eligibility and formal requisites), check of projects and check of the submission of monitoring reports. In the course of 2009 the planned positions in the implementation team for Intervention area 3.1 within MoLSA were gradually filled. New project and financial managers were hired in the framework of public competition.

### ***Absorption capacity***

During 2009 a risk associated with the failure to fulfil the absorption capacity was identified. The absorption capacity is affected by the innovative character of supported activities and processes. E.g. the support for social economy (activity 3.1 c) is not regulated by any law in the CR and it is a brand new innovative support of business. The general public still has only a very limited knowledge of social entrepreneurship which under the current conditions of economic crisis has also a negative influence on the absorption capacity of projects. The support of the process of transformation of residential facilities of social services (activity 3.1 a) is challenging especially with respect to its professional, organisational and technical requirements, therefore requires a lot of time for the preparation of projects which has an impact on the dynamics of absorption capacity.

### **Corrective measures:**

- *Activity 3.1 a)* – in the course of 2009 preparation of all applicants for drafting the transformation plans continued (technical seminars, individual consultations, meetings with the representatives of regions, social services facilities, etc.), consultations and support in the elaboration of transformation plan and projects became more intensive, an increase in the number of social services facilities to be transformed is under way.
- *Activity 3.1 b)* – in the course of 2009 the cooperation with the Agency for Social Inclusion in Roma Communities strengthened and it also assists the applicants in their preparation of projects. Similarly as in the above mentioned activities also in activity 3.1 b) the number of consultations increased and more intensive cooperation and support in the preparation of projects was offered. With regard to enhancing absorption capacity, the list of socially excluded Roma localities, thus also the number of potential applicants under activity 3.1 b), will grow.
- *Activity 3.1 c)* – in the course of 2009 the number of consultations with applicants for support rose, a revision of the call was prepared, especially in the sense of making the documentation more simple and clear. Moreover, it was ascertained that the most frequently identified problem of applicants having a negative impact on the success rate of projects in the process of evaluation and granting support is the poor quality and incompleteness of the business plan. In order to respond to this finding the MoLSA is developing an individual project under OP HRE. The project will concentrate on consultancy in creating business plans, i.e. the most essential part of the projects on the support of social economy.

### ***Complexity of implementation structure***

The involvement of CRD CR in the implementation of Intervention area 3.1 on the one hand helped tackle the risk of understaffing at MoLSA, but on the other hand made the implementation structure ever more complicated. The engagement of another entity in the administration of projects is challenging in terms of the distribution of information, communication, the system of handing over the documents, etc. Nevertheless, we believe that it was crucial to reduce the original risk, even though a new risk of more complicated implementation structure emerged.

Corrective measures: in the course of 2009 the communication with the CRD CR intensified, especially in terms of project consultations, evaluation of eligibility and formal requisites, handing

over the projects and further administration. Seminars for CRD CR staff focused on the interpretation of individual calls, eligibility criteria and formal requisites in this Intervention area were held. Simultaneously, revision of the design of procedures for handing over the projects and documentation and revision of the set up of the staff capacity at MoLSA are carried out.

## **Intervention area 3.2**

### ***Lack of office space imposing limits on the number of IB staff***

Corrective measures: reconstruction of offices in the building of the Ministry of Health conducted under a project of Technical assistance 6.1 of the Ministry of Health which starting from November 2009 facilitated gradual filling vacancies.

### ***Absence of links between the economic accounting system of the Ministry of Health and the electronic system for monitoring the EU funds***

Corrective measures: within a project of Technical assistance 6.2 – by linking JASU-MONIT7+ the economic system of the Ministry of Health (JASU) was supplemented by the Dotace (Support) module and JASU – MONIT7+ interface was created. It was subsequently tested and currently it is fully operational in the administration of applications for payment of projects under the 1<sup>st</sup> call.

## **Intervention area 3.3**

### ***Staffing***

In early 2009 in implementing the IOP the MoLSA was confronted especially with understaffing which led both to delays in the preparation of the dossier for the announcement of calls and the insufficient consultancy capacity.

Corrective measures: Based on the discussion with the IOP MA and the conclusion of Addendum No 1 to the Agreement on delegating the tasks of the Managing Authority of the Integrated Operational Programme to the Ministry of Labour and Social Affairs as the Intermediate Body in the implementation of the Integrated Operational Programme for 2007 – 2013, the CRD CR became involved in the administration of projects under Intervention area 3.3. The CRD CR strengthens the staff capacity of MoLSA especially by undertaking the processes related to the receipt of projects (evaluation of eligibility and formal requisites), check of projects and check of the submission of monitoring reports.

The working team of Intervention area 3.3 is currently made up of 4 officers, of whom 3 work on a full time basis. Due to the complexity of administration of projects and methodological activities it is necessary to increase the administrative capacity. In 2010, a public competition for 2 additional full time officers for the IOP Intervention area 3.3 will be open.

### ***Complexity of the implementation structure***

The involvement of CRD CR in the implementation of Intervention area 3.3 on the one hand helped tackle the risk of understaffing at MoLSA, but on the other hand made the implementation structure ever more complicated. The engagement of another entity in the administration of projects is challenging in terms of the distribution of information, communication, the system of handing over the documents, etc. Nevertheless, we believe that it was crucial to reduce the original risk, even though a new risk of more complicated implementation structure emerged.

Corrective measures: in the course of 2009 the communication with the CRD CR intensified, especially in consultations on projects, evaluation of eligibility and formal requisites, handing over the projects and further administration.

#### *Lack of experience of applicants*

Contributing to lengthy preparation of projects for the submission is the fact that the applicants, government agencies in particular, are short of experience with the preparation of investment projects. That is why MoLSA must provide more intensive assistance to the applicants in their development of project applications and investment plans.

Corrective measures: increasing the number of members in the working team for IOP Intervention area 3.3, more detailed methodology, best practices, seminars for applicants.

### **Intervention area 3.4**

#### *Delays in the preparation of the major project*

The crucial issue and risk in this intervention area is the “major project“ of the GD FRS in Hradec Králové, the “National centre for crisis readiness and training of Integrated Rescue System units”. For more information see Chapter 4 devoted to the major project.

Corrective measure: The Managing Authority in collaboration with the Intermediate Body of the MoI CR designed an evaluation system of the observance of the binding timetable of preparations at regular meetings with the GD FRS.

#### *Lack of experience of applicants*

The applicants are government agencies inexperienced in the preparation of projects and management of their implementation. This causes complications slowing down both the preparation and implementation of projects.

Corrective measures: the Managing Authority in collaboration with the Intermediate Body of the MoI CR and the Police of the CR, or the GD FRS, hold joined meetings at which methodological and organisational issues of individual projects are addressed.

### 3.3.3 Example of a project

**Intervention area: 3.2 Public health services**

**Name of the project, registration number:** Modernisation and renewal of medical equipment of the České Budějovice Hospital Trauma Centre (CZ.1.06/3.2.01/01.00079)

**Beneficiary:** České Budějovice Hospital

**Project funding:** CZK 72 650 000 (amount approved by Decision on providing a grant) (SF contribution CZK 61 752 500, SB contribution CZK 10 897 500)

**Period of implementation:** 1 Apr 2009 – 31 Dec 2009

Modernisation, renewal and purchase of new medical equipment, its sets and accessories of the České Budějovice Hospital project focuses on improving the standard of equipment of the trauma centre. The output of the project is the purchase of fully equipped transport stretchers and resuscitation beds for children and adults fitted with monitoring devices, life support equipment, better diagnostic devices of the emergency department and particularly the renewal of technical background and operating theatres equipment.

The following equipment and devices were purchased for the trauma centre: fully equipped transport emergency stretchers and resuscitation beds for children and adults, anaesthetic equipment for pediatric and adult patients, a respiratory ventilator and invasive monitor for pediatric patients, hemofiltration machine, mobile X-ray skiagraph, mobile C-arm X-ray systems, trauma navigation system, high-frequency coagulation devices, Argon Plasma Coagulation, ultrasonic surgical aspirator, ultrasonic device, surgical microscope, operating theatre lighting and camera systems and operating table X-ray transparent panel.

The project contributes to the improved quality of equipment and thus to better conditions for the provision of specialised care of seriously injured pediatric and adult patients – particularly in the field of first contact with the patient (emergency admissions), resuscitation and acute care, in the area of diagnostic imaging and surgery.



**Intervention area: 3.4 Services in security, risk prevention and management**

**Name of the project, registration number: Mobile contact and coordination centres**

**Beneficiary:** Police of the CR

**Project budget:** CZK 123 000 000

**Period of implementation:** September 2002 – September 2009

Project objectives:

- creation of fully functional mobile contact and coordination centres (MCCC), the so called “front offices“ which will in case of emergency provide basic information on prevention or measures to prevent or eliminate the imminent or existing risk implications to citizens on the spot;
- possibility of MCCC to move or to operate on the spot for a longer period of time;
- continuous processing and evaluation of topical data and coordination of measures taken to address the situation

The project aims at the purchase of 76 special motor vehicles fitted with high tech information and communication technology and other special equipment, e.g. robust IT, first aid and first rescue containers, lighting equipment, loud-hailer, shelter, variable LED information board, power system, vehicle radio station, cellular phone.

The project shall ensure more effective readiness for action of the Police of the CR within the IRS. The MCCC technology will be fully compatible with the newly introduced technology of IRS operation centres.



### **3.4 Priority axis 4a, 4b – National support of tourism**

The aim of Priority axes 4a, 4b is to support the formation of basic environment and conditions necessary for tourism development at the national level. To achieve its effective development it is necessary to manage and coordinate some tourism activities from the national level, which helps create suitable conditions for the development of business, increased competitiveness and employment in the this area. Both the priority axes are of national and system relevance, unlike the measures in regional operational programmes, where the local or regional dimension is emphasised. The priority axes will be complemented by interventions into tourism from the particular ROPs.

The priority axis covers the Convergence objective (4a) and the Regional Competitiveness and Employment objective (4b).

#### **3.4.1 Analysis of the Achieved Progress**

##### **3.4.1.A Information on physical and financial progress**

**Overview of calls announced by 31 Dec 2009**

Order/number of the call	Opening date	Closing date	Type of the call	Intervention area	Allocation for the call	Submitted project applications		Projects with issued Decision/signed Contract	
					in EUR	Number	in EUR	Number	in EUR
7./04	31.10.2008	not determined	continuous	4.1a	34 767 985	13	38 216 672	6	14 815 438
				4.1b	2 674 460	13	2 938 517	6	1 138 425
<i>Call total</i>					37 442 445	26	41 155 189	12	15 953 864
12./06	10.4.2009	31.7.2009	time-limited	4.1a	3 357 726	12	3 719 903	0	0
				4.1b	258 287	12	286 160	0	0
<i>Call total</i>					3 616 013	24	4 006 063	0	0
<i>CONV total - PA 4a</i>					38 125 712	25	41 936 575	6	14 815 438
<i>RCE total – PA 4b</i>					2 932 747	25	3 224 678	6	1 138 425
<b>4a and 4b total</b>					<b>41 058 459</b>	<b>50</b>	<b>45 161 253</b>	<b>12</b>	<b>15 953 864</b>

**Financial progress**

Under Priority axes 4a and 4b funds amounting to nearly EUR 16 million were approved, representing almost 21 % of the total allocation for these priority axes. No funds were reimbursed to beneficiaries or certified.

Intervention area	2007-2013 allocation	Projects approved for financing		Funds paid to beneficiaries		Certified funds submitted to the EC	
	a) EUR	b) EUR	% b/a	c) EUR	% c/a	d) EUR	% d/a
4.1a	71 255 784	14 815 438	20,79%	0	0,00%	0	0,00%
4a	71 255 784	14 815 438	20,79%	0	0,00%	0	0,00%
4.1b	5 481 214	1 138 425	20,77%	0	0,00%	0	0,00%
4b	5 481 214	1 138 425	20,77%	0	0,00%	0	0,00%
<b>PA 4 total</b>	<b>76 736 998</b>	<b>15 953 863</b>	<b>20,79%</b>	<b>0</b>	<b>0,00%</b>	<b>0</b>	<b>0,00%</b>

***Applicable to both the tables:***

Source: MSC2007 as of 7 Jan 2010

CZK/EUR exchange rate: 26.400

Source of funding: public funds total

**Output indicators**

NCI code	Name of the indicator	Unit of measure	Source	Value	2007	2008	2009	Target value 2015 CONV	Target value 2015 RCE	CONV total	RCE total
410100 Core 34	Number of projects focused on tourism development	Number	IOP MA	Achieved	0	0	12	N/A	N/A	12	
				Baseline	0	0	0	N/A	N/A	0	
				Target	N/A	N/A	N/A	44	23	44	23
413305	Number of new information and reservation systems in tourism services	Number	IOP MA	Achieved	0	0	0	N/A	N/A	0	
				Baseline	0	0	0	N/A	N/A	0	
				Target	N/A	N/A	N/A	1	1	1	1
413315	Number of introduced standards in tourism services	Number	IOP MA	Achieved	0	0	0	N/A	N/A	0	
				Baseline	0	0	0	N/A	N/A	0	
				Target	N/A	N/A	N/A	5	5	5	5
410304	Number of marketing and statistical surveys	Number	IOP MA	Achieved	0	0	0	N/A	N/A	0	
				Baseline	0	0	0	N/A	N/A	0	
				Target	N/A	N/A	N/A	6	6	6	6
410303	Number of publicity campaigns promoting tourism products	Number	IOP MA	Achieved	0	0	0	N/A	N/A	0	
				Baseline	0	0	0	N/A	N/A	0	
				Target	N/A	N/A	N/A	32	11	32	11

Source: IS Monit7+ as of 7 Jan 2010

**Result indicators**

NCI code	Name of the indicator	Unit of measure	Source	Value	2007	2008	2009	Target value 2015 CONV	Target value 2015 RCE	CONV total	RCE total
413311	Share of entities operating in tourism in the CR, which will be connected to the reservation system <sup>16</sup>	%	IOP MA	Achieved	0	0	0	N/A	N/A	0	
				Baseline	0	0	0	N/A	N/A	0	
				Target	N/A	N/A	N/A	50	50	50	50
413320	Number of newly classified and certified entities operating in tourism	Number	IOP MA	Achieved	0	0	0	N/A	N/A	0	
				Baseline	0	0	0	N/A	N/A	0	
				Target	N/A	N/A	N/A	1720	280	1720	280
413321	Number of created source databases	Number	IOP MA	Achieved	0	0	0	N/A	N/A	0	
				Baseline	0	0	0	N/A	N/A	0	
				Target	N/A	N/A	N/A	6	6	6	6
410302	Number of created publicity or marketing products for tourism	Number	IOP MA	Achieved	0	0	0	N/A	N/A	0	
				Baseline	0	0	0	N/A	N/A	0	
				Target	N/A	N/A	N/A	10	10	10	10

Source: IS Monit7+ as of 7 Jan 2010

<sup>16</sup> As of 31 Dec 2006 a total of 7 616 collective accommodation establishments was registered in the CR

### 3.4.1.B Qualitative analysis

#### Implementation of the priority axis

##### Calls

Projects under Intervention area 4.1 are implemented across the territory of the CR, Prague inclusive, meaning that it is a multi-objective priority axis. Since the project funding has to be separated for each of the two objectives, the activities are performed through two identically focused separate projects under the Convergence and RCE objectives.

By the end of 2009 two calls were open under this Intervention area. The first call was announced in 2008, it is a continuous call and has not been closed as yet. The allocation of the call equals EUR 37.4 million. By the end of 2009, a total of 26 project applications in the amount of EUR 41 million were submitted and 12 projects for the amount of almost EUR 16 million were approved.

In the second, time limited call a total of EUR 3.6 million was offered. Altogether 24 project applications amounting to EUR 4 million were submitted.

##### Statistical data on rejected projects

In total, 12 project applications were rejected in the course of evaluation, i.e. 24 % of the total number of submitted projects.

Altogether 2 project applications were rejected on the grounds of non-compliance with eligibility criteria. The criterion of compliance of projects with the state aid rules was not met. The expert opinion indicated that the projects established unauthorised state aid.

A total of 10 project applications were rejected during the evaluation of quality. The most frequent reason of rejection was the absence of a quality initial analysis and inadequate justification of the necessity to implement the project. Of 10 unsuccessful projects, 2 projects were submitted under the continuous call for project proposals. The applicant complemented his project application in line with the comments made by external evaluators, submitted it again, following which the project was approved for financing.

**Table of rejected projects**

<b>Intervention area 4.1</b>			
<b>Status of projects</b>	<b>Number of projects rejected in the Intervention area</b>	<b>Percentage of projects rejected in the intervention area<sup>17</sup></b>	<b>Comparative value of the percentage of rejected applications across the programme</b>
N1.1 Project application failed to meet at least one of the eligibility criteria	2	4,0 %	1,3 %
N1.2 Project application failed to meet formal requisites	0	0,0 %	0,8 %
N2.1 Project failed to meet evaluation requirements	10	20,0 %	0,4 %
N2.2 Letter on rejection of project application based on ex-ante check was sent	0	0,0 %	0,2 %

<sup>17</sup> Percentage is computed from the total number of rejected projects.

N2.3 Project was not recommended for funding by the Selection Committee	0	0,0 %	0,2 %
N5 Project application was withdrawn by the applicant	0	0,0 %	3,0 %
N7 Project was not completed/project was withdrawn	0	0,0 %	0,7 %
N8 Contract was terminated by the MA/IB	0	0,0 %	0,1 %
<b>TOTAL</b>	<b>12</b>	<b>24,0 %</b>	<b>6,7 %</b>

Source: IS Monit7+ as of 7 Jan 2010

## Fulfilment of horizontal themes

### Equal opportunities

By the end of 2009 a total of 27 project applications were submitted under Intervention areas 4a and 4b that should have a neutral impact on equal opportunities, 21 projects should have a positive impact on equal opportunities and in 2 project applications the project was focused on equal opportunities.

Monitoring of horizontal themes	Unit of measure	Status as of 31 Dec 2008	Status as of 31 Dec 2009
Number of projects <b>with a neutral impact on equal opportunities</b>	Number of projects	0	27
Number of projects <b>with a positive impact on equal opportunities</b>	Number of projects	0	21
Number of projects <b>focused on equal opportunities</b>	Number of projects	0	2

Source: IS Monit7+ as of 7 Jan 2010

### Sustainable development

The largest number of project applications submitted under Priority axes 4a and 4b should be environmentally neutral (30), in 16 project applications the project should have a positive impact on the environment and 9 projects will improve the population awareness of environmental protection.

Monitoring of horizontal themes	Unit of measure	Status as of 31 Dec 2008	Status as of 31 Dec 2009
Project focuses mainly <b>on the environment</b>	Number of projects	0	0
Project <b>has a positive environmental impact</b>	Number of projects	0	16
Project is environmentally <b>neutral</b>	Number of projects	0	30
Project will help <b>improve the air</b>	Number of projects	0	0
Project will help <b>improve the quality of water</b>	Number of projects	0	0
Project will use <b>alternative sources</b>	Number of projects	0	0
Project will enlarge <b>the area of urban vegetation</b>	Number of projects	0	0
Project will improve <b>population awareness of environmental protection</b>	Number of projects	0	9

Source: IS Monit7+ as of 7 Jan 2010

### 3.4.2 Major Problems and Measures Adopted to Eliminate Them

#### *Delays in submission of projects*

The continuous MRD call for project proposals in Intervention area 4.1 National support of tourism was announced on 31 Oct 2008. First projects were submitted on 2 Mar 2009. The implementation period of these projects is usually more than 3 years and their budgets exceed CZK 20 million.

Delays in administration of projects are caused by the lack of experience of beneficiaries with the implementation of similar projects and by frequent errors in the completion of Project applications, Notification of modifications in the project and Application for payment. The project implementation is delayed due to little experience of applicants with the implementation of similar projects. To improve the current situation, the Centre for Regional Development offers intensive assistance to the applicants in the preparation and elaboration of the referred to documents.

During the evaluation of projects the need to revise the evaluation criteria emerged, which was responded to by means of a partial modification of the wording of some criteria done at the 4<sup>th</sup> meeting of the IOP MC on 27 Oct 2009.

The second call was open on 10 Apr 2009 and it is a time limited MRD call for project proposals under Intervention area 4.1 National support of tourism, activity d) Presentation and promotion of cultural and natural wealth, culture industry and services to be used in tourism at the national level. The elaboration of the project outline into two project applications (separation of funding and indicators) was troublesome for applicants in spite of their training and they needed intensive consultations. The closing of the call was extended from 30 Jun 2009 to 31 Jul 2009 for the applicants to have time enough to prepare quality project applications, including all the annexes.

#### *Higher risk of granting unauthorised state aid*

In some projects under activity d) a higher risk of unauthorised state aid was identified. The IOP MA consults the disputable cases with an expert on state aid matters and advised the CRD to pay attention to the unauthorised state aid during the project checks.

### 3.4.3. Example of a project

**Intervention area:** 4.1 National support of tourism

**Name of the project, registration number:** Introducing national quality standards in selected sectors of tourism (CZ.1.06/4.1.00/04.05079)

**Beneficiary:** Ministry for Regional Development of the CR

**Project funding:** Total eligible expenditure – CZK 72 893 000 (SF contribution: CZK 61 959 050, SB contribution: CZK 10 933 950)

The aim of the project is to introduce individual, state guaranteed, national quality standards of provided services in the sector of hospitality, gastronomy, catering, wellness, guides, tour operators and travel agencies and their subsequent certification. For the purpose of international comparability, competitiveness of the CR as a tourist destination and transparency for the end consumer it is essential to outline the standards at the national level so as to address the quality of services in a uniform fashion for the whole Czech Republic. The new national standards in these sectors will be developed in such a way that they could be later fully incorporated in the new National Quality Services System, the introduction of which is foreseen.

The functional system will be put in place in cooperation with the relevant professional associations which will be responsible for the creation of relevant standards and the process of certification in the sectors concerned.

### **3.5 Priority axis 5 – National support of territorial development**

The interventions implemented by means of priority axis "National Support of Territorial Development" aim to create the basic environment that will be complemented by interventions from Regional Operational Programmes. The individual intervention areas are of national and system relevance and dimension. The intervention areas are:

- 5.1 – National support for utilising the cultural heritage potential
- 5.2 – Improving the environment in problematic housing estates
- 5.3 – Modernisation and development of systems for creating territorial policies

#### **3.5.1 Analysis of the achieved progress**

##### **3.5.1.A Information on physical and financial progress**

**Overview of calls announced by 31 Dec 2009**

Order/ number of the call	Opening date	Closing date	Type of the call	Intervention area	Allocation for the call	Submitted project applications		Projects with issued Decision/signed Contract	
					in EUR	Number	in EUR	Number	in EUR
1./01	10.4.2008	15.10.2008 municipalities with extended powers 16.3.2009 regions	continuous	5.3	9 090 909	193	6 576 460	183	6 253 977
3./03	30.6.2008	31.12.2008	continuous	5.3	1 357 576	13	317 386	9	217 613
6./01	6.8.2008	31.12.2008	time limited	5.2	0	0	0	0	0
10./01	5.12.2008	a) 29.1.2010 b) 29.10.2009	continuous	5.1	223 484 848	32	432 518 504	5	71 764 251
11./05	30.1.2009	21.8.2009	continuous	5.3	8 457 576	112	3 341 769	82	2 279 117
15./07	22.5.2009	not determined as yet	continuous	5.2	155 750 969	88	9 324 281	4	951 413
23./08	30.10.2009	to be announced	continuous	5.3	6 011 364	15	689 427	0	0
<b>IA 5.1 total</b>					<b>223 484 848</b>	<b>32</b>	<b>432 518 504</b>	<b>5</b>	<b>71 764 251</b>
<b>IA 5.2 total</b>					<b>155 750 969</b>	<b>88</b>	<b>9 324 281</b>	<b>4</b>	<b>951 413</b>
<b>IA 5.3 total</b>					<b>24 917 424</b>	<b>333</b>	<b>10 952 042</b>	<b>274</b>	<b>8 750</b>
<b>PA 5 total</b>					<b>404 153 241</b>	<b>453</b>	<b>452 767 827</b>	<b>283</b>	<b>81 466 371</b>

Source: MSC2007 as of 7 Jan 2010

CZK/EUR exchange rate: 26.400

Source of funding: public funds total

## Financial progress

In Priority axis 5 by the end of 2009 projects amounting to EUR 81.4 million, i.e. 16 % of the total allocation for this priority axis, were approved. The highest share of approved funds was under Intervention area 5.3 (EUR 8.7 million – 47.5 %), where funds in the amount of almost EUR 6.5 million (35 % of the allocation) were reimbursed to beneficiaries and funds amounting to EUR 4.8 million (0.97 %) were certified.

Intervention area	2007-2013 allocation	Projects approved for financing		Funds paid to beneficiaries		Certified funds submitted to the EC	
	a) EUR	b) EUR	% b/a	c) EUR	% c/a	d) EUR	% d/a
5.1	250 308 778	71 764 251	28,67%	0	0,00%	0	0,00%
5.2	226 556 849	951 413	0,42%	0	0,00%	0	0,00%
5.3	18 270 714	8 750 707	47,89%	6 451 028	35,31%	4 815 052	26,35%
<b>PA 5 total</b>	<b>495 136 341</b>	<b>81 466 371</b>	<b>16,45%</b>	<b>6 451 028</b>	<b>1,30%</b>	<b>4 815 052</b>	<b>0,97%</b>

Source: MSC2007 as of 7 Jan 2010

CZK/EUR exchange rate: 26.400

Source of funding: public funds total

**Output indicators**

NCI code	Name of the indicator	Unit of measure	Source	Value	2007	2008	2009	Target value 2015	Total
410401	Number of regenerated immovable cultural monuments	Number	IOP MA	Achieved	0	0	0	N/A	0
				Baseline	0	0	0	N/A	0
				Target	N/A	N/A	N/A	20	20
410402	Number of newly built or modernised cultural facilities	Number	IOP MA	Achieved	0	0	0	N/A	0
				Baseline	0	0	0	N/A	0
				Target	N/A	N/A	N/A	5	5
330100 Core 39	Number of projects improving the attractiveness of towns	Number	IOP MA	Achieved	0	0	66	N/A	66
				Baseline	0	0	0	N/A	0
				Target	N/A	N/A	N/A	47	47
330103	Number of projects improving the attractiveness of housing in the territory	Number	IOP MA	Achieved	0	0	0	N/A	0
				Baseline	0	0	0	N/A	0
				Target	N/A	N/A	N/A	40	40
330101	Number of projects improving the conditions of rental houses	Number	IOP MA	Achieved	0	0	0	N/A	0
				Baseline	0	0	0	N/A	0
				Target	N/A	N/A	N/A	750	750
330102	Number of pilot projects – support for selected Roma localities	Number	IOP MA	Achieved	0	0	0	N/A	0
				Baseline	0	0	0	N/A	0
				Target	N/A	N/A	N/A	7	7
330400	Number of projects on creating planning analytical materials of regions	Number	IOP MA	Achieved	0	4	9	N/A	9
				Baseline	0	0	4	N/A	4
				Target	N/A	N/A	N/A	10	10
330401	Number of assisted projects on creating planning analytical materials of municipalities	Number	IOP MA	Achieved	0	174	170	N/A	170
				Baseline	0	0	174	N/A	0
				Target	N/A	N/A	N/A	140	140
330411	Number of assisted projects on creating new or updating the existing territorial	Number	IOP MA	Achieved	0	2	93	N/A	93
				Baseline	0	0	2	N/A	0

	plans			Target	N/A	N/A	N/A	60	60
330415	Area of municipalities covered by the planning analytical materials of municipalities	km2	IOP MA	Achieved	0	65 175,29	63 398,03	N/A	63 398,03
				Baseline	0	0	65 175,29	N/A	0
				Target	N/A	N/A	N/A	34800	34800
330416	Area of municipalities covered by the new territorial plan	km2	IOP MA	Achieved	0	84,42	2 289,38	N/A	2 289,38
				Baseline	0	0	84,42	N/A	0
				Target	N/A	N/A	N/A	140	140
330414	Area of territory of the region covered by the planning analytical materials of the regions	km2	IOP MA	Achieved	0	17 686,91	51 907,54	0	51 907,54
				Baseline	0	0	17 686,91	N/A	0
				Target	N/A	N/A	N/A	49738	49 738

Source: IS Monit7+ as of 7 Jan 2010

**Result indicators**

NCI code	Name of the indicator	Unit of measure	Source	Value	2007	2008	2009	Target value 2015	Total
410404	Number of created methodologies in the cultural heritage area	Number	IOP MA	Achieved	0	0	0	N/A	0
				Baseline	0	0	0	N/A	0
				Target	N/A	N/A	N/A	60	60
410411	Increase in the number of visitors to monuments and cultural facilities	%	IOP MA	Achieved	0	0	100	N/A	100
				Baseline	100	0	0	N/A	100
				Target	N/A	N/A	N/A	125	125
331200	Number of renovated apartments	Number	IOP MA	Achieved	0	0	0	N/A	0
				Baseline	0	0	0	N/A	0
				Target	N/A	N/A	N/A	20000	20000
331300	Area of revitalised territory	m2	IOP MA	Achieved	0	0	0	N/A	0
				Baseline	0	0	0	N/A	0
				Target	N/A	N/A	N/A	4 000 000	4000000
331500	Energy savings in rental houses	%	IOP MA	Achieved	0	0	0	N/A	0
				Baseline	0	0	0	N/A	0
				Target	N/A	N/A	N/A	20	20
330418	Increase in the area of development areas, development axes and specific areas covered by new territorial plans <sup>18</sup>	%	IOP MA/ Institute for Territorial Development	Achieved	0	0	0	N/A	0
				Baseline	0	0	0	N/A	0
				Target	N/A	N/A	N/A	0,18	0,18
330417	Increase in the area of the CR which will be covered by planning analytical materials of municipalities	%	IOP MA/ Institute for Territorial Development	Achieved	0	82,6	80,3	N/A	80,3
				Baseline	0	0	0	N/A	0
				Target	N/A	N/A	N/A	18,5	18,5

Source: IS Monit7+ as of 7 Jan 2010

<sup>18</sup> Due to the change in the Spatial Development policy the methodology of computation of the target value is being finalised.

### 3.5.1.B Qualitative analysis

#### Implementation of Intervention area 5.1

##### Calls

Intervention area 5.1 focuses on projects in the field of culture ranging from CZK 100 to 500 million (approximately EUR 3.8 – 9 million). The huge demand for assistance considerably exceeds the financial allocation to this intervention area. The period of project administration is prolonged due to external examination of potential unauthorised state aid and due to the fact that the Certificate of Registration and Decision on providing a grant are to be co-signed by the MoF. The deadlines for project completion are at least in 2013 since these are long-term technically challenging projects implemented in listed buildings.

By the end of 2009 one continuous call for EUR 223.5 million was open for activities a) and b), which was in its course increased by CZK 1.1 billion (i.e. EUR 41.7 million) in favour of activity b). Altogether 32 project applications in the amount of EUR 432.5 million were submitted, which exceeds the allocation, after its increase, by 63 %. A total of 5 projects amounting to almost EUR 72 million were approved.

##### Statistical data on rejected projects

The percentage of rejected or withdrawn projects as against the projects in positive status of administration accounted for almost 43.75 %. The IOP MA analysed the situation and concluded that it is the consequence of poor preparation of projects and insufficient assistance in the form of consultancy provided by the MoC CR to project applicants.

**Table of rejected projects**

Intervention area 5.1			
Status of projects	Number of projects rejected in the Intervention area	Percentage of projects rejected in the intervention area <sup>19</sup>	Comparative value of the percentage of rejected applications across the programme
N1.1 Project application failed to meet at least one of the eligibility criteria	10	31,3 %	1,3 %
N1.2 Project application failed to meet formal requisites	0	0,0 %	0,8 %
N2.1 Project failed to meet evaluation requirements	0	0,0 %	0,4 %
N2.2 Letter on rejection of project application based on ex-ante check was sent	0	0,0 %	0,2 %
N2.3 Project was not recommended for funding by the Selection Committee	0	0,0 %	0,2 %
N5 Project application was withdrawn by the applicant	4	12,5 %	3,0 %
N7 Project was not completed/project was withdrawn	0	0,0 %	0,7 %
N8 Contract was terminated by the MA/IB	0	0,0 %	0,1 %
<b>TOTAL</b>	<b>14</b>	<b>43,8 %</b>	<b>6,7 %</b>

*Source: IS Monit7+ as of 7 Jan 2010*

<sup>19</sup> Percentage is computed from the total number of rejected projects.

## Implementation of Intervention area 5.2

### Calls

The continuous call under Intervention area 5.2 was announced in May 2009 in the volume of almost EUR 156 million, which accounts for 80 % of the total allocation for this intervention area. The remaining 20 % of the allocation is set aside as a reserve in case of the appreciation of the Czech currency.

The system of project implementation in this intervention area which is given by the development of *IUDP* caused delays in submission and implementation of projects in the first stage of the programme.

The preparation and approval of IUDP was under way in the period from August 2008 to July 2009. Of the total number of 62 municipalities, that met the condition of the minimum population of at least 20 thousand inhabitants, 41 municipalities submitted an application for the approval of IUDP. All IUDPs successfully passed the three-stage evaluation and were approved by the Minister for Regional Development. By July 2009 the MRD and respective municipalities entered into the Agreement on ensuring the IUDP implementation.

In the course of July and August 2009 the municipalities launched the implementation of IUDP. At the beginning of September 2009 all municipalities satisfied the condition laid down in the Agreement, namely to open at least one call within two month after the conclusion of the Agreement. Currently, 77 calls were announced by municipalities. By the end of 2009 projects were received and evaluated in individual municipalities and later on handed over to CRD branches.

Towards the end 2009, a total of 88 project applications amounting to more than EUR 9 million were submitted and 4 projects for the amount of EUR 951 thousand were approved.

### Statistical data on rejected projects

As of 31 Dec 2009 no project under Intervention area 5.2 was rejected. Altogether 22 projects were in a negative status, namely NO Project application was returned for the addition or correction of formal requisites. A fairly large number of applications are returned in order to be supplemented, which is brought about by the lack of experience of applicants (associations of owners of housing units, housing associations) with the preparation of applications for assistance.

**Table of rejected projects**

<b>Intervention area 5.2</b>			
<b>Status of projects</b>	<b>Number of projects rejected in the Intervention area</b>	<b>Percentage of projects rejected in the intervention area<sup>20</sup></b>	<b>Comparative value of the percentage of rejected applications across the programme</b>
N1.1 Project application failed to meet at least one of the eligibility criteria	<b>0</b>	<b>0,0 %</b>	<b>1,3 %</b>
N1.2 Project application failed to meet formal requisites	<b>0</b>	<b>0,0 %</b>	<b>0,8 %</b>
N2.1 Project failed to meet evaluation requirements	<b>0</b>	<b>0,0 %</b>	<b>0,4 %</b>
N2.2 Letter on rejection of project application based on ex-ante check was sent	<b>0</b>	<b>0,0 %</b>	<b>0,2 %</b>

<sup>20</sup> Percentage is computed from the total number of rejected projects.

N2.3 Project was not recommended for funding by the Selection Committee	0	0,0 %	0,2 %
N5 Project application was withdrawn by the applicant	0	0,0 %	3,0 %
N7 Project was not completed/project was withdrawn	0	0,0 %	0,7 %
N8 Contract was terminated by the MA/IB	0	0,0 %	0,1 %
<b>TOTAL</b>	<b>0</b>	<b>0,0 %</b>	<b>6,7 %</b>

Source: IS Monit7+ as of 7 Jan 2010

### Implementation of Intervention area 5.3

In terms of absorption, the most successful was Intervention area 5.3 Modernisation and development of systems for creating territorial policies, under which in 2009 first applications for payment were administered and first batch of expenditure was certified.

By the end of 2009 altogether 4 calls were announced, of which two in 2009. The first call of the whole IOP was open by the MRD in April 2008 for the support of planning analytical materials of regions and municipalities with extended powers under activity 5.3a). The other three calls were announced for activities 5.3b) focused on the support of territorial plans, of which two calls were closed already and one call under activity 5.3b is still open. Altogether, almost EUR 25 million was offered in these four calls.

#### Statistical data on rejected projects

In Intervention area 5.3 the projects in negative status accounted for 13.9 %, particularly due to the non-compliance with eligibility criteria and rejection based on ex-ante on-the-spot checks. The IOP MA in cooperation with the CRD intensified its effort in providing information to applicants through seminars and in publishing frequently asked questions. In 2009 seminars for applicants and authors of territorial plans were held in all regional towns of the CR.

**Table of rejected projects**

Intervention area 5.3			
Status of projects	Number of projects rejected in the Intervention area	Percentage of projects rejected in the intervention area <sup>21</sup>	Comparative value of the percentage of rejected applications across the programme
N1.1 Project application failed to meet at least one of the eligibility criteria	19	5,7 %	1,3 %
N1.2 Project application failed to meet formal requisites	2	0,6 %	0,8 %
N2.1 Project failed to meet evaluation requirements	0	0,0 %	0,4 %
N2.2 Letter on rejection of project application based on ex-ante check was sent	15	4,5 %	0,2 %
N2.3 Project was not recommended for funding by the Selection Committee	0	0,0 %	0,2 %
N5 Project application was withdrawn by the applicant	6	1,8 %	3,0 %
N7 Project was not completed/project was withdrawn	0	0,0 %	0,7 %
N8 Contract was terminated by the MA/IB	4	1,2 %	0,1 %
<b>TOTAL</b>	<b>46</b>	<b>13,9 %</b>	<b>6,7 %</b>

Source: IS Monit7+ as of 7 Jan 2010

<sup>21</sup> Percentage is computed from the total number of rejected projects.

## Fulfilment of horizontal themes

### Equal opportunities

By the end of 2009 the project applications submitted under Priority axis 5 most frequently included projects with a neutral impact on equal opportunities (altogether 388), while 66 projects should have a positive impact on equal opportunities and no project is explicitly focused on equal opportunities.

Monitoring of horizontal themes	Unit of measure	Status as of 31 Dec 2008	Status as of 31 Dec 2009
Number of projects <b>with a neutral impact on equal opportunities</b>	Number of projects	188	388
Number of projects <b>with a positive impact on equal opportunities</b>	Number of projects	15	66
Number of projects <b>focused on equal opportunities</b>	Number of projects	0	0

*Source: IS Monit7+ as of 7 Jan 2010*

### Sustainable development

Project applications submitted by the end of 2009 under Priority axis 5 fulfil all the monitored sustainable development themes and most often they commit to being environmentally neutral (312) or to having a positive impact on the environment (113). In case of 27 project applications the project shall improve the population awareness of the environmental protection and 13 projects shall help improve the air.

Monitoring of horizontal themes	Unit of measure	Status as of 31 Dec 2008	Status as of 31 Dec 2009
Project focuses mainly <b>on the environment</b>	Number of projects	0	1
Project <b>has a positive environmental impact</b>	Number of projects	9	113
Project is environmentally <b>neutral</b>	Number of projects	188	312
Project will help <b>improve the air</b>	Number of projects	0	13
Project will help <b>improve the quality of water</b>	Number of projects	0	2
Project will use <b>alternative sources</b>	Number of projects	0	6
Project will enlarge <b>the area of urban vegetation</b>	Number of projects	0	9
Project will improve <b>population awareness of environmental protection</b>	Number of projects	13	27

*Source: IS Monit7+ as of 7 Jan 2010*

## 3.5.2 Major Problems and Measures Adopted to Eliminate Them

### Intervention area 5.1

#### *Withdrawal/rejection of projects*

Under Intervention area 5.1 projects were often rejected or withdrawn in 2009. The MoC proposed to organise consultations mandatory for the applicants before the submission of their application to the MoC, in which the IOP MA would also participate. This step helped avoid the mistakes and shortcomings in applications that would result in rejection of the prepared projects from administration. Positive was also the fact that majority of rejected or withdrawn project applications were complemented and successfully submitted again.

## **Intervention area 5.2**

### *Lack of experience of applicants*

Frequently, a problem were the inexperienced applicants (housing associations, associations of owners of housing units) who lacked any experience with the preparation of project applications. Another problems appears to be the process of project evaluation at municipalities, which delays the process of project submission to the CRD. The IOP MA intends to tackle this problem through sharing the best practices of successful municipalities with the unsuccessful municipalities implementing the IUDP and also through appealing to municipalities lagging behind to accelerate the administration of projects under Intervention area 5.2.

### *Accounting systems of some forms of applicants*

The Programme allows for funding only the eligible expenditure accounted for as investment expenditure. Some associations of owners of housing units are concerned that incorrect accounting for expenditure might lead to suspected irregularity.

### *Low absorption capacity*

The IOP MA registered low absorption capacity in some municipalities. The reasons stated by the applicants include the complexity of preparation of project applications, competitive programme Green Investment Scheme (Zelená úsporám) and the design of conditions for the award of public contracts.

### Adopted measures

In 2009 the IOP MA took a set of measures to make sure that IUDP implementation is successfully launched and projects are submitted. The implementation of IUDP falls under the responsibility of the municipalities that pledged to the MRD to ensure its implementation.

Intensive consultations were offered to applicants by IUDP managers and CRD branches. The seminars for IUDP managers and consultations are arranged for by the MA in cooperation with the regional MRD staff.

In matters concerning the accounting for expenditure of projects, the IOP MA established cooperation with experts specialising on this matters and is preparing an update of the Handbook for applicants and beneficiaries. The IOP MA in collaboration with the CRD set up a working group for Intervention area 5.2, which deals with the topical issues related to legal forms of applicants, eligibility of expenditure, etc. A special group is created for pilot projects focused on the improvement of environment in socially excluded Roma localities. Also the Working Group Pilot was established to safeguard successful implementation of pilot projects.

The IOP MA took adequate number of steps to make sure that IUDP implementation and project submission are successfully launched. The IUDP implementation is the responsibility of municipalities that pledged to the MRD to ensure its implementation.

## **Intervention area 5.3**

In Intervention area 5.3 no major problems were addressed in 2009.

### 3.5.3. Example of a project

**Intervention area: 5.1 National support for utilising the cultural heritage potential**

**Name of the project, registration number:** National Museum of Photography and Tapestry Workshop - centre of indigenous crafts and unique technologies (CZ.1.06/5.1.00/01.05935)

**Beneficiary:** Municipality of Jindřichův Hradec

**Project funding:** total budget: CZK 156 054 481 (SF contribution: CZK 132 646 308, SB contribution: CZK 23 408 172)

The project National Museum of Photography and Tapestry Workshop - centre of indigenous crafts and unique technologies is aimed at an overall renovation of the National cultural monument listed in the Central list of cultural monuments under No 35945/3-1540 – the former castle brewery in Dobrovského street Id. No 202/I in Jindřichův Hradec and its subsequent use for the operation of the House of Gobelin tapestries, cultural traditions and crafts (Dům gobelínů, kulturních tradic a řemesel, o.p.s.), the main pillar of the future centre of indigenous crafts and unique technologies in the very heart of Jindřichův Hradec urban conservation area, which will lead to its use and prevent further dilapidation of this significant historical and architectural monument, currently not in used.

**Intervention area: 5.2 Improving the environment in problematic housing estates**

**Name of the project, registration number:** Reconstruction and modernisation of the building in Zelená street, Id. No 1953-1955, Náchod (CZ.1.06/5.2.00/07.06099)

**Beneficiary:** Association of buildings Id. No 1953, 1954 and 1955 (Společenství pro dům č.p. 1953, č.p. 1954 a č.p. 1955) Náchod, Zelená street

**Project funding:** total eligible expenditure: CZK 20 005 171 (SF contribution: CZK 10 202 637, SB contribution: CZK 1 800 466)

The aim of the project was to prevent further dilapidation of buildings and to ensure the safety for the tenants. This will be achieved through the removal of static disorders of the envelope, roof reconstruction and other measures such as reconstruction of the lightning rod, light-duty distribution in common area of the house and the entrance portal. The project will also have a positive impact on the environment. The external insulation of the envelope will lead to 33 % of energy savings. There are 64 apartments in the reconstructed buildings. The project implementation will result in a building with better energy performance and with long life which will not expose the tenants to any safety risks, will be environmental friendly and create pleasant atmosphere in its vicinity. The reconstructed building will also be attractive for young people, socially stronger families which will have a positive influence on social integration of population.

**Intervention area: 5.3 Modernisation and development of systems for creating territorial policies, activity a)**

**Name of the project, registration number:** Planning analytical materials for Semily, the municipality with extended powers (CZ.1.06/5.3.00/01.00045)

**Beneficiary:** Municipality of Semily

**Project funding:** total budget: CZK 542 000 (SF contribution: CZK 460 700, SB contribution: CZK 81 300)

The project aims to ensure the elaboration of supporting materials for the analysis of sustainable development of the territory. The municipal office in Semily represented by the Spatial Planning Unit

elaborates the supporting documents for the catchment area of the municipality with extended powers of Semily, comprising 22 municipalities (48 cadastral territories) including the town of Semily. The Semily municipality with extended powers covers the area of 23 008 ha with a total of 26 383 inhabitants with permanent residence (as of 31 Dec 2006).

The project was already completed.

**Intervention area: 5.3 Modernisation and development of systems for creating territorial policies**

**Name of the project, registration number:** Territorial (spatial) plan of Kadaň  
(CZ.1.06/5.3.00/01.00180)

**Beneficiary:** Municipality of Kadaň

**Project funding:** total budget: CZK 1 190 000 (SF contribution: CZK 1 011 500, SB contribution: CZK 178 500)

The aim of the project is to develop a new territorial (spatial) plan for the municipality of Kadaň, to be specific a proposal for the territorial plan. The territorial plans are the only instrument of municipalities to define their new development areas and corridors.

The project was already completed.

### **3.6 Priority axis 6a, 6b – Technical Assistance**

These priority axes comprise activities which are inseparable as to their geographical scope and which have an impact on the whole territory of the CR. Their content is therefore identical, regardless their classification by objective. Priority axes 6a and 6b focus on the support of effective management of the Integrated Operational Programme throughout the programming period. They are cross-cutting priority axes catering for all the other priority axes and intervention areas of the IOP.

The Priority axis covers the Convergence objective (6a) and the Regional Competitiveness and Employment objective (6b).

#### **3.6.1.A Information on physical and financial progress**

**Overview of calls announced by 31 Dec 2009**

Order/ number of the call	Opening date	Closing date	Type of the call	Intervention area	Allocation for the call	Submitted project applications		Projects with issued Decision/signed Contract	
					in EUR	Number	in EUR	Number	in EUR
2./01	5.6.2008	not determined as yet	continuous	6.1a	30 350 730	13	24 485 542	10	23 881 372
				6.1b	558 054		450 212		439 103
<i>Call total</i>					30 908 784	13	24 935 754	10	24 320 475
2./01	5.6.2008	not determined as yet	continuous	6.2a	10 643 736	14	7 561 167	9	7 302 291
				6.2b	195 705		139 026		134 266
<i>Call total</i>					10 839 441	14	7 700 193	9	7 436 557
<i>CONV total - PA 6a</i>					40 994 466		32 046 709		31 183 663
<i>RCE total - PA 6b</i>					753 759		589 238		573 369
<b>6a and 6b total</b>					<b>41 748 225</b>	<b>27</b>	<b>32 635 947</b>	<b>19</b>	<b>31 757 032</b>

Source: MSC2007 as of 7 Jan 2010

CZK/EUR exchange rate: 26.400

Source of funding: public funds total

## Financial progress

In Priority axes 6a and 6b funds in the total amount of almost EUR 31 million were approved, representing 58,8 % of the allocation for these priority axes. Nearly EUR 3 million (5.3 % of the allocation) were reimbursed to beneficiaries and funds totalling EUR 197 thousand (0.37 % of the allocation) were certified.

Intervention area	2007-2013 allocation	Projects approved for financing		Funds paid to beneficiaries		Certified funds submitted to the EC	
	a) EUR	b) EUR	% b/a	c) EUR	% c/a	d) EUR	% d/a
6.1a	31 973 749	23 881 372	74,69%	2 309 366	7,22%	62 449	0,20%
6.2a	21 011 320	7 302 372	34,75%	522 863	2,49%	131 170	0,62%
<b>6a</b>	<b>52 985 069</b>	<b>31 183 663</b>	<b>58,85%</b>	<b>2 832 229</b>	<b>5,35%</b>	<b>193 619</b>	<b>0,37%</b>
6.1b	587 779	439 103	74,71%	42 570	7,24%	1 151	0,20%
6.2b	386 332	134 266	34,75%	9 638	2,49%	2 418	0,62%
<b>6b</b>	<b>974 111</b>	<b>573 369</b>	<b>58,86%</b>	<b>52 208</b>	<b>5,36%</b>	<b>3 569</b>	<b>0,37%</b>
<b>PA 6 total</b>	<b>53 959 180</b>	<b>31 757 032</b>	<b>58,85%</b>	<b>2 884 437</b>	<b>5,35%</b>	<b>197 188</b>	<b>0,37%</b>

Source: MSC2007 as of 7 Jan 2010

CZK/EUR exchange rate: 26.400

Source of funding: public funds total

**Output indicators**

NCI code	Name of the indicator	Unit of measure	Source	Value	2007	2008	2009	Target value 2015 CONV	Target value 2015 RCE	CONV total	RCE total
480500	Number of elaborated studies and reports (incl. evaluation ones)	Number	IOP MA	Achieved	0	0	0	N/A	N/A	0	
				Baseline	0	0	0	N/A	N/A	0	
				Target	N/A	N/A	N/A	13	1	13	1
480700	Number of developed methodological and technical and information materials	Number	IOP MA	Achieved	0	0	14	N/A	N/A	14	
				Baseline	0	0	0	N/A	N/A	0	
				Target	N/A	N/A	N/A	82	2	82	2
481100	Number of held trainings, seminars, workshops, conferences and others	Number	IOP MA	Achieved	0	0	22	N/A	N/A	22	
				Baseline	0	0	0	N/A	N/A	0	
				Target	N/A	N/A	N/A	69	1	69	1
481600	Total number of persons who attended the educational courses	Number	IOP MA	Achieved	0	0	677	N/A	N/A	677	
				Baseline	0	0	0	N/A	N/A	0	
				Target	N/A	N/A	N/A	1372	28	1372	28
480800	Cooperation with mass media and communication with public	Number	IOP MA	Achieved	0	0	5	N/A	N/A	5	
				Baseline	0	0	0	N/A	N/A	0	
				Target	N/A	N/A	N/A	29	1	29	1
480900	Number of organised information and publicity activities	Number	IOP MA	Achieved	0	0	4	N/A	N/A	4	
				Baseline	0	0	0	N/A	N/A	0	
				Target	N/A	N/A	N/A	30	2	30	2
483100	Number of employees of the implementation structure	Number	IOP MA	Achieved	0	0	56,31	N/A	N/A	56,31	
				Baseline	0	0	0	N/A	N/A	0	
				Target	N/A	N/A	N/A	89	1	89	1

Source: IS Monit7+ as of 7 Jan 2010

**Result indicators**

NCI code	Name of the indicator	Unit of measure	Source	Value	2007	2008	2009	Target value 2015 CONV	Target value 2015 RCE	CONV total	RCE total
481900	Number of trained persons - total	Number	IOP MA	Achieved	0	0	277	N/A	N/A	277	
				Baseline	0	0	0	N/A	N/A	0	
				Target	N/A	N/A	N/A	1078	22	1078	22
480300	Number of meetings (of the managing and advisory authorities)	Number	IOP MA	Achieved	0	0	3	N/A	N/A	3	
				Baseline	0	0	0	N/A	N/A	0	
				Target	N/A	N/A	N/A	13	1	13	1
482500	Number of performed controls	Number	IOP MA	Achieved	0	0	10	N/A	N/A	10	
				Baseline	0	0	0	N/A	N/A	0	
				Target	N/A	N/A	N/A	1323	27	1323	27

Source: IS Monit7+ as of 7 Jan 2010

### 3.6.1.B Qualitative analysis

#### Implementation of the priority axis

##### Calls

Following the experience gained in 2008 when the project administration processes were set out and detailed rules were defined, in 2009 all the IOP TA beneficiaries started to absorb the TA funds to ensure the execution of their activities and tasks within the IOP implementation.

In Priority axes 6a and 6b the project applications are being submitted under the continuous calls announced in 2008, within which by the end of 2009 a total of 27 project applications in the amount of almost EUR 33 million were submitted. Of the total number of project applications submitted 17 projects amounting to almost EUR 18 million were approved.

##### Statistical data on rejected projects

In **Intervention area 6.1** one project was withdrawn, which accounts for 7.7 %, in **Intervention area 6.2** also 1 project was withdrawn, i.e. 7.1%. Both the projects are IOP TA projects of the Ministry of Interior. The beneficiary withdrew the projects due to their improper design and the risk of the generation of ineligible expenditure in the course of their implementation, which could endanger the overall eligibility. The MoI will submit several new projects for the implemented activities, each of which will focus on a certain activity within Intervention areas 6.1 and 6.2 for the sake of better management and administration of projects.

Table of rejected projects

Intervention area 6.1			
Status of projects	Number of projects rejected in the Intervention area	Percentage of projects rejected in the intervention area <sup>22</sup>	Comparative value of the percentage of rejected applications across the programme
N1.1 Project application failed to meet at least one of the eligibility criteria	0	0,0 %	1,3 %
N1.2 Project application failed to meet formal requisites	0	0,0 %	0,8 %
N2.1 Project failed to meet evaluation requirements	0	0,0 %	0,4 %
N2.2 Letter on rejection of project application based on ex-ante check was sent	0	0,0 %	0,2 %
N2.3 Project was not recommended for funding by the Selection Committee	0	0,0 %	0,2 %
N5 Project application was withdrawn by the applicant	0	0,0 %	3,0 %
N7 Project was not completed/project was withdrawn	1	7,7 %	0,7 %
N8 Contract was terminated by the MA/IB	0	0,0 %	0,1 %
<b>TOTAL</b>	<b>1</b>	<b>7,7 %</b>	<b>6,7 %</b>

<sup>22</sup> Percentage is computed from the total number of rejected projects.

<b>Intervention area 6.2</b>			
<b>Status of projects</b>	<b>Number of projects rejected in the Intervention area</b>	<b>Percentage of projects rejected in the intervention area<sup>23</sup></b>	<b>Comparative value of the percentage of rejected applications across the programme</b>
N1.1 Project application failed to meet at least one of the eligibility criteria	0	0,0 %	1,3 %
N1.2 Project application failed to meet formal requisites	0	0,0 %	0,8 %
N2.1 Project failed to meet evaluation requirements	0	0,0 %	0,4 %
N2.2 Letter on rejection of project application based on ex-ante check was sent	0	0,0 %	0,2 %
N2.3 Project was not recommended for funding by the Selection Committee	0	0,0 %	0,2 %
N5 Project application was withdrawn by the applicant	0	0,0 %	3,0 %
N7 Project was not completed/project was withdrawn	1	7,1 %	0,7 %
N8 Contract was terminated by the MA/IB	0	0,0 %	0,1 %
<b>TOTAL</b>	<b>1</b>	<b>7,1 %</b>	<b>6,7 %</b>

Source: IS Monit7+ as of 7 Jan 2010

## Fulfilment of horizontal themes

### Equal opportunities

All 27 project applications submitted under Priority axes 6a and 6b should have a neutral impact on equal opportunities.

<b>Monitoring of horizontal themes</b>	<b>Unit of measure</b>	<b>Status as of 31 Dec 2008</b>	<b>Status as of 31 Dec 2009</b>
Number of projects <b>with a neutral impact on equal opportunities</b>	Number of projects	16	27
Number of projects <b>with a positive impact on equal opportunities</b>	Number of projects	0	0
Number of projects <b>focused on equal opportunities</b>	Number of projects	0	0

Source: IS Monit7+ as of 7 Jan 2010

### Sustainable development

All 27 project applications submitted under Priority axes 6a and 6b are committed to being environmentally neutral.

<sup>23</sup> Percentage is computed from the total number of rejected projects.

Monitoring of horizontal themes	Unit of measure	Status as of 31 Dec 2008	Status as of 31 Dec 2009
Project focuses mainly <b>on the environment</b>	Number of projects	0	0
Project <b>has a positive environmental impact</b>	Number of projects	0	0
Project is environmentally <b>neutral</b>	Number of projects	15	27
Project will help <b>improve the air</b>	Number of projects	1	0
Project will help <b>improve the quality of water</b>	Number of projects	0	0
Project will use <b>alternative sources</b>	Number of projects	0	0
Project will enlarge <b>the area of urban vegetation</b>	Number of projects	0	0
Project will improve <b>population awareness of environmental protection</b>	Number of projects	0	0

Source: IS Monit7+ as of 7 Jan 2010

### 3.6.2 Major Problems and Measures Adopted to Eliminate Them

#### *Lack of experience of applicants*

Following the announcement of the call for IOP TA projects, the beneficiaries (except for the IOP MA and CRD CR) submitted one project under each intervention area. Due to their lack of experience with the implementation and absorption of TA from the previous programming period they faced difficulties in the preparation and implementation of these extensive projects. The beneficiaries were unable to make proper estimates concerning individual activities, indicators and timetable. There were mistakes in the Simplified applications for payment and Stage monitoring reports. High error rate was also reported in public procurement procedures and in documenting the expenditure incurred in relation to project implementation.

#### Adopted measures

The IOP MA recommended all the beneficiaries to divide their major projects into smaller ones, focused predominantly on one activity within the intervention area, to shorten the implementation period of the project (in order to be able to predict the activities and their scope) and to modify the length of individual stages. This step by step helps improve the administration of TA projects and to achieve continuous IOP TA absorption.

In 2009 the IOP MA together with the CRD CR offered to beneficiaries more intensive methodological and professional assistance in the preparation and implementation of projects. It concerned particularly a continuous assistance starting from the submission of project application to payment request in Benefit, notification of modifications in projects, etc. Information was regularly disseminated to beneficiaries at the IOP MA and IB meetings and at the meetings of the Working Group for IOP TA. Professional assistance to beneficiaries was also provided by the CRD CR, mainly in the field of public procurement procedures, documenting the expenditure and check of the Simplified applications for payment and Stage monitoring reports.

On 2 October 2009 the revised Handbook for applicants and beneficiaries within the Technical Assistance was published, reflecting the so far gained experience with the implementation of projects. One of the main goals of this revision was to publish revised methodological sheets for TA indicators and to simplify the administration of IOP TA projects.

## **4 POTENTIAL USE OF ERDF / COHESION FUND RESOURCES: MAJOR PROJECT**

The IOP has only one major project, as defined in Article 39 of Regulation 1083/2006. The major project called **National Centre for crisis readiness and IRS training in Hradec Králové** will be implemented under Priority axis 3 Intervention area 3.4 Services in security, risk prevention and management.

The aim of the project is to achieve the necessary level of training in the field of crisis management and emergency planning of the state and local administration, more effective management and coordination of the Integrated Rescue System of the CR, increased efficiency in the prevention of natural, technological and safety risks, better coordination of response to crisis and emergencies. The project entails the construction of the National Centre for Crisis Readiness, training of the IRS units and public administration authorities.

The aid beneficiary and project investor will be the MoI – the General Directorate of Fire Rescue Service of the CR (MoI – GD FRS CR). The project budget shall amount to a total of EUR 74 million, consisting of a ERDF contribution and national public sources of the MoI CR budget chapter.

In 2009 the project reached the stage of elaboration of supporting materials for tender documents necessary for the issuance of planning decision. Also the feasibility study and cost-benefit analysis were completed. Both the documents were consulted with the IOP MA and JASPERS, more consultations are scheduled for 2010 in the JASPERS Action Plan.

The planning decision and other documents (EIA and NATURA 2000) are scheduled for the period before the approval process by the MA and the European Commission. This was why the planned deadline for submission to the European Commission in the 2<sup>nd</sup> quarter of 2010 was extended to the end of 2011. In 2012 a tender for construction works and technologies supplier would have been held and early in 2013 the construction should have been launched. In mid 2014 the construction should have been completed and by the end of the year the technologies should have been supplied. The completion of project implementation is scheduled for the beginning of 2015.

## **5 TECHNICAL ASSISTANCE**

### **Priority axes 6a and 6b – Technical Assistance**

The priority axes include activities which are inseparable as to their geographical scope and which have an impact on the whole territory of the CR. Their content is therefore identical, regardless their breakdown by the target area of impact.

Priority axes 6a and 6b focus on the support for effective management of the IOP for the whole 2007-2013 programming period. They are cross-cutting priority axes catering for all the other priority axes and intervention areas of the IOP. Within the process of management the Priority axes 6a and 6b support activities related to the preparation, selection and evaluation of assistance and operations.

Intervention areas of Priority axes 6a and 6b :

- 6.1a/6.1 b – Activity connected with the IOP management
- 6.2a/6.2 b – Other costs of the IOP Technical Assistance

The IOP TA beneficiaries are the Ministry for Regional Development of the CR, the Ministry of Culture of the CR, the Ministry of labour and Social Services of the CR, the Ministry of Interior of the CR, the Ministry of Health of the CR and the Centre for Regional Development of the CR.

### **Supported activities under Priority axis 6a/6b**

#### ***Activity 6.1***

- costs incurred in relation to meetings of the IOP Monitoring Committee and other working groups, including expenditure on the participation of experts and other entities in these meetings;
- costs related to the preparation, selection, evaluation and monitoring of assistance and operations;
- costs of audits, interval control system, on-the-spot checks on operations, control of public procurement procedure, supervision of rules governing the provision of state aid, etc.;
- wage costs and other expenditure associated with the remuneration of staff performing tasks related to the IOP implementation;
- costs of support for absorption capacity of projects by means of consultancy services offered to applicants for assistance from the IOP during the preparation of projects.

#### ***Activity 6.2***

- performance of evaluations, compilation of statistical materials, conduct of studies and especially analyses focused on the monitoring of impacts of programme implementation, the progress of its implementation, suitability and effectiveness of implementation structures and other documents complementing the basic implementation system of the programme;
- enhancing awareness of the programme, information channels, networking, organising information and publicity events, publishing promotional materials and conducting impact analyses of such events and other interventions targeted at partners and general public, ensuing from the IOP information strategy;
- exchange of experience and dissemination of best practice examples + educational activities;
- purchase, installation, operation and interconnection of computer systems for the management, monitoring, control and evaluation of IOP operations;
- improvement of evaluation methods and sharing information in this area;
- conduct of analyses, elaboration of supporting studies and actual preparation of strategic documents for 2014 – 2020 period, including the elaboration of impact models of their implementation, ex-ante evaluation and environmental impact assessment;
- support of absorption capacity through dissemination of information on the programme and strengthening the publicity.

### **Percentage of financial allocation earmarked to IOP TA**

The share of Priority axes 6a and 6b in the total allocation for the operational programme accounts for 2.9 %. Of which 2.85% is earmarked for the Convergence objective and 0.05% for the Regional Competitiveness and Employment objective.

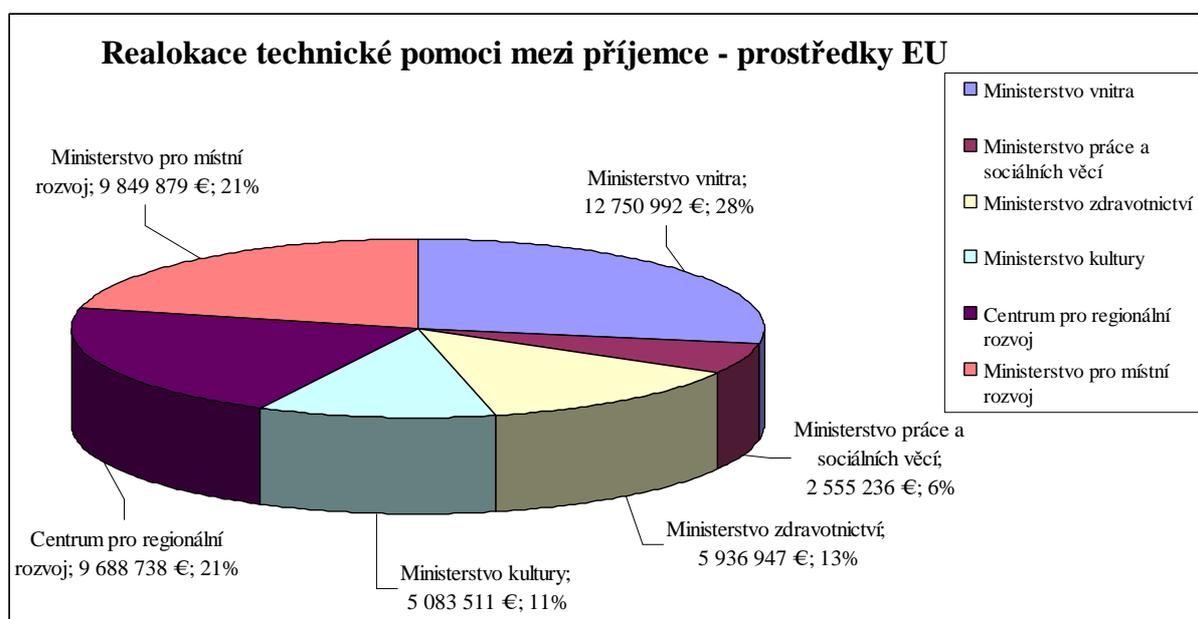
The distribution of allocation for Technical Assistance among the implementing entities was laid down by Government Resolution No 537/2008 of 14 May 2008 on ensuring the activities of the Managing Authority and the Intermediate Bodies in the implementation of the Integrated Operational Programme for 2007-2013 period. The Managing Authority was granted 21% of the total allocation for this priority axis and distribution of the rest of the funds reflects the shares in the delegated activities of the individual intermediate bodies.

## Reallocation of technical assistance between beneficiaries in 2009

Pursuant to Addendum No1 to the Agreement on delegating the tasks of the Managing Authority of the Integrated Operational Programme to the Ministry of Labour and Social Affairs as the Intermediate Body in the implementation of the Integrated Operational Programme for 2007-2013 period of 20 January 2009, the transfer of funds in the amount of EUR 1 850 343 from the technical assistance of the MoLSA to the technical assistance of the CRD CR was approved in order to ensure the activities of the IB in Intervention areas 3.1 and 3.3.

Pursuant to Addendum No 1 to the Agreement on delegating the tasks of the Managing Authority of the Integrated Operational Programme to the Ministry of Interior as the Intermediate Body in the implementation of the Integrated Operational Programme for 2007 – 2013 period of 31 August 2009, the transfer of funds in the amount of EUR 3 343 559 from the technical assistance of the Ministry of Interior to the technical assistance of the Centre for Regional Development of the CR was approved in order to ensure the activities of the Intermediate Body in Intervention areas 2.1 and 3.4.

### Distribution of Technical Assistance allocation among beneficiaries following both the reallocations



## Progress achieved in 2009

In the course of 2009 three meetings of the Selection Committee for IOP TA projects were held. A total of 11 projects totalling EUR 3 752 651.52 were approved at these meetings.

### Progress in implementation of Intervention areas 6.1 and 6.2 in terms of projects as of 31 Dec 2009

	6.1	6.2
Number of submitted projects	13	14
Number of approved projects	10	9
Volume of funds of submitted projects SF+SB (26.40 CZK/EUR)	25 949 263 EUR	7 700 193 EUR
Share of the volume of funds of submitted projects in the allocation for the call	83,95%	71,04%

**Progress in the implementation of Intervention areas 6.1 and 6.2 in terms of the total allocation**

	6.1		6.2	
<b>Projects approved for financing</b>	24 320 475 EUR	74,70%	7 436 557 EUR	34,75%
<b>Funds paid to beneficiaries</b>	2 351 936 EUR	7,22%	532 501 EUR	2,49%
<b>Certified funds</b>	63 600 EUR	0,20%	133 588 EUR	0,62%

**Use of TA by individual activity and beneficiary in 2009**

Activity 6.1	Ministry of Culture	Ministry of Health	Ministry of Interior	Centre for Regional Development	Ministry for Regional Development	Ministry of Labour and Social Affairs
a)	0,00	0,00	0,00	0,00	32 863,33	0,00
b)	21 833,18	20 775,87	219 932,54	0,00	66 449,17	1 142,05
c)	0,00	3 939,39	66 423,64	0,00	36 626,40	7 933,33
d) wages	675 342,73	52 158,60	743 761,70	587 702,54	1 447 576,48	132 339,96
e)	0,00	128,33	4 417,42	0,00	0,00	0,00
<b>TOTAL</b>	<b>697 175,91</b>	<b>77 002,20</b>	<b>1 034 535,30</b>	<b>587 702,54</b>	<b>1 583 515,38</b>	<b>141 415,34</b>

Activity 6.2	Ministry of Culture	Ministry of Health	Ministry of Interior	Centre for Regional Development	Ministry for Regional Development	Ministry of Labour and Social Affairs
a)	0,00	0,00	262 220,08	0,00	0,00	0,00
b)	33 035,80	17 879,73	284 972,54	18 158,26	75 506,52	7 173,22
c)	3 174,51	9 767,42	24 095,42	26 504,81	61 228,14	0,00
d)	5 721,33	34 743,94	5 209,05	136 651,06	17 432,12	6 047,27
e)	0,00	0,00	0,00	0,00	0,00	0,00
f)	0,00	0,00	0,00	0,00	0,00	0,00
g)	0,00	0,00	0,00	8 372,12	29 251,33	0,00
<b>TOTAL</b>	<b>41 931,63</b>	<b>62 391,10</b>	<b>576 497,08</b>	<b>189 686,25</b>	<b>183 418,11</b>	<b>13 220,49</b>

**Main areas of absorption of IOP TA funds**
**1. Strengthening the administrative capacity**

All the entities involved in the programme implementation draw the Technical Assistance funds in order to provide for administrative capacities in line with Government Resolution No 818/2007 approving the procedure and the way of addressing the administrative capacity for the absorption of resources of Structural Funds for 2007-2013 period. A separate project concerning these matters was submitted by the Managing Authority and the Centre for Regional Development of the CR. The other beneficiaries included the wage costs in their framework project under Intervention area 6.1.

In 2009 the costs of a total of 143.54 members of staff in the breakdown stated in the table below were covered from the IOP TA.

Entity	Number of FTE employees according to the Association of Regions for 2009
IOP Managing Authority	47
Centre for Regional Development	35,13
Ministry of Interior	17,31
Ministry of Culture	12
Ministry of Labour and Social Affairs	12,1
Ministry of Health	20
<b>TOTAL</b>	<b>143,54</b>

The total amount paid for the ensurance of administrative capacity equated to EUR 3 638 882.01 (see activity d) in the table of TA use by individual TA activity and entity).

## 2. Purchase and installation of computer systems and information technologies

In 2009 the largest project was submitted by the CRD CR. It is a project called “Specific adjustments of the applications of Monit7+ and Benefit7 web application for the IOP“, the total costs of which amount to EUR 416 666,67 and which caters for the adjustment and innovation of these systems according to the requirements of the Managing Authority.

Entity	Forecast amount	%	Paid out amount	%
Ministry for Regional Development	25 984,85	0,12	17 432,12	0,08
Centre for Regional Development	291 666,67	1,37	247 485,48	1,15
Ministry of Culture	138 446,97	0,65	61 621,60	0,29
Ministry of Health	95 100,99	0,45	56 705,08	0,27
Ministry of Labour and Social Affairs	50 341,64	0,24	6 047,27	0,02
<b>TOTAL</b>	<b>601 541,12</b>	<b>2,83</b>	<b>389 291,55</b>	<b>1,81</b>

## 3. Methodological guidelines, professional studies and analyses

Under Intervention area 6.1 the Managing Authority commissioned the elaboration of expert opinions on territorial planning, financial analysis, law, state aid and public contracts. In the field of territorial planning a Methodological guidance was elaborated for the updates of analysis of sustainable development of the territory in the planning analytical materials of municipalities as an extraordinary insert of the Urbanismus a územní rozvoj journal.

At the level of Intermediate Bodies methodological materials were created relevant for the individual intervention areas. Conducted was e.g. a process and personnel audit of the MoI (EUR 13 818.18), an analysis of absorption capacity of Smart Administration projects (EUR 121 916.78), identification of barriers of the absorption of SF funds (EUR 46 325.76), analysis of communication needs (EUR 31 484.96) and analysis of the set of indicators (EUR 41 735.08).

## 4. Education and communication activities

A substantial part of the spent TA funds regularly goes to these activities. Their use is described in detail in Chapter 6 Information and Publicity and in Chapter 7 – Miscellanea, sharing experience.

## **Analysis in the field of provision of administrative capacity**

With regard to the importance of the ensurance of staff capacity for proper IOP implementation, an analysis of the ensurance of administrative capacity was carried out, namely based on the Report on ensuring the administrative capacity in line with Government Resolution No 818/2007 for 2007-2013.

The IOP MA paid increased attention to the ensurance of sufficient administrative capacity throughout 2009, but since it is the IB who is fully responsible for the capacity aspects of human resources management the IOP MA does not avail of sufficient tools for coordination and optimisation of the number of staff of the IOP implementation structure.

In ensuring the administrative capacity the IOP MA and all the IBs proceeded in compliance with Government Resolution No 818/2007 by which the procedure and the way of addressing administrative capacity for the absorption of resources from the Structural Funds and the Cohesion Fund for 2007-2013 was approved.

In case of the IOP MA the staffing of working positions can be considered stable and as to the expertise the majority of IOP MA staff avail of experience gained in 2004-2006 period. The prevailing part of IBs addressed the understaffing during the whole 2009. An emphasis was put on having qualified staff experienced in the SF implementation since the lack of experience in this field proved to be one of the most soaring issues of the majority of IBs. The situation at the CRD CR is also considered stable. The most critical situation in the ensurance of adequate administrative capacity in 2009 was tackled by the MoLSA and MoI through the delegation of some activities associated with the IB function to the CRD CR. More details are provided in Chapter 2.3 Major Problems and Measures Adopted to Eliminate Them and also under individual priority axes/intervention areas.

## **6 INFORMATION AND PUBLICITY**

The MA and IOP IB in the Annual Communication Plans for 2009 undertook to inform the majority of target groups in a clear, easy, transparent and timely manner on:

- possibilities of financing from the IOP;
- awareness of the IOP objectives and its role among other OPs;
- general conditions of individual IOP intervention areas;
- role of the respective EU and CR institutions in the framework of project implementation, and their cooperation;
- results of continuous drawdown of funds and on-going evaluation of intervention areas.

They will also provide general information on:

- objectives and activities of the MA and individual IBs in the framework of EU funds;
- objectives, content and possibilities of EU policy in the context of individual intervention areas
- contact data of implementing structure representatives

Description of individual tools and target groups of the respective communication activities is included in the approved annual communication plans of individual IBs.

## Information priorities for 2009

- To maintain the respected IOP position among the other OPs.
- To perform the main information activity in accordance with EC Regulation No 1828, which this year was represented by the Safe Europe event (including a conference for professional public) focused on the topic of security, risk prevention and management included in IOP Intervention area 3.4 (the topics were selected based on the discussion with the IBs).
- To define the strategies to increase the absorption capacity.
- To maintain the functional system of trainings and seminars and to inform potential applicants and beneficiaries on its existence.
- To maintain continuity and coherence with information measures of the 2004–2006 programming period, with JROP and SPD Obj. 2 activities in particular through the use of *best practices*.
- To inform applicants on the possibilities of financing the activities from individual intervention areas
- To inform general public on aid beneficiaries (including the approved amounts earmarked for support of individual projects)
- To inform aid beneficiaries on conditions governing the provision of a grant and on the most frequent errors in project implementation.
- To cooperate with experts in addressing issues concerning the design and focus of individual calls within individual IOP intervention areas.

The most effective tool continues to be seminars, or conferences. Extremely successful was the presentation event Safe Europe, targeted at Intervention areas 3.2 and 3.4. The involvement of all the components of the Integrated Rescue System, three ministries (MRD, MoI, MoH), the Municipal and Regional Authority of Hradec Králové generated broad publicity for the IOP. This type of publicity measure, by which the IOP MA acts in compliance with Article 7, point 2 b) of Commission Regulation No 1828/2006, will also be exploited in 2010, with two core themes being the utilising of cultural heritage potential (5.1) and tourism (4.1).



**INTEGROVANÝ  
OPERAČNÍ  
PROGRAM**

EVROPSKÁ UNIE  
EVROPSKÝ FOND PRO REGIONÁLNÍ ROZVOJ  
ŠANCE PRO VÁŠ ROZVOJ

# Bezpečná Evropa

30. září 2009, Hradec Králové  
Kongresové centrum Aldis, Eliščíno nábřeží 375

Ve středu 30. září 2009 se v Hradci Králové uskuteční prezentační akce na téma jak Evropa pomáhá ke zvýšení bezpečnosti obyvatel ČR a ke zlepšení prevence a řešení mimořádných událostí pomocí projektů financovaných ze strukturálních fondů Evropské unie.

Akce se koná pod záštitou ministra pro místní rozvoj, hejtmána Královéhradeckého kraje a primátora města Hradec Králové.

**VSTUP VOLNÝ**

**Program pro veřejnost:**  
(od 12 do 18 hodin v areálu Aldis)

- ✦ Soutěže pro děti s preventivní tématikou
- ✦ Ukázková služebního dopravního prostředku - Mobilní kontaktní a koordináční centrum
- ✦ Paňtáná a šatění v dobových uniformách - tzv. "Pátračka"
- ✦ Prezentace práce pyrotechniků
- ✦ Ukázková práce Odbovu kriminalistické techniky a expertizy (např. daktyloskopování osob)
- ✦ Ukázková práce hasičů na vodní hladině i pod vodou
- ✦ Protipovodňová ochrana a práce ve výškách
- ✦ Soutěže vozů o rychlé lékařské pomoci a historická sanitní vozidla

[www.strukturalni-fondy.cz/bezpecna-evropa](http://www.strukturalni-fondy.cz/bezpecna-evropa)





Approximately 500 persons participated in the Safe Europe publicity event and it was broadcast live by the regional Czech Radio station. The event was covered by almost all the media in the Hradec Králové Region. All information and materials are available on the IOP MA website, including short video programmes of the Population Protection Institute ([www.strukturalni-fondy.cz/bezpecna-evropa](http://www.strukturalni-fondy.cz/bezpecna-evropa)).

A promotional film on the modernisation of public administration has so far been distributed via the Internet (apart from the MRD website also through YouTube and Facebook portals). Since the film was made at the end of 2009, effective assessment of this tool will be conducted only in 2010. In this year the IOP MA intends to release a short film into the distribution in frequently visited cinemas and to produce an interactive DVD, that will be attached to thematically relevant periodicals (e.g. *Moderní obec*) so that the publicity is directed as much as possible at the target groups. In connection with the information priority under which the IOP MA committed itself to the application of *best practices*, in cooperation with Regional Authorities, CRD CR and Regional Operational Programmes, a series of conferences (by NUTS 2) focused on the sustainability of projects was held in the course of 2009. Project success stories from 2004–2006 period and also the current opportunities for the drawdown of assistance under the IOP and Regional Operational Programmes were presented.

### **Summary of publicity activities in 2009**

A detailed overview of activities undertaken in 2009, including their budgets, is given in Annex 2 to this report.

A useful publicity tool has proven to be inter alia the questions sent to the IOP MA as well as the IBs. In 2009 the IOP MA and IOP IBs registered approximately 7 000 e-mails and 50 000 phone queries.

e-mail queries	MRD	MoC	MoLSA	MoI	MoH	CRD	TOTAL
registered	103	140	276 (OI 3.1)	4 989		360	5 879
unregistered			150 (OI 3.3)		1000		1 150
<b>TOTAL</b>							<b>7 029</b>

The repeated queries are incorporated by the IOP MA and IOP IBs among the frequently asked questions, the so called FAQ which are posted on the following websites:

#### MRD

[www.strukturalni-fondy.cz/Programy-2007-2013/Tematicke-operacni-programy/Integrovaný-operacni-program/Otazky-a-odpovedi](http://www.strukturalni-fondy.cz/Programy-2007-2013/Tematicke-operacni-programy/Integrovaný-operacni-program/Otazky-a-odpovedi)

#### MoC

[www.kultura-evropa.eu/dokumenty/faq/](http://www.kultura-evropa.eu/dokumenty/faq/)

#### MoI

[www.osf-mvcr.cz/faq](http://www.osf-mvcr.cz/faq)

#### MoH

[www.mzcr.cz/Unie/Pages/51-konzultace.html](http://www.mzcr.cz/Unie/Pages/51-konzultace.html)

#### CRD

<http://www.crr.cz/cs/programy-eu/obdobi-2007-2013/iop/vyzvy-iop-dle-oblasti-intervence/3-1/>  
[www.crr.cz/cs/programy-eu/obdobi-2007-2013/iop/vyzvy-iop-dle-oblasti-intervence/4-1-a-4-1-b/](http://www.crr.cz/cs/programy-eu/obdobi-2007-2013/iop/vyzvy-iop-dle-oblasti-intervence/4-1-a-4-1-b/)  
[www.crr.cz/cs/programy-eu/obdobi-2007-2013/iop/vyzvy-iop-dle-oblasti-intervence/5-2/](http://www.crr.cz/cs/programy-eu/obdobi-2007-2013/iop/vyzvy-iop-dle-oblasti-intervence/5-2/)  
[www.crr.cz/cs/programy-eu/obdobi-2007-2013/iop/vyzvy-iop-dle-oblasti-intervence/5-3-a/](http://www.crr.cz/cs/programy-eu/obdobi-2007-2013/iop/vyzvy-iop-dle-oblasti-intervence/5-3-a/)  
[www.crr.cz/cs/programy-eu/obdobi-2007-2013/iop/vyzvy-iop-dle-oblasti-intervence/5-3-b/](http://www.crr.cz/cs/programy-eu/obdobi-2007-2013/iop/vyzvy-iop-dle-oblasti-intervence/5-3-b/)

## Final evaluation

### Total budget for the IOP CoP 2009

IOP MA / IB	Indicative budget (EUR)	Actual value (EUR)		
		IOP TA	Other sources	Total
Ministry for Regional Development	113 636,36	109 576,21	0,00	<b>109 576,21</b>
Ministry of Culture	94 696,97	29 052,09	21 098,50	<b>50 150,59</b>
Ministry of Labour and Social Affairs	20 795,45	5 955,59	8 985,54	<b>14 941,13</b>
Ministry of Interior	563 291,67	210 695,83	64 587,31	<b>275 283,14</b>
Ministry of Health	252 462,12	58 098,39	0,00	<b>58 098,39</b>
Centre for Regional Development	0	24 874,52	10 131,24	<b>35 005,76</b>
<b>TOTAL</b>	<b>1 044 882,57</b>	<b>438 252,63</b>	<b>104 802,59</b>	<b>543 055,22</b>

Total cost of the CoP for 2009 equated to EUR 543 055.22, of which EUR 438 252.63 was covered from the IOP Technical Assistance and EUR 104 802.59 from the individual IB budgets.

## Indicators

At the onset of the programming period 2007 – 2013 the individual monitoring indicators in the field of publicity failed to be clearly defined. In the course of 2009 the MA issued the Methodological sheets of monitoring indicators, in which the definitions, interpretation and application of individual indicators were specified. Thus, an objective comparison between the target values, given in the Communication Plan for 2009 and the actual values achieved in 2009 cannot be made. In order to effectively evaluate the year 2009, the original values of output and result indicators were recalculated pursuant to the new valid Methodological sheets of monitoring indicators.

The summary of values achieved by the MA and individual IBs, including their recalculation, is presented in the following tables.

### Indicators - RECALCULATION

Code in the National code list	Indicators in terms of publicity	Original target value 2009	Revised value 2009
480900	Number of conducted information and publicity activities	24	33
481600	Total number of persons who attended the educational courses	1600	1995
481100	Number of held training courses, seminars, workshops, conferences	25	12
481900	Number of persons trained	640	49
480800	Cooperation with mass media and communication with the general public	10	23
480700	Number or developed methodological and technical and information materials	15	55

### Indicators – FULFILMENT as of 31 Dec 2009

Code in the National code list	Indicators in terms of publicity	Original target value 2009	Revised value 2009
480900	Number of conducted information and publicity activities	33	27
481600	Total number of persons who attended the educational courses	1995	1942
481100	Number of held training courses, seminars, workshops, conferences	12	11
481900	Number of persons trained	49	45
480800	Cooperation with mass media and communication with the general public	23	23
480700	Number or developed methodological and technical and information materials	55	57

## **7 MISCELLANEA, SHARING EXPERIENCE, BEST PRACTICES**

For the sake of sharing experience the IOP MA most often employs the following communication platforms:

- IOP working groups;
- Education of IOP staff;
- Discussions between the IOP Managing Authority and IOP Intermediate Bodies.

### **7.1 IOP Working Groups**

Working groups represent a tool for communication on topical themes or problems. In the course of 2009 meetings of the IOP working groups and the working groups of the IOP Monitoring Committee were convened.

In 2009 meetings of all the IOP working groups were held. The highest number of meetings was convened by the WG for Communication (5x) and the WG Pilot (3x). The other WGs met at least once in 2009.

In 2009 also the working group of the IOP MC was held, specifically the WG for Intervention area 4.1 (2x). Conversely, no meeting of the WG for Intervention areas 3.1, 3.2, 3.4 and 5.1 was organised. The activities of the WG for Intervention area 5.1 were replaced by the participation of the senior director of the Ministry of Culture in regular meetings of the expert working group of the Association of Regions of the CR for EU funds, at which representatives of regions and the Regional Operational Programmes meet.

When drawing general comparisons, more beneficial and more flexible from the perspective of communication appears to be the functioning of IOP working groups. These working groups flexibly respond to topical problems addressed in IOP implementation. To a major extent they are also exploited as a tool for IOP IB education.

### **7.2 Education of IOP MA and IOP IB staff**

#### **7.2.1 IOP Managing Authority**

The costs of IOP MA training are covered from the IOP Technical Assistance funds.

The system of education of IOP MA staff in 2009 consisted of the following stages:

- Evaluation of staff by means of MRD evaluation questionnaires,
- Planning the education of employees through individual education plans,
- Actual conduct of education (internal, external educational events, e-learning),
- Monitoring of the accomplishment of individual plans,

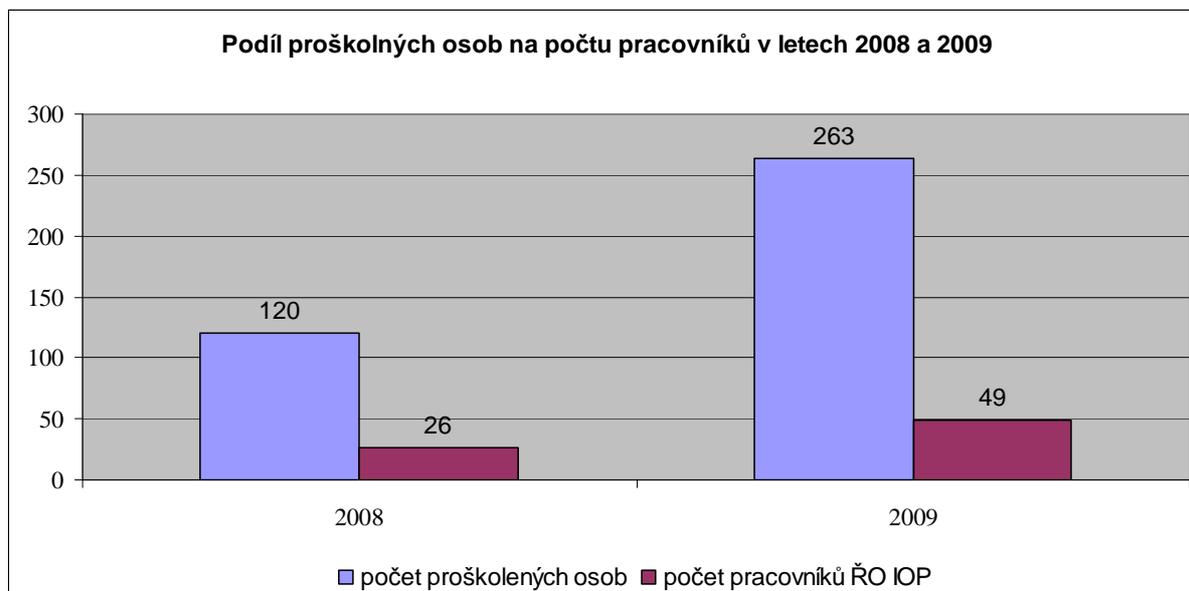
- Semi-annual and final annual evaluation of the accomplishment of the IOP Managing Authority education plan,
- Evaluation of the quality of educational events.

In 2009 a total of 100 educational events were organised, of which 78 were outsourced and 22 were delivered by internal lecturers. The internal educational events comprised the educational events held by the IOP Managing Authority and events held by the NCA and the MRD Personnel Department.

The total number of educational events also includes all the training courses, i.e. not only those funded from the IOP Technical Assistance.

As against 2008 the number of educational events attended by the IOP MA staff increased by 50, the number of trained persons grew by 143.<sup>24</sup> The chart below clearly shows that when comparing the number of trained persons and the number of IOP MA staff, the number of trained persons in 2009 increased by 119 % as against 2008.

**Share of trained persons in the total number of IOP MA staff in 2008 and 2009**

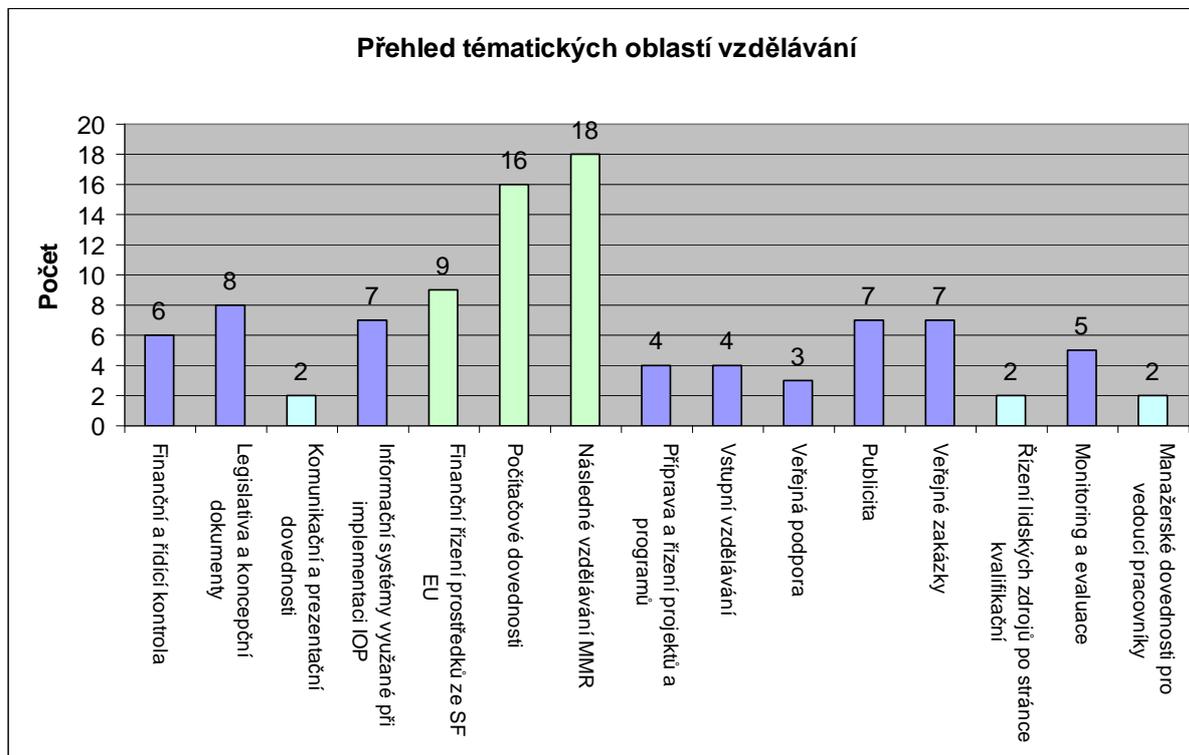


In 2009 the educational events focused predominantly on financial management of EU SF funds, computer skills and other educational events of MRD. This category covers especially the training courses held by the MRD Personnel Department (e.g. language courses, training courses on the European Union matters, Community legislation not directly related to the IOP, etc.).

The least number of educational events focused on communication and presentation skills, human resources management in terms of qualification and managerial skills for senior officers. Therefore more attention will be paid to these topics in 2010.

<sup>24</sup> Trained persons means the total number of places in the training courses, or the total number of participants in all the training courses in the given year.

### Overview of thematic areas of education in 2009



*NOTE: green colour = the highest number of training courses, light blue colour = the lowest number of training courses*

#### 7.2.2 IOP Intermediate Bodies

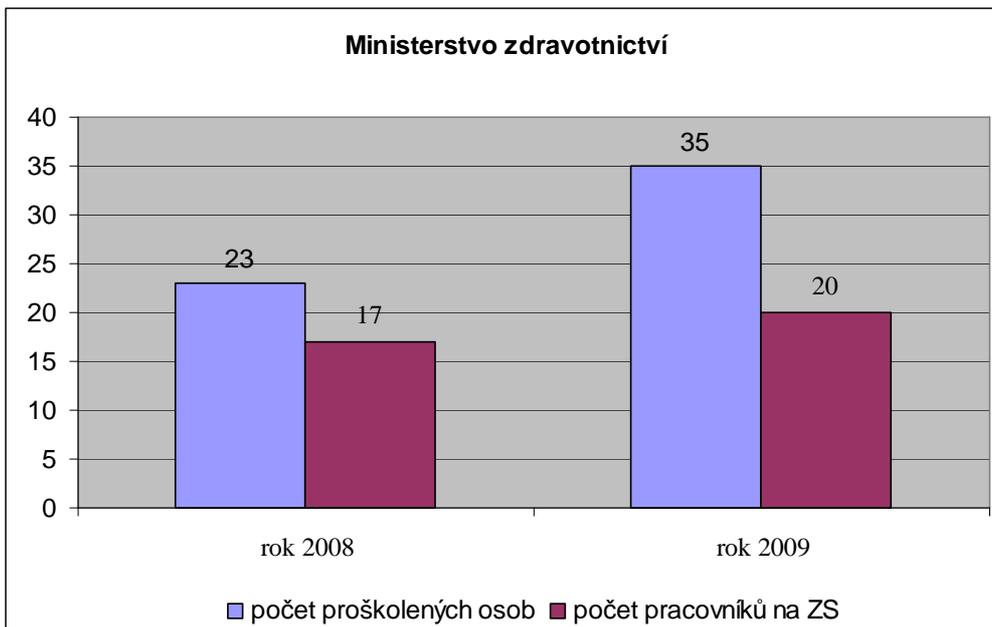
The Intermediate Bodies cover the costs of education from the IOP TA projects, or are invited to participate training courses held by the IOP Managing Authority.

In 2009 the IOP MA did not request the submission of individual education plans and their evaluation from the Intermediate Bodies, therefore the training courses held exclusively by the Intermediate Bodies are not included in this overview.

In 2009 the IOP MA organised altogether 22 internal educational events for its IBs. The number of educational events thus increased by 83 % as against 2008. A total of 429 persons were trained<sup>25</sup>. The share of trained persons in the total number of staff is presented in the following charts. For more accurate quantification comparisons with 2008 are presented.

<sup>25</sup> Trained persons means the total number of places in the training courses, or the total number of participants of the Intermediate Body in all the training courses in the given year, including the IUDP managers.

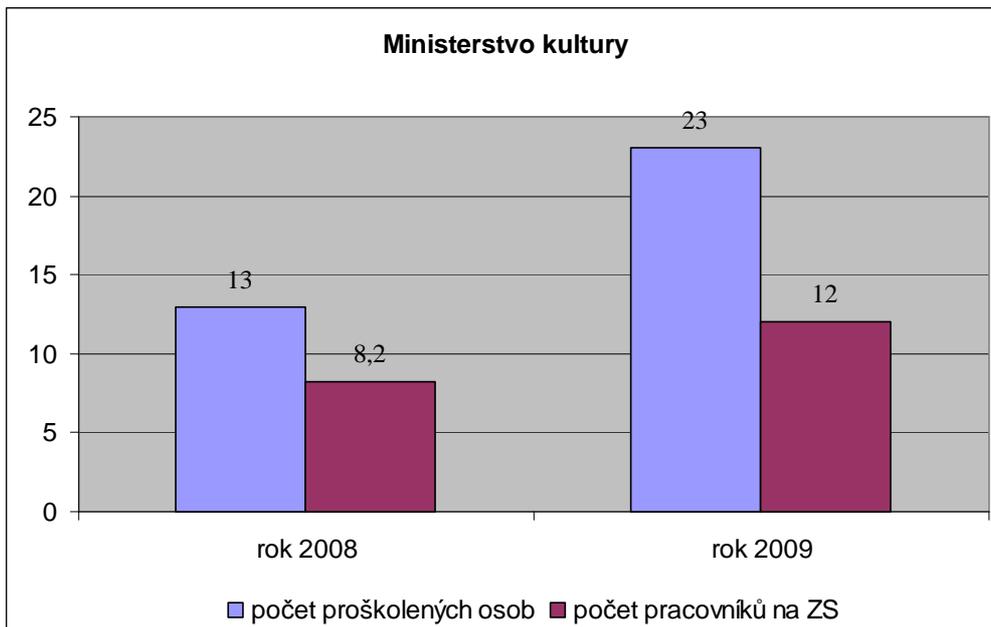
**Share of trained persons in the number of staff of the Ministry of Health in 2008 and 2009**



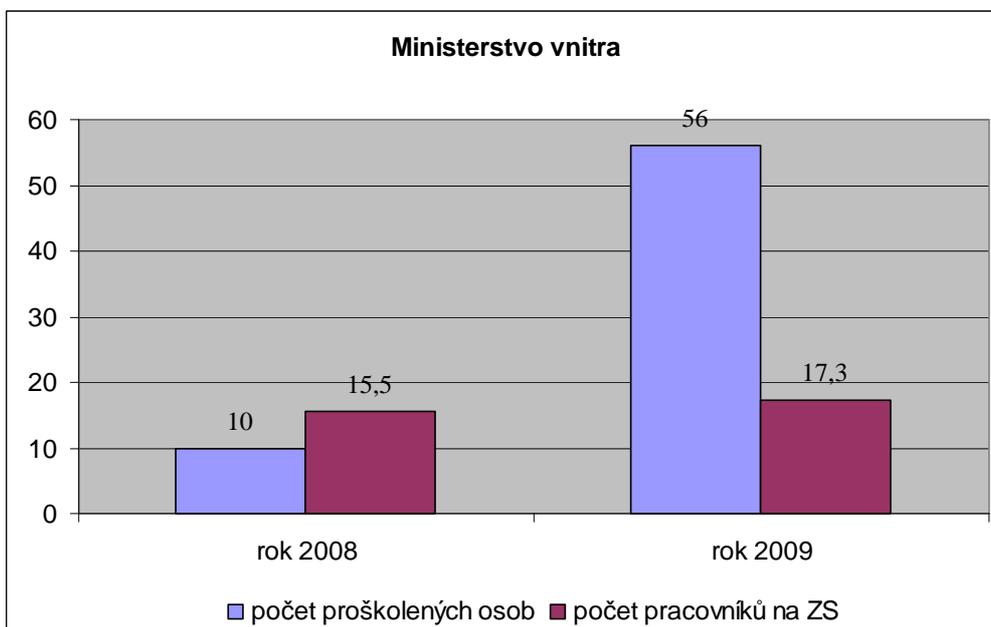
**Share of trained persons in the total number of staff of the Ministry of Labour and Social Affairs in 2008 and 2009**



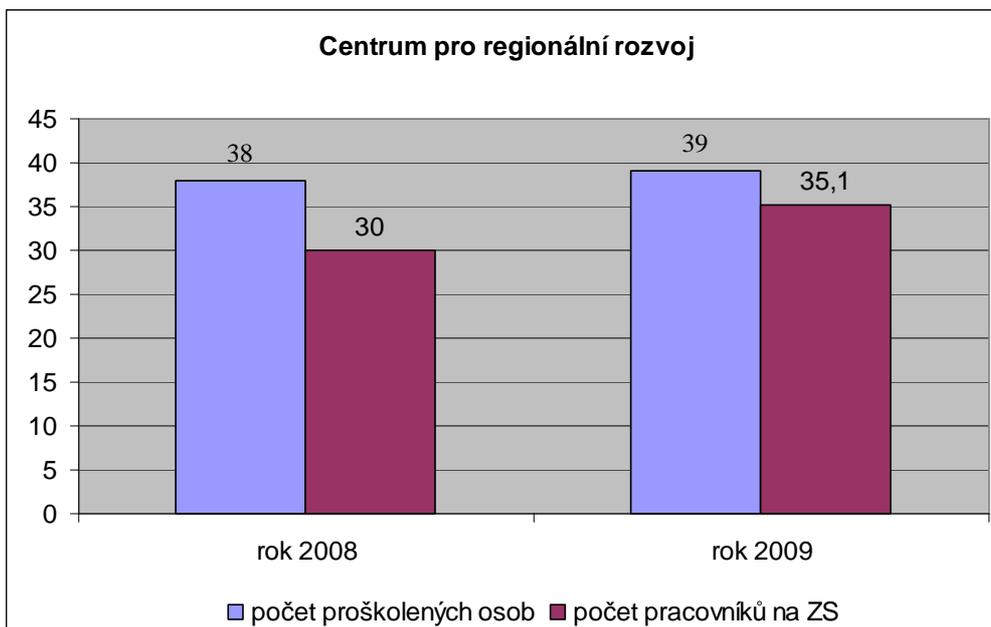
**Share of trained persons in the total number of staff of the Ministry of Culture in 2008 and 2009**



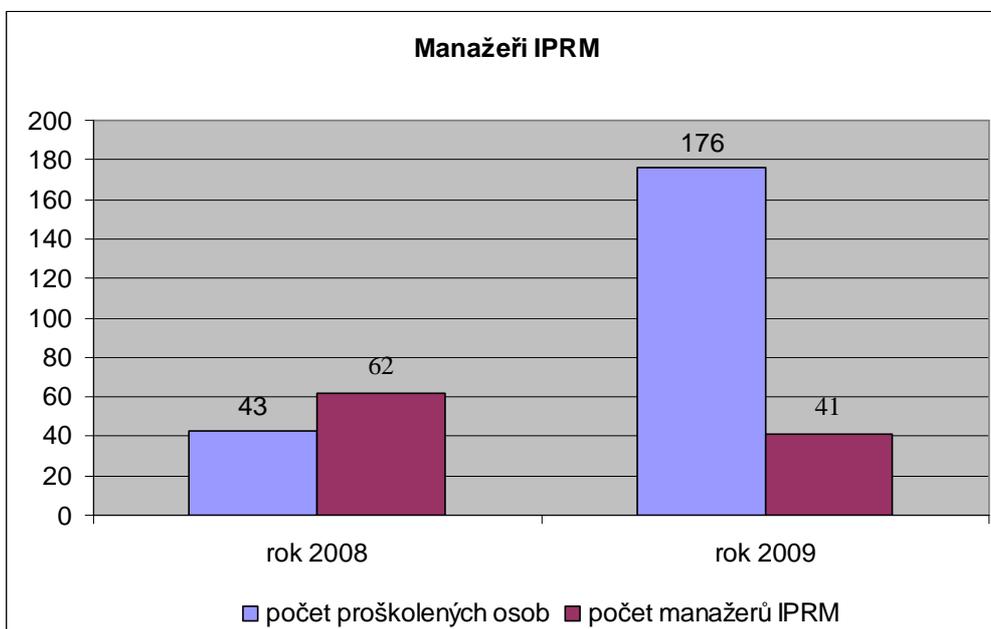
**Share of trained persons in the total number of staff of the Ministry of Interior in 2008 and 2009**



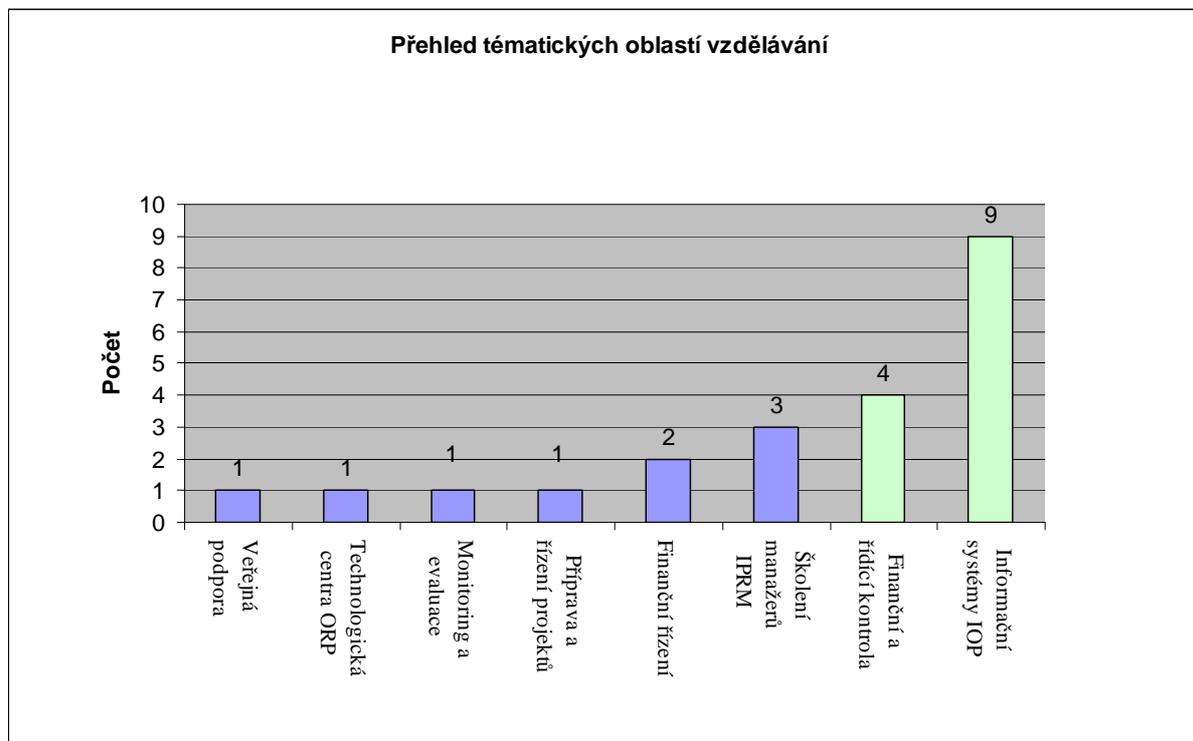
**Share of trained persons in the total number of staff of the Centre for Regional Development in 2008 and 2009**



**Share of trained persons in the total number of IUDP managers in 2008 and 2009**



**Share of thematic areas of education**



*NOTE: green colour = the highest number of training courses*

In 2009 the highest number of educational events organised by the IOP Managing Authority for IOP IBs focused on IOP information systems and matters related to financial and management control.

### **7.3 Meetings Held Between the IOP Managing Authority and the IOP Intermediate Bodies**

The most beneficial tool of communication and sharing experience between the IOP MA and IBs are considered to be the regular IOP MA and IBs meetings.

In the first half of 2009 the following pattern was in place:

- 1x in 2 weeks a meeting at the level of IB directors and heads of the IOP MA,
- 1x in 2 weeks a meeting of the IOP MA with IB representatives.

In the course of 2009 the IOP MA decided to use these meetings particularly for the education of IOP Intermediate Bodies. In mid 2009 the IOP MA outlined the topics for education which were accepted by the Intermediate Bodies. Based on these topics the timetable of training courses was continuously updated to reflect the current problems in IOP implementation. The training courses replaced the meetings with IB representatives (at the so called lower non-executive level).

## LIST OF ABBREVIATIONS

AR	Association of Regions
T	Tourism
CRD	Centre for Regional Development
DG	Directorate General (European Commission)
EC	European Commission
ERDF	European Regional Development Fund
ESF	European Social Fund
EU	European Union
CF	Cohesion Fund
IOP	Integrated Operational Programme
ESC	Economic and social cohesion
ICT	Information and communication technologies
IUDP	Integrated Urban Development Plan
IRS	Integrated Rescue System
CoP	Communication Plan
CONV	Convergence objective
MoC	Ministry of Culture
MRD	Ministry for Regional Development
IOP MC	IOP Monitoring Committee
MoLSA	Ministry of Labour and Social Affairs
MoI	Ministry of Interior
MoH	Ministry of Health
NCA	National Coordination Authority
NUTS	La Nomenclature des Unités Territoriales Statistiques
NRP	National Reform Programme
NSRF	National Strategic Reference Framework
IOP OM	IOP Operational Manual
OP	Operational Programme
OP HRE	Operational Programme Human Resources and Employment
OP HRD	Operational Programme Human Resources Development
OPTA	Operational Programme Technical Assistance
PA	Priority axis / priority area
RDP	Rural Development Programme
WG	Working Group
PWC	Price Waterhouse Coopers
RCE	Regional Competitiveness and Employment
ROP	Regional Operational Programme
MA	Managing Authority
SEA	Strategic Environmental Assessment
SF	Structural Funds
JROP	Joint Regional Operational Programme
OPC	Office for the Protection of Competition
IB	Intermediate Body

## **ANNEXES**

**Annex 1 – Forms for documenting the synergy by thematic area**

**Annex 2 – Activities in the field of publicity as of 31 Dec 2009**

**Annex 3 – Evaluation Plan for 2009 submitted at the 2<sup>nd</sup> meeting of the IOP Monitoring Committee on 16 Oct 2008**

## Annex 1 - Forms for documenting the synergy by thematic area

### FORM 1 – SMART ADMINISTRATION

SUPPLIER OF THE DOCUMENT: INTERMEDIATE BODY – MINISTRY OF INTERIOR

<b>Thematic area:</b>	<b>Smart Administration</b>
<b>IOP Intervention area:</b>	<i>1.1. Developing information society in public administration 2.1. Introducing ICT in territorial public administration 3.4. Services in security, risk prevention and management</i>
Names of synergy intervention areas in other OPs:	OP HRE 4.1. – Strengthening institutional capacity and effectiveness of public administration
Has an agreement on cooperation been concluded?	NO
<b><i>Evaluation of to date use of coordination mechanisms</i></b>	
1) Sending the timetable of calls: YES (for the MA call)	
2) Sending the implementation report and the annual report: NO	
3) Sending the list of approved projects with synergy: NO	
4) Participation in the MC: NO	
5) Participation in the WG: NO	
6) Participation in seminars for applicants: NO	
7) Participation in seminars for beneficiaries: NO	
8) Information on implementation of projects with synergy: NO	
9) Other mechanisms: -	
<b><i>Information on synergy projects:</i></b>	
<p>The listed projects are from the 3<sup>rd</sup> call for Intervention area 1.1 and they are typical Smart Administration projects. All the 3 projects show synergy in financing the feasibility study from OP HRE funds for the needs of a project submitted under the IOP. The first project was approved for financing, the remaining two are in the project pipeline since the allocation was already exceeded.</p> <p>1) <u>Comprehensive electronic records management of the Czech Office for Surveying, Mapping and Cadastre (COSMC) as a follow up to the data boxes system</u> – the project is in synergy with the OP HRE project Document management system of the COSMC as a follow up to the introduction of electronic conversion of documents and data boxes – conduct of analyses.</p> <p>2) <u>Modification of electronic records management as a follow up to the data boxes system</u> – the project is in synergy with the OP HRE project Analysis and feasibility study for the extension and national access to records management and document (flow) management system.</p> <p>3) <u>Application of Smart Administration principle in managing the cultural heritage fund of the Czech Republic</u> – the project is in synergy with the OP HRE project Conduct of analyses for project No 12 – Application of Smart Administration principle in managing the cultural heritage fund of the CR (central list of cultural monuments as a special data system above RUIAN as a follow-up to other basic registers of public administration).</p>	
<b><i>Problems and identified risks in ensuring synergy, adopted measures:</i></b>	
Problem associated with the synchronisation of synergy calls	
<b><i>Ideas for discussions, participants in the meeting:</i></b>	
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<b><i>Other notes:</i></b>	
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**FORM 2 – ROMA RELATED MATTERS**

SUPPLIER OF THE DOCUMENT: IOP MANAGING AUTHORITY

<b>Thematic area</b>	<b>Roma related matters</b>
<b>IOP Intervention area:</b>	<b>5.2 Improving the environment in problematic housing estates</b>
Names of synergy intervention areas in other OPs:	OP HRE, OP Education for Competitiveness, OP Environment, ROP
Has an agreement on cooperation been concluded?	Agreement between the IOP and ROP on provision of information has been concluded.
<b><i>Evaluation of to date use of coordination mechanisms</i></b>	
1) Sending the timetable of calls: cooperation with OP HRE	
2) Sending the implementation report and the annual report: NO	
3) Sending the list of approved projects with synergy: in MSC	
4) Participation in the MC: cooperation with OP HRE	
5) Participation in WG: WG Pilot, WG Coordination of Urban Policy	
6) Participation in seminars for applicants: NO	
7) Participation in seminars for beneficiaries: NO	
8) Information on implementation of projects with synergy: continuously	
9) Other mechanisms: Cooperation with the Agency for Social Inclusion – information on soft projects, seminars for IUDP managers	
<b><i>Information on synergy projects:</i></b>	
<p>These are projects implemented under the IUDP of IOP. The IUDPs in IOP are primarily focused on regeneration of residential buildings and revitalisation of public spaces (IOP 5.2), nonetheless they can also be complemented by projects financed from other operational programmes. These projects are awarded additional 10 % preference points. Information is available in MSC, in detail in individual IUDPs. The list of approved projects under the IUDPs are included in the annual monitoring reports on the achieved progress. In activity 5.2c the obligation of synergy with a project under IOP 3.1b or OP HRE 3.2 is explicitly stated in the programming document.</p>	
<b><i>Problems and identified risks in ensuring synergy, adopted measures:</i></b>	
<p>Procedure in incorporating the below the line projects in IUDP and their eligibility – regularly addressed at the WG Coordination of Urban Policy. In IUDP under the IOP the projects may be complemented by notification on IUDP modification.</p>	
<b><i>Ideas for discussions, participants in meetings:</i></b>	
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<b><i>Other notes:</i></b>	
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**SUPPLIER OF THE DOCUMENT: INTERMEDIATE BODY – MINISTRY OF LABOUR AND SOCIAL AFFAIRS**

<b>Thematic area</b>	<b>Roma related matters</b>
<b>IOP Intervention area:</b>	<b>3.1 Social integration services</b>
Names of synergy intervention areas in other OPs:	OP HRE
Has an agreement on cooperation been concluded?	NO.
<b><i>Evaluation of to date use of coordination mechanisms</i></b>	
1) Sending the timetable of calls: YES	
2) Sending the implementation report and the annual report: NO	
3) Sending the list of approved projects with synergy: in MSC	
4) Participation in the MC: YES	
5) Participation in WG: YES	
6) Participation in seminars for applicants: YES	
7) Participation in seminars for beneficiaries: YES	
8) Information on implementation of projects with synergy: continuously	
9) Other mechanisms: --	
<b><i>Information on synergy projects:</i></b>	
<p>The projects have synergy with: Intervention area 3.1, activity c). All the below referred to and approved projects have synergy with the project submitted under the OP HRE, activity 3.1c) call No 30, (Global grant CZ.1.04/3.1.6 Social economy, Intervention area 3.1.):</p> <ul style="list-style-type: none"> <li>- SOFIRA – Sun for everybody</li> <li>- Extension of social business of Active Colour s.r.o. company - Mokrá lakovna</li> <li>- CLEAR SERVIS- set up and development of washing, ironing and repairing of clothes in Těrlicko region</li> <li>- Converting industrial materials</li> <li>- Social business Grunt 32 – Event tourism</li> <li>- Wood processing Tomíkovice – Social business in Roma locality of Kobylá n. Vidnavkou, Velká Kraš</li> </ul>	
<b><i>Problems and identified risks in ensuring synergy, adopted measures:</i></b>	
<p>The activity 3.1 c) is linked to evaluation processes of OP HRE and IOP. Projects submitted under OP HRE and IOP have identical business plan and are evaluated by the common Evaluation Committee. Evaluation of projects is done independently and in case of project modifications (e.g. after formal requisites check) it is difficult to harmonise the evaluation in time and to evaluate the projects at one and the same meeting of the Evaluation Committee.</p>	
<b><i>Ideas for discussions, participants in meetings:</i></b>	
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<b><i>Other notes:</i></b>	
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**FORM 3 – TOURISM, PUBLICITY, MARKETING**
**SUPPLIER OF THE DOCUMENT: IOP MANAGING AUTHORITY**

<b>Thematic area</b>	<b>Tourism, publicity, marketing</b>
<b>IOP Intervention area:</b>	<b>4.1 National support of tourism</b>
Names of synergy intervention areas in other OPs:	ROP – intervention areas focused on the support of tourism
Has an agreement on cooperation been concluded?	YES
<b><i>Evaluation of to date use of coordination mechanisms</i></b>	
1) Sending the timetable of calls: NO	
2) Sending the implementation report and the annual report: NO	
3) Sending the list of approved projects with synergy: NO	
4) Participation in the MC: YES	
5) Participation in WG: YES	
6) Participation in seminars for applicants: NO	
7) Participation in seminars for beneficiaries: NO	
8) Information on implementation of projects with synergy: NO	
9) Other mechanisms: --	
<b><i>Information on synergy projects:</i></b>	
<p>The approved projects under Intervention area 4.1 are not linked to particular projects under the ROP. The projects supported from the IOP are national projects implemented across the CR. The projects supported from the ROP are rather regional in their nature and complement the projects supported from the IOP.</p> <p>In projects supported under activity d) the beneficiaries declare the consistency especially with CzechTourism projects through the concluded partnership agreements. It concerns the project called Touring the historical towns of Bohemia, Moravia and Silesia and the project called Presentation and publicity of clerical monuments and cultural and historical heritage of Christianity in the territory of the CR.</p>	
<b><i>Problems and identified risks in ensuring synergy, adopted measures:</i></b>	
Potential risk is the risk of double financing. The CRD controls concentrate on checking the absence of double financing.	
<b><i>Ideas for discussions, participants in meetings:</i></b>	
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<b><i>Notes:</i></b>	
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**FORM 4 – UTILISING THE CULTURAL HERITAGE POTENTIAL**
**SUPPLIER OF THE DOCUMENT: INTERMEDIATE BODY – MINISTRY OF CULTURE**

<b>Thematic area</b>	<b>Utilising the cultural heritage potential</b>
<b>IOP Intervention area:</b>	<b><i>5.1 National support for utilising the cultural heritage potential</i></b>
Names of synergy intervention areas in other OPs:	ROP, ROP calls
Has an agreement on cooperation been concluded?	YES – calls are based on the programming documents
<b><i>Evaluation of to date use of coordination mechanisms</i></b>	
1) Sending the timetable of calls: NO	
2) Sending the implementation report and the annual report: NO	
3) Sending the list of approved projects with synergy: Forwarding information letters to the relevant Regional Council at the time of entering the project in the list of projects recommended for financing	
4) Participation in the MC: YES	
5) Participation in WG: Participation in selected meetings of the Working Group of the AR CR for EU funds	
6) Participation in seminars for applicants: yes, in case the applicant is identical with the applicant under the IOP	
7) Participation in seminars for beneficiaries: yes, in case the beneficiary is identical with the beneficiary under the IOP	
8) Information on implementation of projects with synergy: forwarding of continuously updated list of planned follow-up projects to the WG for EU funds of the AR CR	
9) Other mechanisms: one-to-one meetings with Regional Council representatives and information on the progress of preparation of IOP projects and ROP calls	
<b><i>Information on synergy projects:</i></b>	
<b><i>Problems and identified risks in ensuring synergy, adopted measures:</i></b>	
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<b><i>Ideas for discussions, participants in meetings:</i></b>	
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<b><i>Notes:</i></b>	
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**Annex 2 – Activities in the field of publicity as of 31 Dec 2009**

MA/IB	Name	Topic	Target group	Funds from IOP TA (EUR)	More information
MA	Website <a href="http://www.strukturalni-fondy.cz/iop">www.strukturalni-fondy.cz/iop</a>	On-going publishing of information and updating of websites	Applicants and beneficiaries General public Evaluators Implementation entities Mass media	0	Website is being updated continuously throughout the year. Updated information is supplied in the following sections: news, calls, for applicants, events, list of beneficiaries, tenders.
MA	Newsletter IOP under the magnifying glass	On-going updated information on IOP	Applicants and beneficiaries General public Implementation entities Mass media	0	Three issues were published in 2009.
MA	Press releases, news	Topical information on programme implementation, calls, events, etc.	Applicants and beneficiaries General public Evaluators Implementation entities Mass media	0	A total of 254 press releases and pieces of news concerning IOP were published on the websites in 2009: <a href="http://www.mmr.cz">www.mmr.cz</a> and <a href="http://www.strukturalni-fondy.cz">www.strukturalni-fondy.cz</a> (33).
MA	Advertisements in national press on the occasion of announcement of calls	Announcement of call 5.3b), 4.1	Applicants and beneficiaries General public Implementation entities Mass media	13 771,59	A total of six advertisements were published.
MA	Graphic design and printing of leaflets	Announced call 5.3b)	Applicants and beneficiaries General public	849,02	A total of 500 copies.
MA	Seminars 5.3b), 4.1, whole organisation	Announcement of calls 5.3b), 4.1	Applicants and beneficiaries General public	15 479,73	In total two seminars were organised in which 265 persons participated (Prague, Pardubice)
MA	Refreshment at the seminar for IUDP managers	IOP MA recommendations to calls and evaluation of projects of municipalities Benefit Updated information on procedures after the approval of IUDP	IUDP managers Representatives of municipalities involved in IUDP implementation	656,33	Four seminars were held (Prague, Brno 2x, Olomouc) attended by a total of 208 persons.
MA	JROP conference,	Project sustainability	Applicants and beneficiaries	755,80	A total of seven conferences were held

	refreshment		General public Mass media		(Prague, Ústí n/Labem, Hradec Králové, Jihlava, Ostrava, České Budějovice, Zlín) attended by a total of 312 persons.
MA	Promotional merchandise		Participants in seminars and conferences General public Monitoring Committee Implementation entities	36 206,29	Leaflets for 4.1, publication called How (not) to sustain the project results, information folders, notepads, pens, USB flash discs, etc. The merchandise as well as printed matters bear the mandatory publicity logos etc..
MA	Presentation event Safe Europe	IOP topics (3.2 and 3.4)	Applicants and beneficiaries General public Implementation entities Mass media Professional public	17 513,22	Costs cover the purchase of special promotional merchandise, ensurance of publicity of the event, production of the invitation spot for the event, rental of premises and services in the building of Aldis. The public event was attended by more than 400 persons. The professional part of the event was attended by 92 persons.
MA	Production of an IOP promotional film	Priority axes 1 and 2, including EU	Applicants and beneficiaries General public Implementation entities Mass media	20 937,69	Film is distributed through MRD website and YouTube and Facebook portals
MA	Printing of an extraordinary IOP insert for the Institute for Spatial Development journal	Intervention area 5.3	Applicants and beneficiaries Professional public	3 406,25	Methodological guidance for the update of analysis of sustainable development of territory in analytical planning materials of municipalities. An insert in Urbanismus a územní rozvoj journal Issue No 5/2009.
MA	A professional article on IUDP	Pilot projects – 5.2c)	Applicants and beneficiaries Professional public General public Mass media	0	Article “Pilot projects focused on addressing Roma communities at risk through IUDP“ was published in Obec a finance journal Issue No 5-2009
CRD	Training for beneficiaries – IOP 5.3a )	Intervention area 5.3a)	Staff and representatives of providers Mayors of municipalities	0	Training took place 5 times (Prague, Olomouc, Zlín, Liberec, Hradec Králové) and was attended by 138 persons.
CRD	Specialised big folder on IOP	Information on IOP	Applicants and beneficiaries	0	Leaflet printed in the circulation of 3000

	of the Centre for Regional Development of the CR		Professional public General public		copies.
CRD	IOP map	Information on IOP	Applicants and beneficiaries Professional public General public	0	Approx. 200 copies; published as a part of the Newsletter No 4 – March.
CRD	Participation in the fair “GO & Regiontour“ Brno, Exhibition centre	General information on IOP	Applicants and beneficiaries Professional public General public	0	Total number of visitors to the fair was approx. 35 000, approx. 400 pcs of promotional materials (leaflets, maps) were handed out.
CRD	Participation in the fair “Holiday World“ Prague, Holešovice exhibition centre	General information on IOP	Applicants and beneficiaries Professional public General public	0	Total number of visitors to the fair was approx. 28 000, approx. 300 pieces of promotional materials (leaflets, maps) were handed out
CRD	Training for applicants – IOP 5.3b)- call from 30 Jan 2009	Intervention area 5.3. - activity 5.3b)	Staff and representatives of providers Mayors of municipalities	0	A total of seven seminars were held (Olomouc, Zlín, Karlovy Vary, Opava, Mladá Boleslav, Pardubice, Hradec nad Moravicí) attended by 410 persons.
CRD	Conference “Internet in public administration and self-government 2009“ (ISSS) ; Hradec Králové	General information on IOP	Applicants and beneficiaries Professional public General public	0	Approx. 2 500 participants attended the conference and approx. 200 pcs of materials were handed out
CRD	Fair “URBIS Invest 2009“; Brno	General information on IOP	Applicants and beneficiaries Professional public General public	0	Approx. 100 000 participants attended the fair and approx. 200 pcs of information materials were handed out.
CRD	Seminar for IUDP managers; Brno and Prague	Intervention area 5.2- Improving the environment of problematic housing estates	IUDP managers	0	Seminars were held in Prague and Brno and attended altogether by roughly 110 persons.
CRD	Seminar for applicants under Intervention area 4 – National support of tourism, activity d); Prague	Intervention area 4.1	Applicants	0	Attended by a total of 57 persons.
CRR	Professional article: The introducing of planning analytical materials of	Introducing planning analytical materials of regions and municipalities	Applicants and beneficiaries Professional public General public	0	Published in Výstavba měst a obcí journal Issue No 2/2009, Urbanismus a územní rozvoj journal Issue No 3/2009.

	regions and municipalities has already been supported from EU funds; Výstavba měst a obcí journal Issue No 2/2009				
CRD	Seminar for IOP applicants under IOP -5.2	Intervention area 5.2	Applicants	0	A total of 38 seminars were held (Mladá Boleslav, Příbram, Břeclav, Ústí nad Labem, Kopřivnice, Chrudim, Bohumín, Chomutov 2x, Třebíč, Kladno, Nový Jičín, Ostrava, Náchod, Tábor, Strakonice, Děčín, České Budějovice 2x, Havířov, Cheb, Brno, Frýdek-Místek, Český Těšín 2x, Vsetín, Strakonice 2x, Liberec, Znojmo, Litvínov, Opava, Hradec Králové, Písek, Pardubice, Kroměříž, Karlovy Vary, Jablonec nad Nisou) attended by a total of 1011 persons.
CRD	Země živitelka 2009 fair	General information on IOP	Applicants and beneficiaries Professional public General public	0	České Budějovice, approx. 300 visitors
CRD	17 <sup>th</sup> national conference on spatial planning and the Building Code	Sustainable development of territory and its context	Professional public	0	Znojmo – a conference held by the MRD in cooperation with the Institute for Spatial Development
CRD	Professional article: Current support for creation of spatial plans from the EU Structural Funds	Situation in IOP in the call intended for the support for the introducing of planning analytical materials of regions and municipalities	Applicants and beneficiaries Professional public General public	4 255,15	Published in Výstavba měst a obcí journal Issue No 4/2009 and in Veřejná správa journal Issue No 26/2009
CRD	Professional conference “Regeneration of the housing stock-residential buildings prefabricated and traditional”	Regeneration of housing stock	Applicants and beneficiaries Professional public General public	0	Distribution of approx. 450 copies of CRD leaflets on IOP

CRD	Seminar for applicants under IOP – 5.3b	Intervention area 5.3b, errors in project management	Applicants	0	Ústí nad Labem, approx. 50 participants (attendance list at the MRD) Seminar was held in cooperation with the MRD-Territorial (Spatial) Planning Department
CRD	Promotional merchandise with IOP, EU, MRD and CRD CR logos	IOP publicity	Applicants and beneficiaries General public	20 619,37	Promotional merchandise bear the EU, IOP and CRD (IB) logo
MoC	MoC website	Continuous publishing and updating on www.mkcr.cz website on IOP tab	Applicants and beneficiaries Evaluators General public	0	Link is automatically switched to www.kultura-evropa.eu. Continuous update of the website throughout the year.
MoC	www.kultura-evropa.eu website	Continuous publishing and updating of information	Applicants and beneficiaries General public	0	Continuous update of the website throughout the year. Communication with potential applicants is done via the website.
MoC	Seminar for applicants	Specific eligibility criteria, risk analysis, project evaluation	Applicants and beneficiaries	900,60	One seminar was held in Prague attended by 36 persons.
MoC	Seminar for the public	Information on the ongoing call for 5.1ab, presentation of the Handbook for applicants and beneficiaries, discussion	Applicants and beneficiaries General public	55,40	One seminar was held in Prague attended by 86 persons.
MoC	Seminar for applicants	Completing the application in Benefit 7+, evaluation of project eligibility, relationship between IOP and state aid, public procurement, mistakes in applications, FAQs	Applicants and beneficiaries	892,50	One seminar was held in Prague attended by 44 persons.
MoC	Personal, written communication, communication via telephone	Consultancy	Applicants and beneficiaries General public	0	Consultancy was conducted throughout the year at the MoC during the monitoring visits and other one-to-one

	and e-mail				meetings.
MoC	Development of communication strategy	Communication strategy for IOP, Intervention area 5.1 for the implementation of Publicity Plan	Applicants and beneficiaries Professional public General public	11 268,94	Euforum s.r.o. company supplied the IOP communication strategy, Intervention area 5.1. Based on the recommendation ensuing from the strategy a tender for PR agency was held. At the end of 2009 the TTV company was selected which starting from 1 Jan 2010 acts as a PR agency.
MoC	Seminar for applicants	Procedures in completing the application for payment, financing and documenting the project	Applicants and beneficiaries	851,93	One seminar was held attended by 36 persons.
MoC	Promotional merchandise	Promotional and publicity merchandise	Applicants and beneficiaries Evaluators General public	15 082,72	Promotional merchandise always bear the EU symbol and where possible also the IOP symbol and the Ministry of Culture logo.
MoLSA	Paid advertisements	Announcement of call No 1 of IOP, Intervention area 3.1. activity b) and c) in press	Applicants General public Professional public	3 812,80	4 advertisements published in press (MF Dnes and Lidové noviny).
MoLSA	Seminars for applicants	Seminars concerning call No 3, Intervention area 3.1b)	Applicants Professional public	0	Three seminars held (Prague, Olomouc, Ústí n/Labem) attended by a total of 53 persons.
MoLSA	Seminar for beneficiaries	Seminars for potential beneficiaries	Beneficiaries	17,42	Attended by a total of 8 persons.
MoLSA	Paid advertisements	Announcement of call No 1 of IOP, Intervention area 3.1. activity c) in press	Applicants General public Professional public	1 925,64	2 advertisements published in press (MF Dnes and Lidové noviny).
MoLSA	Elaboration of methodological and technical and informational materials	Handbook for applicants and beneficiaries, Intervention area 3.1, activity C Handbook for applicants and beneficiaries, Intervention area 3.1,	Applicants and beneficiaries Evaluators General public	0	2 methodological and technical and information materials available on www.mpsv.cz.

		activity A			
MoLSA	Training for evaluators	Specific training on evaluation of projects under 3.1 c) – investment support of social economy	Evaluators	46,48	One training during which a total of 13 persons were trained.
MoLSA	Seminar for applicants	Seminars concerning call No 2, Intervention area 3.1a) – investment support of transformation of residential facilities	Applicants Professional public	0	One seminar attended by 14 persons was held.
MoLSA	Seminars for applicants	Seminars on call No 1, Intervention area 3.1c) – investment support of social economy	Applicants General public Professional public	0	Four seminars were held (Prague) attended by a total of 113 persons.
MoLSA	Training for evaluators - 3.3 of IOP	Training for evaluators - 3.3 IOP	Evaluators	0	
MoLSA	Handbook for applicants and beneficiaries under 3.3 a), b) of IOP	Handbook for applicants and beneficiaries 3.3 a), b) call No 4	Applicants and beneficiaries Evaluators	0	One copy of the Handbook for applicants and beneficiaries was published on <a href="http://www.mpsv.cz">www.mpsv.cz</a> .
MoLSA	Press release concerning the announced calls for 3.3 of IOP	Press release concerning the announced calls for 3.3 of IOP	Applicants and beneficiaries General public Evaluators Professional public Implementation entities Mass media	0	Press release published on <a href="http://www.mpsv.cz">www.mpsv.cz</a>
MoLSA	Seminar for applicants and beneficiaries 3.3 IOP	Seminar for applicants and beneficiaries	Applicants and beneficiaries	126,25	A total of two seminars were held (Prague, Křešice) attended by 37 persons.
MoLSA	Working meeting with the Labour Office	Investment support	Applicants	0	One meeting was held attended by 21 persons.
MoLSA	Information seminar on 3.3 b)	Training centres	Applicants	0	One seminar was held attended by 15 persons.
MoLSA	Training for applicants	Programme financing	Applicants	0	One training was held attended by 25 persons.
MoLSA	Training for applicants – Labour Office	Opportunities for the provision of support under	Applicants	0	One training was held attended by 50 persons.

		activity c) 3.3 of IOP			
MoLSA	Production of promotional merchandise	Promotional merchandise bearing logos	Beneficiaries	0	IOP + EU + MoLSA (IB) logos were used.
MoLSA	<a href="http://www.mpsv.cz">www.mpsv.cz</a> website	Intervention areas 3.1 + 3.3	Applicants and beneficiaries General public Evaluators Professional public Implementation entities Mass media	0	Continuously updated throughout the year.
MoI	Regional conference	Information for applicants on Priority axes 1 and 2.1	Municipalities with registries and organisations established by them, regional authorities and organisations established by them, unions of municipalities	0	Conference was attended by 227 persons.
MoI	Seminar on call No 06 of IOP "Development of eGovernment services in municipalities"	Call No 06 of IOP "Development of eGovernment services in municipalities"	Applicants	757,01	Four seminars were held (Prague, Ústí nad Labem, Brno, Havířov) attended by 270 persons.
MoI	Production and graphic design of IOP roll up banners	Banner with IOP logos, EU flag and the relevant text	Applicants and beneficiaries General public Evaluators Professional public Implementation entities Mass media	371,89	3 pcs of banners.
MoI	Advertisement of call No 06 IOP "Development of eGovernment services in municipalities" in Veřejná správa journal Issue No 24	Call No 06 of IOP "Development of eGovernment services in municipalities"	Applicants General public Professional public	0	Circulation of 6500 copies.
MoI	Seminar on call No 07 of IOP "Digitisation of public administration services"	Call No 07 of IOP "Digitisation of public administration services"	Applicants	0	One seminar attended by 68 persons.
MoI	Advertisement with the timetable of IOP calls in	Timetable of IOP calls – No 06 Development of	Applicants General public	713,67	Circulation of 5000 copies, the number of electronic Newsletters distributed -

	Moderní obec journal Issue No 12 and in the electronic newsletter Issue No 20	eGovernment services in municipalities; No 07 Digitisation of public administration services; Development of eGovernment services in regions; Ensuring the data transfer of data and information in the territory	Professional public		5000
MoI	Seminar on call No 03 of IOP “Developing information society in public administration”	Call No 03 of IOP “Developing information society in public administration”	Beneficiaries	0	One seminar attended by 18 persons.
MoI	Advertisement of call No 07 of IOP “Digitisation of public administration services” in Veřejná správa journal Issue No 25	Call No 07 of IOP “Digitisation of public administration services”	Applicants General public Professional public	0	Circulation of 6500 copies.
MoI	Advertisement with the timetable of IOP calls in Veřejná správa Issue No 26	Timetable of IOP calls – No 06 Development of eGovernment services in municipalities; No 07 Digitisation of public administration services; Development of eGovernment services in regions; Ensuring the transfer of data and information in the territory.	Applicants General public Professional public	0	Circulation of 6500 copies.
MoI	Advertisements – e-Government functionality	Information on the development of e-Government in the CR	General public Professional public	40 106,60	Advertisement on inserts - MF Dnes, Lidové noviny, Právo
MoI	Leaflets on CzechPOINT call	Information for potential applicants for support from SF under IOP	Municipalities	2 817,42	6300 shipments with a leaflet.

		„eGovernment in municipalities – CzechPOINT“ – on call for submission of applications for financial support, announced on 1 December 2008			
MoI	Seminar on introducing Smart administration strategy in the Czech Republic for the delegation of self-government representatives from Romania	Introducing Smart administration strategy in the Czech Republic, use of support from Structural Funds	Mayors of towns and municipalities and representatives of agencies for regional development, Romania	0	One seminar attended by 26 persons.
MoI	Publicity of Smart administration projects and e-Government	Smart administration and eGovernment projects	General public	165 929,24	Event has not been accounted for yet.
MoI	Posters	Posters with IOP logo, EU flag and the relevant text	Professional public	0	70 pcs of posters.
MoI	Workshops on IOP call No 04 “Technology centres and electronic records management in the territory“	IOP call No 04 “Technology centres and electronic records management in the territory“	Professional public	0	One workshop attended by 296 persons.
MoH	Uniform visual identity	Multifunctional use of logos	Applicants and beneficiaries MoH Implementation entities	63,12	New IOP flags – 10 pcs, 1 pc of car decal
MoH	Conferences and presentations	Participation in conferences and presentations organised by other entities than the EU Funds Department.	Applicants and beneficiaries General public Mass media Implementation entities	0	Conferences are not organised directly by the EU Funds Department, i.e. their organisation is not covered from the Technical Assistance funds.
MoH	Methodological instructions and manuals	Publicity	Applicants and beneficiaries MoH Implementation entities Mass media	0	Making the logos available on MoH website. Also downloadable is the “Publicity Rules” manual.

MoH	Professional consultancy – publicity	Professional consultancy	EU Funds Department	18 614,62	Professional consultancy in the preparation of advertisements and press releases for July, professional consultancy – development of Communication strategy related to Intervention area 3.2 of IOP
MoH	Personal, written communication, communication via telephone and e-mail	Consultancy	Applicants and beneficiaries General public	0	Continuously throughout the year at the MoH as well as on the occasion of conferences and seminars, monitoring visits, checks and other one-to-one meetings.
MoH	Paid advertisements	Paid advertisements concerning the announced calls No 2, 3 and 4	Applicants and beneficiaries General public Mass media Implementation entities	38 345,76	A total of six advertisements were published (Lidové noviny 2x, MF Dnes 2x, Hospodářské noviny, Zdravotnické noviny).
MoH	Promotional merchandise	Promotional and publicity merchandise	Applicants and beneficiaries General public	173,94	New Year cards for 2010.
MoH	Handbook for applicants and beneficiaries	Submission of applications, project implementation and its sustainability	Applicants and beneficiaries Implementation entities Evaluators	0	Handbooks for the 2 <sup>nd</sup> , 3 <sup>rd</sup> and 4 <sup>th</sup> call were published in electronic form and as such distributed at seminars.
MoH	Seminars for evaluators	Evaluation of projects	Evaluators	30,76	Seminar was held twice and attended by a total of 16 persons.
MoH	Seminar for beneficiaries	Information for beneficiaries on the implementation of projects under the 1 <sup>st</sup> call under 3.2 of IOP, activity a)	Beneficiaries	128,33	One seminar was held attended by 36 persons.
MoH	Seminar for applicants	Information for applicants on submission of projects under the 2 <sup>nd</sup> , 3 <sup>rd</sup> and 4 <sup>th</sup> call under 3.2 of IOP	Applicants General public	741,86	Seminar was held at two places (Prague 3x, Brno) and attended by a total of 89 persons.
MoH	Press releases and press conferences	Information on calls, implementation of 3.2 of IOP	Applicants and beneficiaries General public Mass media	0	Informing the general public on selected projects.

			Implementation entities Evaluators		
MoH	MoH website	Continuous publishing and updating information on <a href="http://www.mzcr.cz">www.mzcr.cz</a> , in the section of calls, publicity, etc.	Applicants and beneficiaries General public Mass media Implementation entities MoH	0	Information is updated throughout the year, as necessary..

## **Annex 3 – IOP Evaluation Plan for 2009 submitted at the 2<sup>nd</sup> meeting of the IOP Monitoring Committee on 16 Oct 2008**

### **IOP EVALUATION PLAN FOR 2009**

The plan of evaluation activities for 2009 is based on the general IOP evaluation plan for 2007 - 2013 which was discussed at the IOP Monitoring Committee session on 11 Feb 2008.

The annual evaluation plans specify the content and the financial aspect of the intended evaluations. They are submitted for information at the autumn session of the IOP Monitoring Committee.

The annual evaluation plans are prepared by the working group for IOP evaluation, formed by representatives of the IOP Managing Authority and the intermediate bodies.

### **Strategic evaluation 2009**

Pursuant to Art. 29 par. 2 of the general regulation, the CR is obliged to submit to the European Commission by the end of 2009 and 2012 Strategic Reports on the contribution of operational programmes co-financed by the Funds towards the Community Strategic Guidelines on Cohesion, the National Strategic Reference Framework and towards achieving the objectives of the cohesion policy.

The strategic evaluation will form the main source document for such reports. The preparation of the strategic report will be assigned by the National Coordination Authority to one supplier, and the managing authorities will be expected to cooperate with the selected supplier by providing the required data and information, results of studies and evaluations carried out, annual reports and the annual problem evaluation or other relevant materials.

**Output:** Requested documents

**Elaboration:** internal

**Timescale:** January 2009 – December 2009

**Financial size:**

### **Annual programme evaluation for 2008**

Each year, the IOP MA in cooperation with the IBs will evaluate the IOP implementation and by the end of February of the year following the evaluated year it will provide the evaluation results to the Evaluation Unit of the NSRF.

The evaluation will focus mainly on the following areas:

- Fulfilment of the IOP priority axes objectives, analysis of the progress on indicators: evaluation of the situation, the speed of fulfilment, identification of problems, specific recommendations,
- Summarising analysis of problems identified during the implementation of IOP interventions or as part of evaluations carried out, evaluation of the progress in tackling the problems identified,
- Evaluation of the evaluation activities (meta-evaluation) carried out in the year concerned - quality, the expected and the real benefit affecting the implementation factors,
- Scope and manner of utilising the evaluation recommendations from the evaluation studies carried out.

Based on this analysis, conclusions will be drawn for the next steps in the area of evaluations including the proposals of ad-hoc evaluations and possible modifications to the evaluation plan for the following year and the IOP evaluation plan for 2007 - 2013.

**Output:** Annual evaluation report

**Elaboration:** Internal

**Timescale:** November 2008- February 2009

**Financial size:**

## **Annual evaluation of the programme for 2009**

Each year, the IOP MA in cooperation with the IBs will evaluate the IOP implementation and by the end of February of the year following the evaluated year it will provide the evaluation results to the Evaluation Unit of the NSRF.

The evaluation will focus mainly on the following areas:

- Fulfilment of the IOP priority axes objectives, analysis of the progress on indicators: evaluation of the situation, the speed of fulfilment, identification of problems, specific recommendations,
- Summarising analysis of problems identified during the implementation of IOP interventions or as part of evaluations carried out, evaluation of the progress in tackling the problems identified,
- Evaluation of the evaluation activities (meta-evaluation) carried out in the year concerned - quality, the expected and the real benefit affecting the implementation factors,
- Scope and manner of utilising the evaluation recommendations from the evaluation studies carried out.
- Evaluation of the achievement of the 2009 evaluation plan targets.

Based on this analysis, conclusions will be drawn for the next steps in the area of evaluations including the proposals of ad-hoc evaluations and possible modifications to the evaluation plan for the following year and the IOP evaluation plan for 2007 - 2013.

**Output:** Annual evaluation report

**Elaboration:** Internal

**Timescale:** October 2009- February 2010

**Financial size:**

## **Evaluation of the implementation system**

Evaluation of the implementation system will evaluate the system in terms of the optimal setting, i.e. mainly its complexity, comprehensibility and overall effectiveness. It will also assess the manner of communication, transfer of information between the MA, IBs and beneficiaries, methodical support from the MA towards the IBs, financial management (payments, verifications, handling of irregularities) and use made of technical assistance.

The evaluation will result in an analysis of problematic areas with proposed measures for improving the effectiveness of the implementation system.

**Output:** evaluation study

**Form of evaluation:** external

**Timescale:** March 2009- September 2009

**Financial size:** CZK 1,200,000

The project will be financed from priority axes 6a and 6b Technical Assistance.

### **Ad hoc evaluations**

Ad hoc evaluations are evaluations of an operative nature, carried out on the basis of problems identified during the IOP implementation, or on request of the IOP Monitoring Committee, the National Coordination Authority or the European Commission.

